



MEETING NOTICE

July 16, 2019

To: Quality Assurance Task Force (QATF) Committee Members
Fr: Virginia L. Whittington, Director of Regional Partnerships
Re: QATF Meeting Notice

The next **QATF** meeting will be held on **Tuesday, July 23, 2019 at 10:00 a.m.** The meeting will take place in MetroPlan Orlando's Live Oak Conference Room located at **250 S. Orange Avenue, Suite 200, Orlando, FL 32801.**

If you have any questions or additions, please feel free to contact me at (407) 481-5672 ext. 314 or by email at vlwhittington@metroplanorlando.org.

cc: Mayor Jose Alvarez
Commissioner Mayra Uribe
Mayor Pat Bates

<h2>AGENDA</h2>

- I. Call to Order – Chairperson Marilyn Baldwin**
- II. Confirmation of Quorum – Ms. Lisa Smith**
- III. Public Comments - Action Items**

Comments from the public will be heard pertaining to Action Items on the agenda for this meeting. People wishing to speak must complete a “Speakers Introduction Card” at the reception desk. Each speaker is limited to two minutes.

- IV. Review and Recommendation of TDLCB New Member Applications Submitted for the Citizen Advocate (Non-System User) (TAB 1)**

- Ms. Neika Berry
- Ms. Cheryl Stone
- Ms. Rachel Christian

V. Call for 2020 Legislative Priorities

VI. CTC Update

Mr. Norm Hickling, Director of Mobility Services, will provide CTC update, included a preview of the preliminary results of LYNX Mobility Services' Transportation Disadvantaged Customer Satisfaction Survey conducted in June.

VII. CTC Evaluation - February 2020

VIII. Upcoming event/meetings of interest

[CTD Commission Business Meeting](#)

July 31, 2019 - Tallahassee Conference Call
Conference Call (888) 585-9008

[Commission Business Meeting](#)

September 17, 2019 - Omni Champions Gate Orlando
Conference Call (888) 585-9008

[2019 FPTA/CTD Annual Conference](#)

September 15-18, 2019 - Omni Orlando Resort at Champions Gate

IX. Member Comments

X. Public Comments - General

XI. Adjournment

Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.org at least three business days prior to the event.

La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.org por lo menos tres días antes del evento.