

# QUALITY ASSURANCE TASK FORCE

## VIRTUAL MEETING NOTICE

**DATE:** Tuesday, July 26, 2022 at 10:00 a.m.

**LOCATION:** Zoom

**PUBLIC ACCESS:** To join the meeting from your computer, tablet or smartphone, please use this link to join the webinar:

<https://us02web.zoom.us/j/87057791525?pwd=NTBzc29QeTJ3dTRPZ05wWU40RW1PQT09>

Passcode: 280827

To dial in, please see the calendar item for this meeting:

[Quality Assurance Task Force Virtual Workshop \(metroplanorlando.org\)](https://metroplanorlando.org/Quality-Assurance-Task-Force-Virtual-Workshop)

---

### Agenda

---

- I. **Call to Order** – Ms. Marilyn Baldwin, Chairwoman
- II. **Pledge of Allegiance**
- III. **Chairperson’s Comments** – Ms. Marilyn Baldwin
- IV. **Roll Call/Confirmation of Quorum** – Ms. Lisa Smith
- V. **Agenda Review** – Ms. Virginia Whittington
- VI. **Recognition of Americans with Disabilities Act (ADA) 32<sup>nd</sup> Anniversary**
- VII. **Presentations**
  - A. **LYNX/Community Transportation Coordinator (CTC) Update**  
Presenter: Mr. Norm Hickling, LYNX Director of Operations

Mr. Norm Hickling, ACCESS LYNX, will provide an update on current and ongoing ACCESS LYNX operations.

## VIII. Information Item

A. Florida Council of the Blind Resolution About Innovative Paratransit Approaches Tab 1

## IX. Member Comments

## X. Public Comments (General)

Comments from the public of a general nature will be heard at this time. People wishing to speak must complete an Electronic Speakers Introduction Card. Each speaker is limited to two minutes.

## XI. Adjournment

*In accordance with the Americans with Disabilities Act (ADA), if any person with a disability as defined by Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at [info@metroplanorlando.org](mailto:info@metroplanorlando.org) at least three business days prior to the event.*

*La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico [info@metroplanorlando.org](mailto:info@metroplanorlando.org) por lo menos tres días antes del evento.*