



metroplan orlando

A REGIONAL TRANSPORTATION PARTNERSHIP

**ORANGE/ OSCEOLA/ SEMINOLE COUNTIES JOINT TRANSPORTATION
DISADVANTAGED LOCAL COORDINATING BOARD HYBRID MEETING**

DATE: Thursday, May 13, 2021

TIME: 10:00 a.m.

LOCATION: MetroPlan Orlando Board Room
250 S. Orange Avenue, Suite 200
Orlando, Florida 32801

Commissioner Mayra Uribe, Chair, Presiding

Members in attendance were:

Commissioner Mayra Uribe, Orange County
Mayor Pat Bates, Seminole County
Ms. Neika Berry, Citizen Advocate (Non-system User)
Ms. Sharon Jennings, Agency for Persons with Disabilities
Mr. Wayne Olson, Division of Vocational Rehabilitation
Ms. Alnita Whitt, Veterans
Mr. Adam Zubritsky, OCPS

Members attending the meeting via the Zoom platform:

Ms. Dianne Arnold, Economically Disadvantaged
Ms. Marilyn Baldwin, Disabled
Mr. Norman Hickling, ACCESS LYNX
Dr. Linda Levine-Silverman, Elderly
Mr. Bob Melia, Citizen Advocate (System User)
Ms. Janee Olds, Career Source CF
Mr. James Grzesik, SunRail CAC
Mr. Wilfredo Raices, State Coordinating Council of Early Childhood
Ms. Jo Santiago, FDOT
Mr. Calvin Smith, AHCA

Staff in Attendance

Ms. Ms. Virginia Whittington, MetroPlan Orlando
Ms. Lisa Smith, MetroPlan Orlando
Ms. Cathy Goldfarb, MetroPlan Orlando

Ms. Mary Ann Horne, MetroPlan Orlando
Ms. Leilani Vaiaoga, MetroPlan Orlando
Ms. Dana Baker, ACCESS LYNX
Mr. William "John" Slot, ACCESS LYNX
Ms. Selita Stubbs, ACCESS LYNX
Mr. Benjamin Gonzalez, ACCESS LYNX
Ms. Patricia Whitton, ACCESS LYNX

Members not in attendance:

Commissioner Jim Fisher, Osceola County
Mr. Chad Ballard, Medical Community
Ms. Karla Radka, Senior Resource Alliance

A complete list of other attendees may be obtained upon request.

I. CALL TO ORDER

II. PLEDGE OF ALLEGIANCE

Mayor Bates led attendees in the Pledge of Allegiance.

III. ROLL CALL AND CONFIRMATION OF A QUORUM

Ms. Lisa Smith conducted the attendance roll call. It was confirmed that a physical quorum was not present.

IV. AGENDA REVIEW AND ANNOUNCEMENTS

Ms. Whittington explained that due to the lack of a physical quorum, no action could be taken at today's meeting. She noted that the LCB would need to reconvene a special meeting before June 30th to take action on items listed on today's agenda. She provided an overview of the virtual meeting guidelines, the raise hand feature to be recognized, and the public comment procedures. She stated that today's hybrid meeting is accessible to all. She introduced and welcomed Ms. Dana Baker, Chief Operations Officer, LYNX, and thanked Mr. John Slot, who served as the Interim COO, for his service to the members of QATF and TDLCB. She noted that there are no changes to today's agenda.

V. PUBLIC COMMENTS ON ACTION ITEMS

There were no public comments on any of the action items.

VI. QUALITY ASSURANCE TASK FORCE (QATF) REPORT

Ms. Baldwin reported that the QATF met in the virtual workshop format on April 27th. Ms. Baldwin stated that the QATF reviewed and came to a consensus recommendation of approval of the draft TDSP Minor Updates and the Rate Calculation Worksheet. The members of the QATF also received an ACCESS LYNX update from Mr. Norm Hickling. The QATF will meet again on July 27th.

VII. ACTION ITEMS

A. Approval of minutes of previous meeting

The minutes of the February 11, 2021, Transportation Disadvantaged Local Coordinating Board meeting were provided.

Consensus of the TDLCB was to accept the February 11th minutes as written.

B. Approval of Draft TDSP Minor Update - Ms. Trish Whitton, LYNX

Ms. Trish Whitton, ACCESS LYNX, reviewed the proposed minor updates to the 2020-2025 Transit Development Services Plan (TDSP). She explained that the TDSP is a tactical plan that is developed by LYNX as the Planning Agency and the Community Transportation Coordinator in coordination with MetroPlan Orlando. She stated that the document contains development, service, and quality assurance components. She explained that the TDLCB reviews and approves the TDSP, and it is submitted to the Commission for the Transportation Disadvantaged for final action. Ms. Whitton noted that the Quality Assurance Task Force reviewed the draft TDSP at their April 27th meeting.

Consensus of the TDLCB was to accept the minor updates as reviewed by Ms. Whitton.

C. Approval of Rate Calculation Worksheet - Mr. Norm Hickling, LYNX

Mr. Norm Hickling, ACCESS LYNX, reviewed the proposed Rate Calculation worksheet and requested approval. He explained that each year, the Florida Commission for the Transportation Disadvantaged (CTD) reviews and approves prices charged by transportation operators for rides purchased in the Coordinated Transportation System. The rate approval process begins with completion of the rate model spreadsheet. The information put into the spreadsheet considers past, current, and projected costs and revenues associated with the area's transportation services. Mr. Hickling noted that the rate model spreadsheet is updated each year to adjust for continuously changing factors related to capital equipment and replacement; local, state and federal subsidies that offset the cost of services; service demand changes; expenses that experience large changes, such as fuel; and anticipated or actual profits or losses.

ACCESS LYNX TD RATES			
Type of Trip	FY 2020-21 Rates	FY 2021 - 22 Rates	Percentage Change
Ambulatory	\$39.53	\$41.94	.06%
Wheelchair	\$67.77	\$71.90	.06%

Consensus of the TDLCB was to accept the FY 2021/22 rates as presented by Mr. Hickling.

Discussion ensued concerning Medicaid trips that are being funneled over into the TD program and whether riders have other sponsored trips. Bob Melia followed up Mr. Hickling's comments about Medicaid and Medicare eligibility. He discussed concerns that were relayed to him by members of his staff that patients express frustration that their transportation is either late or never show and they miss appointments altogether. He said that there seems to be no accountability in Medicaid and Medicare transport, so patients give up and rely on ACCESS LYNX and TD to get them to their medical appointments because they have no other options. Mr. Melia said that Tallahassee is aware of this issue but does not seem to care. He added that he is unsure if there is anything that the MPO Board can do. Commissioner Uribe chimed in on whether this would be a good topic to have a workshop discussion to get up-to-date information because she felt that both Bob Melia's and Norm Hickling's comments were very relevant and that the high rate cannot be disregarded. Ms. Whittington stated that she feels the issue could be brought to the MPO Board as the discussions begin of legislative priorities for the next session. She noted that this topic has been on the radar, but it may be time to raise awareness of this issue. Commissioner Uribe then polled TDLCB members both in the room and on Zoom if this was a topic worth discussing at length and there was unanimous consensus to discuss and take to the MPO Board as a legislative priority.

Consensus of the TDLCB members was to bring the topic of Medicaid and other sponsored trips back for an at length discussion.

VIII. PRESENTATIONS AND STATUS REPORTS

A. LYNX/Community Transportation Coordinator (CTC) Update

Mr. Norm Hickling provided an Access Lynx Mobility Services Update. That detailed trip performance and analysis, provider performance, call center performance, eligibility status, program status and initiatives.

IX. GENERAL INFORMATION

A. Planning Grant Update Report

Quarterly progress reports of transportation disadvantaged planning accomplishments and planning contract deliverables as outlined in the planning grant agreement were provided.

B. Report of Operator Payments

The Operators Payments Report is a requirement of the Local Coordinating Board and Planning Agency Operating Guidelines to ensure that operator payments are addressed as a standard agenda item. A copy of the report was provided.

X. UPCOMING MEETINGS AND EVENTS OF INTEREST

A. Quality Assurance Task Force – July 27, 2021 at 10:00 a.m. (Tentative)

B. TDLCB Meeting Dates for 2021:

- August 12, 2021
- November 18, 2021 (Annual Public Meeting followed by the regular quarterly meeting)

XI. MEMBER COMMENTS

None.

XII. PUBLIC COMMENTS (GENERAL)


None.

XIII. ADJOURNMENT

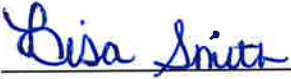
There being no further business the meeting adjourned at 11:45 a.m.

Respectfully transcribed and submitted by Ms. Lisa Smith.

Approved this 12th day of August 2021.



Chairperson



Lisa Smith
Board Services Coordinator

As required by Section 286.0105, Florida Statutes, MetroPlan Orlando hereby notifies all interested parties that if a person decides to appeal any decision made by MetroPlan Orlando with respect to any matter considered at such meeting or hearing, he or she may need to ensure that a verbatim record is made to include the testimony and evidence upon which the appeal is to be based.