

QUALITY ASSURANCE TASK FORCE

DATE & TIME:

Tuesday, July 29, 2025 | 10:00 a.m.

LOCATION:

MetroPlan Orlando
250 S. Orange Ave., Ste. 200, Orlando, FL 32801
Parking Garage: 25 W. South St.

[CLICK HERE TO JOIN VIRTUALLY](#)

MEMBERS OF THE PUBLIC ARE WELCOME!

Participate at the location above or online from your computer, smartphone or tablet. Zoom meeting ID and dial-in info available [here on web calendar](#).



WiFi available | Network: MpoGuest | Password: mpoaccess

I.	CALL TO ORDER	Chairperson Wayne Olson
II.	PLEDGE OF ALLEGIANCE	
III.	CHAIR'S ANNOUNCEMENTS	Chairperson Wayne Olson
IV.	AGENDA REVIEW & ANNOUNCEMENTS	Ms. Virginia Whittington
V.	CONFIRMATION OF QUORUM	Ms. Rachel Frederick
VI.	PUBLIC COMMENTS ON ACTION ITEMS	

Comments on *Action Items* can be made in two ways:

1. In person at the meeting location listed at the top of this agenda.
2. Virtually via Zoom. Use the 'raise hand' feature during public comment to indicate you want to speak.

How to comment:

1. Complete an electronic speaker card at MetroPlanOrlando.gov/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be given to MetroPlan Orlando staff. The chairperson will call on each speaker.
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

If your comment does not pertain to action items on the agenda, you may comment at the general public comment period at the end of the meeting.

VII. ACTION ITEMS - NONE

VIII. PRESENTATIONS & STATUS REPORTS		
A.	LYNX/Community Transportation Coordinator (CTC) Update (Section 1)	ACCESS LYNX Staff
B.	Mobility Matters: Understanding ADA and Transportation Disadvantaged (TD) Eligibility	ACCESS LYNX Staff
C.	Review and Recommend Updates to the Community Transportation Coordinator Evaluation Form (Section 2)	Ms. Virginia Whittington
IX. GENERAL INFORMATION & UPCOMING MEETINGS OF INTEREST		
A.	Transportation Disadvantaged Local Coordinating Board Meeting – Thursday, August 14, 2025; 10:00 a.m.	
B.	MetroPlan Orlando Board Meeting – Wednesday, September 10, 2025; 9:00 a.m.	
C.	2050 Metropolitan Transportation Plan Public Meeting - September 29, 2025; 5:00P-7:00P, Orange County Multicultural Center, 7149 West Colonial Dr., Orlando	
X. MEMBER COMMENTS		
XI. PUBLIC COMMENTS (GENERAL)		
Public comments of a general nature can be made in two ways:		
1. In person at the meeting location listed on page 1 of this agenda.		
2. Virtually via Zoom. Use the ‘raise hand’ feature during public comment to indicate you want to speak.		
How to comment:		
1. Complete an electronic speaker card at MetroPlanOrlando.gov/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be given to MetroPlan Orlando staff. The chairperson will call on each speaker.		
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.		
XII. ADJOURNMENT		
Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.gov at least three business days prior to the event.		
La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.gov por lo menos tres días antes del evento.		