

TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD

DATE & TIME:

Thursday, May 14, 2026 | 10:00 a.m.

LOCATION:

MetroPlan Orlando
250 S. Orange Ave., Ste. 200, Orlando, FL 32801
Parking Garage: 25 W. South St.

[CLICK HERE JOIN VIRTUALLY](#)

MEMBERS OF THE PUBLIC ARE WELCOME!

Participate at the location above or online from your computer, smartphone, or Sectionlet. Zoom meeting ID and dial-in info available here on [web calendar](#).



WiFi available | Network: MpoGuest | Password: mpoaccess

I.	CALL TO ORDER	Chairperson Ken Gilbert
II.	PLEDGE OF ALLEGIANCE	
III.	CHAIR'S ANNOUNCEMENTS	Chairperson Ken Gilbert
IV.	AGENDA REVIEW & ANNOUNCEMENTS	Ms. Virginia L. Whittington
V.	CONFIRMATION OF QUORUM	Ms. Rachel Frederick
VI.	QUALITY ASSURANCE TASK FORCE REPORT	Ms. Marilyn Baldwin, QATF Chair
VII.	PUBLIC COMMENTS ON ACTION ITEMS	

Comments on *Action Items* can be made in two ways:

1. In person at the meeting location listed at the top of this agenda.
2. Virtually via Zoom. Use the 'raise hand' feature during public comment to indicate you want to speak.

How to comment:

1. Complete an electronic speaker card at MetroPlanOrlando.gov/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be turned in to MetroPlan Orlando staff. The chairperson will call on each speaker.
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

If your comment does not pertain to action items on the agenda, you may comment at the general public comment period at the end of the meeting.

VIII. ACTION ITEMS

A. Approval of February 12, 2026, TDLCB Meeting Minutes (Section 1) Ms. Virginia Whittington
MetroPlan Orlando

B. Request for Approval of the 2026-2027 Annual Rate Calculations (Section 2) Mr. Cody Johnson, LYNX

Staff requests approval of the FY 2026-2027 Annual Rate Calculations. The Commission for Transportation Disadvantaged has provided its review and approval of the rates as submitted.

ACCESS LYNX TD RATES			
Type of Trip	FY 2025-26 Rates	FY 2026-27 Rates	Percentage Change
Ambulatory	\$45.22	\$44.84	-0.84%
Wheelchair	\$77.52	\$76.87	-0.84%

C. Approval of Draft TDSP Minor Update (Section 3) Mr. Cody Johnson

Mr. Cody Johnson will review and request approval of the minor updates to the Transit Development Services Plan (TDSP) 2026 Minor Update. A copy of the presentation is included.

Due to the size of the update document, a link is being provided to view the Draft TDSP Minor Update online:

[Draft TDSP Minor Update 2026](#)

D. TDLCB Membership Certification Revisions (Section 4) Ms. Virginia Whittington

Approval of the revised TDLCB membership certification to reflect recent changes. The updated certification ensures continued compliance with state requirements. Upon approval by the TDLCB, the revised membership certification will be sent to the MetroPlan Orlando Board for adoption at its June 10th meeting.

E. Update to Quality Assurance Task Force (QATF) Composition (Section 5) Ms. Virginia Whittington

Approval is requested to update the composition of the Quality Assurance Task Force to align with recent changes in TDLCB membership.

F. Status of the 2025 CTC Evaluation (Section 6) Ms. Virginia Whittington

A status report on the 2025 Community Transportation Coordinator (CTC) Evaluation and TD Rider Survey will be presented and request for staff to submit the final report to the CTD.

A summary of the TD Rider Survey results are included and **a link to the full, unedited rider survey responses is provided below.**

[2026-ACCESS-LYNX-Survey-Results.pdf](#)

IX. PRESENTATIONS & STATUS REPORTS**A. ACCESS LYNX/Community Transportation Coordinator (CTC) Update (Section 7)**

Ms. Kim Frye
ACCESS LYNX

ACCESS LYNX staff will provide a Community Transportation Coordinator update. This update will include a report on the upcoming transition of the paratransit Customer Service operations to Transdev to enhance trip optimization and operational efficiency, effective July 1, 2026.

X. GENERAL INFORMATION (Section 8)**A. Planning Grant Report – January – March 2026**

Quarterly progress reports of transportation disadvantaged planning accomplishments and planning contract deliverables as outlined in the planning grant agreement.

B. Report of Operator Payments

The Operators Payments Report is a requirement of the Local Coordinating Board and Planning Agency Operating Guidelines to ensure that operator payments are addressed as a standard agenda item. An attachment of the report is provided for information purposes.

XI. UPCOMING MEETINGS OF INTEREST

A. MetroPlan Orlando Board – June 10, 2026; 9:00 am.

B. Quality Assurance Task Force – July 28, 2026; 10:00 a.m.

C. Transportation Disadvantaged Local Coordinating Board – August 20, 2026; 10:00 a.m.

XII. MEMBER COMMENTS**XIII. PUBLIC COMMENTS (GENERAL)**

Public comments of a general nature can be made in two ways:

1. In person at the meeting location listed on page 1 of this agenda.
2. Virtually via Zoom. Use the 'raise hand' feature during public comment to indicate you want to speak.

How to comment:

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XIV. ADJOURNMENT

Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.gov at least three business days prior to the event.

La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.gov por lo menos tres días antes del evento.