



metroplan orlando

A REGIONAL TRANSPORTATION PARTNERSHIP

ORANGE/ OSCEOLA/ SEMINOLE COUNTIES JOINT TRANSPORTATION
DISADVANTAGED LOCAL COORDINATING BOARD MEETING

DATE: Thursday, August 11, 2022
TIME: 10:00 a.m.
LOCATION: MetroPlan Orlando Board Room
250 S. Orange Avenue, Suite 200
Orlando, Florida 32801

Commissioner Mayra Uribe, Presiding

Members in attendance were:

Commissioner Mayra Uribe, Orange County (Immediate Past Chair)
Ms. Marilyn Baldwin, Disabled
Ms. Neika Berry, Citizen Advocate (Non-system User)
Ms. Charlotte Campbell, At-Large Alternate
Mr. Norm Hickling ACCESS LYNX
Ms. Sharon Jennings, Agency for Persons with Disabilities
Ms. Jamie Kersey, FDOT
Mr. Bob Melia, Citizen Advocate (System User)
Mr. Wayne Olson, Division of Vocational Rehabilitation
Mr. Wilfredo Raices, State Coordinating Council of Early Childhood
Ms. Karla Radka, Senior Resource Alliance (Virtual)
Mr. Calvin Smith, AHCA
Ms. Cheryl Stone, Representing the Elderly
Ms. Alnita Whitt, Veterans
Mr. Adam Zubritsky, OCPS

Members not in attendance:

Mayor Pat Bates, Seminole County, Chairperson
Commissioner Jim Fisher, Osceola County
Ms. Dianne Arnold, Economically Disadvantaged
Mr. James Grzesik, SunRail CAC
Ms. Marycell Rodriguez-Mabry, For Profit Operator
Ms. Janee Olds, Career Source CF
Vacant, Medical Community
Vacant, EMS

Staff in Attendance

Ms. Virginia Whittington, MetroPlan Orlando
Ms. Lisa Smith, MetroPlan Orlando
Ms. Cathy Goldfarb, MetroPlan Orlando
Ms. Mary Ann Horne, MetroPlan Orlando
Ms. Taylor Laurent, MetroPlan Orlando
Mr. Jason Sartorio, MetroPlan Orlando
Ms. Selita Stubbs, ACCESS LYNX
Mr. Benjamin Gonzalez, ACCESS LYNX

A complete list of other attendees may be obtained upon request.

- I. **CALL TO ORDER** – Commissioner Mayra Uribe called the meeting to order at 10: 00 a.m. She told TDLCB members that Chairperson Mayor Pat Bates and Vice Chair Commissioner Jim Fisher were both out of town and unable to chair the meeting.
- II. **PLEDGE OF ALLEGIANCE** - Mr. Adam Zubritsky led the pledge of allegiance.
- III. **ROLL CALL AND CONFIRMATION OF QUORUM**

Ms. Lisa Smith conducted the roll call and confirmed a quorum was present

- IV. **AGENDA REVIEW & ANNOUNCEMENTS**–Ms. Virginia Whittington welcomed new members Ms. Jamie Kersey, FDOT, replacing Ms. Jo Santiago and Ms. Karla Radka, Senior Resource Alliance, who was returning after a brief absence. She called attention to recent staff changes at MetroPlan Orlando which included Mr. Nick Lepp who had taken a position with a national firm, and Mr. Alex Trauger promoted to Director of Transportation Planning. In addition, Ms. Taylor Laurent was promoted to Manager of Transportation Planning. She reported that Mr. Jason Sartorio and Mr. Slade Downs were new additions to the Transportation Planning team. Two additional staff members are expected in the near future. Ms. Whittington called attention to one change to the agenda, the addition of a public comment period for action items.

Commissioner Uribe congratulated staff and welcomed new TDLCB Members.

- V. **QUALITY ASSURANCE TASK FORCE (QATF) Report**

Ms. Marilyn Baldwin, Chair of the QATF, provided a report from the July 26, 2022 QATF virtual workshop. Ms. Baldwin noted that in the absence of action items, the QATF meeting was held as a virtual workshop. She told TDLCB members that QATF members celebrated the 32nd ADA anniversary with a short video. Ms. Baldwin reported that QATF members received an update on ACCESS LYNX and their next meeting was scheduled on October 25th.

- VI. **INFORMATION ITEMS FOR ACKNOWLEDGEMENT**

- A. **Final CTC Evaluation Submitted to CTD**

Provided for information, was a copy of the 2020-2021 Community Transportation Coordinator (CTC) Evaluation conducted by the LCB. The evaluation was transmitted to the CTD by June 30, as required.

VII. ACTION ITEMS

A. Approval of minutes of previous meetings

The minutes of the May 12, 2022 Transportation Disadvantaged Local Coordinating Board meetings were provided.

MOTION: Ms. Alnita Whitt moved approval of the May 12, 2022 Transportation Disadvantaged Local Coordinating Board meeting minutes. Mr. Robert Melia seconded the motion, which passed unanimously.

VIII. PRESENTATIONS & STATUS REPORTS

A. Mobility Management Services Update

Mr. Norm Hickling, Director of Operations, provided a CTC update. Mr. Hickling gave an overview of what he would be covering in his presentation. He reported that on time performance is improving, in part due to the effectiveness of trip negotiations. He stated demand is averaging 44,000 trips per month. Mr. Hickling provided information on performance, customer service activity and challenges. In addition, he reviewed process improvements. Discussion ensued regarding upgrades to GPS maps, staffing challenges, and benefits of the proposed Orange County sales tax for paratransit if passed. Mr. Hickling updated the board on the RFP process, and selection committee participants. Additional discussion ensued regarding drivers not speaking English, providing transportation for voting, including a TDLCB member on the RFP Selection Committee, RFP closing date and a driver waiting over an hour for a passenger at Disney. Staff confirmed that the RFP is scheduled to close September 12 and that members of the TDLCB would be included on the selection committee.

IX. GENERAL INFORMATION

A. Planning Grant Update

A copy of the 4th Quarter planning grant update was provided for use and information.

B Blind Americans Equality Day

In 1964, Congress passed a resolution allowing former President Lyndon Johnson to proclaim October 15 to be "White Cane Safety Day". Besides serving as a national observance in the United States, it enables us to celebrate the achievements of people who are blind or visually impaired and the important symbol of blindness and a tool of independence, the white cane. In 2011, "White Cane Safety Day" was named "Blind Americans Equality Day" by President Barack Obama. A resolution declaring October 15, 2022 as "Blind Americans Equality Day" was presented to the MetroPlan Orlando Board at the September 14th meeting for their approval. A copy of the draft resolution was provided.

C. Report of Operator Payments

The Operators Payments Report is a requirement of the Local Coordinating Board and Planning Agency Operating Guidelines to ensure that operator payments are addressed as a standard agenda item. The report was provided for information purposes.

D. Florida Council of the Blind Resolution About Innovative Paratransit Approaches

The Greater Orlando Council of the Blind recently passed a resolution supporting innovative paratransit approaches. A copy was provided for information purposes only.

E. 2022 Mobility Week – Save the Date - October 21-28, 2022

X. UPCOMING MEETINGS AND EVENTS OF INTEREST

- **2022 CTD Annual Conference – August 30-31, 2022 – Orlando, FL**
Ms. Whittington noted that she and Commissioner Uribe were scheduled to conduct a session entitled, “How to Get Heard In a Crowded Room.” She also reported that TDLCB member, Bob Melia would be attending the conference.
- **MetroPlan Orlando Board meeting – September 14 at 9:00 a.m.**
- **Quality Assurance Task Force – October 25 at 10:00 a.m.**

XI. MEMBER COMMENTS

Ms. Cheryl Stone commented that the CTD Commission meets on the first day of the conference and there is no cost to attend that meeting.

XII. PUBLIC COMMENTS (GENERAL)

Supervisor Karolyn Campbell commented that she has experienced Silver Ride trips where the driver was on their cell phone the whole time.

XIII. NEXT MEETING - November 10, 2022 at 10:00 a.m. – Annual Public Meeting

XIV. ADJOURNMENT

Commissioner Uribe called attention to the upcoming board meeting on September 14th. She encouraged TDLCB members to attend and be recognized. She noted that the next QATF meeting is October 25th. Commissioner Uribe told committee members that she is advocating for additional funding for lobbying efforts.

There being no further business the meeting adjourned at 10:44 a.m.

Respectfully transcribed and submitted by Ms. Cathy Goldfarb.

Approved this 10th day of November 2022.



Chairperson



Cathy Goldfarb
Senior Board Services Coordinator

As required by Section 286.0105, Florida Statutes, MetroPlan Orlando hereby notifies all interested parties that if a person decides to appeal any decision made by MetroPlan Orlando with respect to any matter considered at such meeting or hearing, he or she may need to ensure that a verbatim record is made to include the testimony and evidence upon which the appeal is to be based.