

QUALITY ASSURANCE TASK FORCE AGENDA

October 26, 2021 @ 10:00 a.m.



QUALITY ASSURANCE TASK FORCE MEETING NOTICE

DATE: Tuesday, October 26, 2021

TIME: 10:00 a.m.

LOCATION: VIRTUAL MEETING

PUBLIC ACCESS: To join the meeting from your computer, tablet or smartphone, please use

this link: -

https://us02web.zoom.us/j/82279407744?pwd=aHVNNU10Nnl0UXNzZStv

YmxCVXJkUT09 Passcode: 827929

To dial in, please see the calendar item for this meeting:

https://metroplanorlando.org/meetings/quality-assurance-task-force-virtual-

workshop-10-26-21/

If you have any questions or additions, please feel free to contact me at (407) 497-1536 or by email at vlwhittington@metroplanorlando.org.



QUALITY ASSURANCE TASK FORCE AGENDA

October 26, 2021 | 10:00 a.m.

Ms.	Marilyn	Baldwin,	Chairperson,	Presid	ing
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L (CALL	TO (ORDER -	Mς	Baldwin

- II. CONFIRMATION OF QUORUM Ms. Lisa Smith
- III. AGENDA REVIEW & ANNOUNCEMENTS Ms. Virginia Whittington
- IV. ITEMS FOR REVIEW AND DISCUSSION

A. 2022 QATF Proposed Meeting Schedule Presenter: Ms. Virginia Whittington

Tab 1

B. Review and Recommend Approval of Annual Expenditure Report (AER) and Annual Operating Report (AOR)

Tab 2

Presenter: Ms. Virginia Whittington

V. DISCUSSION/PRESENTATIONS

A. ACCESS LYNX Mobility Services Update

Presenter: Mr. Norm Hickling

At the request of Chairperson Marilyn Baldwin, this item will include an explanation of the process being used to address on time performance and redistribution of manifests.

VI. MEMBER COMMENTS

VII. PUBLIC COMMENTS

People wishing to speak must complete an electronic <u>"Speakers Introduction Card"</u>. Each speaker is limited to two minutes.

VIII. NEXT MEETING - January 26, 2022

IX. ADJOURNMENT

Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.org at least three business days prior to the event.

La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.org por lo menos tres días antes del evento.



Quality Assurance Task Force 2022 Quarterly Meeting Schedule

(All meetings are scheduled to begin at 10:00 a.m.)

LOCATION: MetroPlan Orlando Harry Barley Conference Room 250 S. Orange Avenue, Suite 200 Orlando, FL 32801

Date

January 25, 2022

April 26, 2022

July 26, 2022

October 25, 2022

(**NOTE**: This schedule and the announced location are subject to change with adequate notice to the members and the public.)



250 SOUTH ORANGE AVENUE SUITE 200 ORLANDO, FLORIDA 32801 PH: 407.481.5672 FX: 407.481.5680 WWW.METROPLANORLANDO.ORG

September 8, 2021

Mr. Kyle Mills Area 4 Project Manager Florida Commission for the Transportation Disadvantaged 605 Suwannee Street, MS 49 Tallahassee, FL 32399-0450

Dear Mr. Mills,

Enclosed with this letter, please find our submission of the 2020-2021 Actual Expenditure Report (AER) for Orange, Osceola and Seminole (OOS) Counties.

The report reflects actual trips and expenses for the FY 2020-21 service year as reported by LYNX. The first page shows our system wide numbers (Orange, Osceola, and Seminole combined). Subsequent pages are county by county.

Feel free to contact me if you have any questions or concerns.

Sincerely,

Virginia L. Whittington

Director of Regional Partnerships & OOS TDLCB Staff Liaison

Enclosures



(One form for each county Do not report funds from state agency sources)

COUNTY: ORANGE, OSCEOLA, AND SEMINOLE COUNTIES

DUE: September 15, 2021

Coordinated Transportation							
ACTUAL PR	RIOR YEAR						
Local F	unding	Direct Federal Funding					
Expenditures	Expenditures # of Trips, Operating Subsidy or Capital		# of Trips, Operating Subsidy or Capital				
20,084,943	345,255	5,651,274	97,144				

Transportation Alternatives							
ACTUAL P	RIOR YEAR						
Local F	unding	Direct Federal Funding					
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures # of Trips,					

Other							
ACTUAL P	RIOR YEAR						
Local	Funding	Direct Federal Funding					
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital				



(One form for each county Do not report funds from state agency sources)

COUNTY:	Orange County	

DUE: September 15, 2021

Coordinated Transportation							
ACTUAL PR	NOR YEAR						
Local Fi	unding	Direct Federal Funding					
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital				
13,612,898	234,002	3,673,541	53,574				

Transportation Alternatives							
ACTUAL P	RIOR YEAR						
Local	Funding	Direct Federal Funding					
Expenditures			# of Trips, Operating Subsidy or Capital				

Other								
ACTUAL F	PRIOR YEAR							
Local	Funding	Direct Federal Funding						
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital					



(One form for each county Do not report funds from state agency sources)

COUNTY:	<u>Os</u>	ceo	la C	ount	V
	_	_	_		

DUE:	September 15,	2021
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Coordinated Transportation							
ACTUAL PR	IOR YEAR						
Local Fi	unding	Direct Federal Funding					
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital				
2,938,275	50,508	909,226	20,669				

Transportation Alternatives				
ACTUAL P	RIOR YEAR			
Local Funding		Direct Federal Funding		
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital	

	Ot	her		
ACTUAL F	ACTUAL PRIOR YEAR			
Local	Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital	



(One form for each county Do not report funds from state agency sources)

COUNTY:	Seminole County	<i>l</i>

DUE:	September 15, 2021	
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Coordinated Transportation				
ACTUAL PRIOR YEAR				
Local Funding		Direct Federal Funding		
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital	
3,533,770	60,745	1,068,507	22,901	

Transportation Alternatives				
ACTUAL P	RIOR YEAR			
Local Funding		Direct Federal Funding		
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital	

	Ot	her		
ACTUAL F	ACTUAL PRIOR YEAR			
Local	Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital	



Data Submission Summary

County Name	Fiscal Year	Section	CTC Status	CTC Status Date	CTD Status	CTD Status Date
Orange	07/01/2020 - 06/30/2021	Organization	Submitted	09/09/2021	Under Review	09/09/2021
Orange	07/01/2020 - 06/30/2021	Coordinated	Submitted	09/09/2021	Under Review	09/09/2021
		System				
Orange	07/01/2020 - 06/30/2021	Trips	Submitted	09/09/2021	Under Review	09/09/2021
Orange	07/01/2020 - 06/30/2021	Vehicles &	Submitted	09/09/2021	Under Review	09/09/2021
		Drivers				
Orange	07/01/2020 - 06/30/2021	Revenue Sources	Submitted	09/09/2021	Under Review	09/09/2021
Orange	07/01/2020 - 06/30/2021	Expense Sources	Submitted	09/09/2021	Under Review	09/09/2021
Osceola	07/01/2020 - 06/30/2021	Organization	Submitted	09/09/2021	Under Review	09/09/2021
Osceola	07/01/2020 - 06/30/2021	Coordinated	Submitted	09/09/2021	Under Review	09/09/2021
		System				
Osceola	07/01/2020 - 06/30/2021	Trips	Submitted	09/09/2021	Under Review	09/09/2021
Osceola	07/01/2020 - 06/30/2021	Vehicles &	Submitted	09/09/2021	Under Review	09/09/2021
		Drivers				
Osceola	07/01/2020 - 06/30/2021	Revenue Sources	Submitted	09/09/2021	Under Review	09/09/2021
Osceola	07/01/2020 - 06/30/2021	Expense Sources	Submitted	09/09/2021	Under Review	09/09/2021
Seminole	07/01/2020 - 06/30/2021	Organization	Submitted	09/09/2021	Under Review	09/09/2021
Seminole	07/01/2020 - 06/30/2021	Coordinated	Submitted	09/09/2021	Under Review	09/09/2021
		System				
Seminole	07/01/2020 - 06/30/2021	Trips	Submitted	09/09/2021	Under Review	09/09/2021
Seminole	07/01/2020 - 06/30/2021	Revenue Sources	Submitted	09/09/2021	Under Review	09/09/2021
Seminole	07/01/2020 - 06/30/2021	Expense Sources	Submitted	09/09/2021	Under Review	09/09/2021
Seminole	07/01/2020 - 06/30/2021	Vehicles &	Submitted	09/09/2021	Under Review	09/09/2021
		Drivers				

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Disadvantaged County: Orange CTC Status: Approved Fiscal Year: 7/1/2020 - 6/30/2021 CTD Status: Approved **Date Initiated**: 8/19/2021 CTC Organization Name: Central Florida Regional Transportation Authority Address: 455 N Garland Avenue City: Orlando State: FL Zip Code: 32801 Organization Type: **Public Transit Authority** Network Type: Partial Brokerage Operating Environment: Urban Transportation Operators: Yes **Number of Transportation Operators:**

Coordination Contractors: Yes **Number of Coordination Contractors: Provide Out of County Trips:**

Local Coordinating Board (LCB) Chairperson:

Commissioner Mayra Uribe

CTC Contact: Norman L. Hickling

CTC Contact Title:

Director of Operations, Transportation

CTC Contact Email:

NHickling@golynx.com

Phone: (407) 254-6169

CTC Certification

I, Norman L. Hickling, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify,
under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true,
accurate, and in accordance with the accompanying instructions.
accurate, and in accordance with the accompanying instructions. CTC Representative (signature):

LCB Certification

, Commissioner Mayra Uribe, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.
_CB Chairperson (signature):



County: Osceola Fiscal Year: 7/1/2020 - 6/30/2021

CTC Status: Approved

CTD Status: Approved Date Initiated: 8/23/2021

CTC Organization Name: Central Florida Regional Transportation

Authority

Address: 455 N Garland Avenue

City: Orlando

State: FL

Zip Code: 32801

Organization Type: **Public Transit Authority**

> Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 3

Coordination Contractors:

Yes Number of Coordination Contractors: 4

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Commissioner Mayra Uribe

CTC Contact: Norman L. Hickling

CTC Contact Title: Director of Operations, Transportation

CTC Contact Email: NHickling@golynx.com

Phone:

(407) 254-6169

CTC Certification

I, Norman L. Hickling, as the authorized Community Transportation Coordinator (CTC)	Representative, hereby certify
under the penalties of perjury as stated in Chapter 837.06, F.S., that the information co	ontained in this report is true,
accurate, and in accordance with the accompanying instructions.	

CTC Representative (signature):

LCB Certification

I, Commissioner Mayra Uribe, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule	41
2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a	l
сору.	

LCB Chairperson (signature):



County: Seminole

Fiscal Year: 7/1/2020 - 6/30/2021

CTC Status: Approved

CTD Status: Approved

Date Initiated: 8/23/2021

CTC Organization Name:

Central Florida Regional Transportation

Authority

Address:

445 N Garland Avenue

City: Orlando

State: FL

Zip Code: 32801

Organization Type:

Public Transit Authority

Network Type:

Partial Brokerage

Operating Environment:

Urban

Transportation Operators:

Yes

Number of Transportation Operators:

3

Coordination Contractors:

Yes

Number of Coordination Contractors:

6

Provide Out of County Trips:

Yes

Local Coordinating Board (LCB) Chairperson:

Commissioner Mayra Uribe

CTC Contact:

Norman L. Hickling

CTC Contact Title: Director of Operations, Transportation

CTC Contact Email:

NHickling@golynx.com

Phone:

(407) 254-6169

CTC Certification

I, Norman L. Hickling, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certification
under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true,
accurate, and in accordance with the accompanying instructions.

CTC Representative (signature)

LCB Certification

I, Commissioner Mayra Uribe, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a сору.

LCB Chairperson (signature): _



County: Osceola

Fiscal Year: 7/1/2020 - 6/30/2021

CTC Status: Approved

CTD Status: Approved

Date Initiated: 8/23/2021

CTC Organization Name:

Central Florida Regional Transportation

Authority

Address: 455 N Garland Avenue

> City: Orlando

State: FL

Zip Code: 32801

Organization Type: **Public Transit Authority**

Network Type:

Partial Brokerage

Urban

Operating Environment:

Transportation Operators: Yes

Number of Transportation Operators: 3

> **Coordination Contractors:** Yes

Number of Coordination Contractors: 4

Provide Out of County Trips:

Local Coordinating Board (LCB) Chairperson:

LCB Chairperson (signature): _____

Commissioner Mayra Uribe

CTC Contact: Norman L. Hickling

CTC Contact Title:

Director of Operations, Transportation

CTC Contact Email: Phone:

NHickling@golynx.com (407) 254-6169

CTC Certification

I. Norman L. Hickling, as the authorized C	community Transportation Coordinator (CTC) Representative, hereby certify,
	Chapter 837.06 E.S. that the information contained in this report is true
accurate, and in accordance with the accordance	ompanying instructions.
	o min to la thekeling
CTC Representative (signature):	

LCB Certification

, Commissioner Mayra Uribe, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-
2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a
сору.



County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority Upload Date: 8/23/2021

Fiscal Year: 7/1/2020 - 6/30/2021

Coordination Contractor Name: Good Samaritan Society - Kissimmee Village

Address:

1550 Aldersgate Drive City: Kissimmee

State: FL

Zip Code: 34746

Organization Type: Private Non Profit

Operating Environment: Urban

Provide Out of County Trips: No

Who Do You Serve: Residents

Contact Person: Mark Barglof

Contact Title: Executive Director

Contact Email: mbarglof@good-sam.com

Phone: (407) 933-3213

Coordination Contractor Certification

By submission of this form, I, Mark Barglof, as the authorized representative of Good Samaritan Society - Kissimmee
Village, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained i
this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):	
0.0.00.000	



County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority Upload Date: 8/23/2021

Fiscal Year: 7/1/2020 - 6/30/2021

Coordination Contractor Name: OSCEOLA COUNCIL ON AGING

Address: 700 GENERATION POINT

City: KISSIMMEE

State: FL

Zip Code: 34744

Organization Type: Private Non Profit

Operating Environment: Urban

Provide Out of County Trips: No

Who Do You Serve: Osceola County

Contact Person: CHUCK BERKAU

Contact Title: SR.VP OPERATIONS

Contact Email: berkauc@osceola-coa.com

Phone: (407) 933-9549

Coordination Contractor Certification

By submission of this form, I, CHUCK BERKAU, as the authorized representative of OSCEOLA COUNCIL ON AGING, hereb
certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true
accurate, and in accordance with the accompanying instructions.

CTC Repre	sentative (signature)	•		



County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority **Upload Date**: 8/31/2021

Fiscal Year: 7/1/2020 - 6/30/2021

Coordination Contractor Name: Renewed Hope Group Home

Address: 429 Bloomfield Dr.

City: Kissimmee

State: FL

Zip Code: 34758

Organization Type: Private For Profit

Operating Environment: Urban Provide Out of County Trips: No

Who Do You Serve: Osceola

Contact Person: Juliann Howell
Contact Title: Administrator

Contact Email: Renewedhopegh@yahoo.com

Phone: (407) 319-3429

Coordination Contractor Certification

By submission of this form, I, Juliann Howell, as the authorized representative of	Renewed Hope Group Home , hereby
pertify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the inf	formation contained in this report is true,
certify, under the penalties of perjury as stated in chapter of 100, 110, that the	
accurate, and in accordance with the accompanying instructions.	

CTC Representative (signature):	
CTC Representative (signalure).	



County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Fiscal Year: 7/1/2020 - 6/30/2021

Transportation Authority Upload Date: 8/23/2021

Coordination Contractor Name:

The Opportunity Center, Inc.

Address:

310 N. Clyde Avenue

City:

Kissimmee

State: FL

Zip Code: 34741

Organization Type:

Private Non Profit

Operating Environment:

Urban Yes

Provide Out of County Trips:

Who Do You Serve: Adults with Disabilities

Contact Person:

Kristen Lafferty

Contact Title: Executive Director

Contact Email: klaffertyoarc@aol.com

Phone:

(407) 847-6016

Coordination Contractor Certification

By submission of this form, I, Kristen Lafferty, as the authorized representative of The Opportunity Center, Inc., hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CT	C Representative (signature):	
UI	o Nebieseillalive Isluilaluiei.	



CTC Trips

County: Osceola

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period			
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total	
Service Type - One Way	(中国の東京学院の大学						
Fixed Route/Fixed Schedule	中华的民族创造的		福生本社会 50%	26.447	N/A	36,447	
Daily Pass Trips	15,668	N/A	15,668	36,447	N/A	7,501	
Weekly Pass Trips	2,407	N/A	2,407	7,501	N/A	31,257	
Monthly Pass Trips	17,122	N/A	17,122	31,257	N/A	29,371	
Deviated Fixed Route Service	17,328	N/A	17,328	29,371	N/A	71,160	
Complementary ADA Service	53,618	N/A	53,618	71,160	N/A	71,100	
Paratransit		公司经 款以上经济的	2000年1月1日	45.240	46.056	62,105	
Ambulatory	12,700	17,276	29,976	15,249	46,856	8,820	
Non-Ambulatory	4,795	2,073	6,868	6,132	2,688	0,020	
Stretcher	0	0	0	0			
Transportation Network Companies	30	N/A	30	1,225	N/A	1,225	
Taxi	34	N/A	34	7,479	N/A	7,479	
School Board (School Bus)	0	N/A	0	0	N/A	0	
Volunteers	0	N/A	0	0	N/A		
Total - Service Type	123,702	19,349	143,051	205,821	49,544	255,365	
Contracted Transportation Operator			Hall Day		N./A	120 616	
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	88,505	N/A	88,505	130,616	N/A	130,616	
Total - Contracted Transportation Operator Trips	88,505	0	88,505	130,616	0	130,616	
	The state of the state of						
Revenue Source - One Way	0	0	0	0	0	C	
Agency for Health Care Administration (AHCA)	0	17,593	17,593	0	27,057	27,057	
Agency for Persons with Disabilities (APD)	29,584	N/A	29,584	35,952	N/A	35,952	
Comm for the Transportation Disadvantaged (CTD)	25,584	292	292		1,303	1,303	
Dept of Economic Opportunity (DEO)	0	0	0		0	(
Dept of Children and Families (DCF)	0	0	0	0	0	到(海豚頭頭)	
Dept of Education (DOE)	0	264	264		12,623	12,623	
Dept of Elder Affairs (DOEA)	0	0	0		0		
Dept of Health (DOH)	0	0	0		0	(
Dept of Juvenile Justice (DJJ)	0	305	305	The second secon	371	37:	
Dept of Transportation (DOT)	15,363	1	15,364	April Perry Aug Person		32,38	
Local Government	35,462		36,355			78,47	
Local Non-Government	43,293	Harris State Control	43,294	CALL THE INC. OF THE PARTY OF T		67,19	
Other Federal & State Programs	43.793	1 + 1	73,237	57,125.		255,36	

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CTC Trips (cont'd)

County: Osceola

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status:

Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way				40.254	371	48,725
Older Adults	39,820	597	40,417	48,354	0	8,935
Children At Risk	1,243	0	1,243	8,935		67,303
Persons With Disabilities	24,300	18,234	42,534	39,729	27,574	19,436
Low Income	0	0	0	0	19,436	110,966
Other	58,339	518	58,857	108,803	2,163	
Total - Passenger Type	123,702	19,349	143,051	205,821	49,544	255,365
Trip Purpose - One Way		205	20.722	44,459	371	44,830
Medical	38,417	305	38,722	32,583	0	32,583
Employment	17,856	0	17,856	6,421	29,659	36,080
Education/Training/Daycare	2,715	18,526	21,241	62	15,504	15,566
Nutritional	11	390	401	122,296	4,010	126,306
Life-Sustaining/Other	64,703	128	64,831	205,821	49,544	255,365
Total - Trip Purpose	123,702	19,349	143,051	205,821	49,544	233,303
Unduplicated Passenger Head Count (UDPHC)			eral least	4.020	582	5,511
UDPHC	3,105	199	3,304	4,929	582	5,511
Total - UDPHC	3,105	199	3,304	4,929	582	5,511
Unmet & No Shows			0	0	N/A	(
Unmet Trip Requests	0	N/A			N/A	5,315
No Shows	3,826	N/A	3,826	3,313	N/A	5,51
Customer Feedback		NI/A	231	255	N/A	25
Complaints	231	N/A	19	O DESIGNATION OF THE PERSON	N/A	2!
Commendations	19	N/A	19	23	14/7	

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Coordination Contractor Trips

County: Osceola

CTC Status: Approved

Upload Date: 8/23/2021

CTC Organization: Central Florida Regional

Transportation Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Coordination Contractor:

Good Samaritan Society

- Kissimmee Village

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Service Type - One Way			
Fixed Route/Fixed Schedule			
Daily Pass Trips	N/A	N/A	
Weekly Pass Trips	N/A	N/A	
Monthly Pass Trips	N/A	N/A	
Deviated Fixed Route Service	N/A	N/A	
Complementary ADA Service	N/A	N/A	
Paratransit			
Ambulatory	0	3	
Non-Ambulatory	305	368	
Stretcher	0	(
Transportation Network Companies	N/A	N/A	
Taxi	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Volunteers	N/A	N/A	
Total - Service Type	305	37.	
Contracted Transportation Operator			
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A	
Total - Contracted Transportation Operator Trips	0		
Revenue Source - One Way			
Agency for Health Care Administration (AHCA)	0		
Agency for Persons with Disabilities (APD)	0		
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A	
Dept of Economic Opportunity (DEO)	0		
Dept of Children and Families (DCF)	0		
Dept of Education (DOE)	0		
Dept of Elder Affairs (DOEA)	0		
Dept of Health (DOH)	0		
Dept of Juvenile Justice (DJJ)	0		
Dept of Transportation (DOT)	304	37	
Local Government	0		
Local Non-Government	1		
Other Federal & State Programs	0		
Total - Revenue Source	305	37	

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Coordination Contractor Trips (cont'd)

County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

Good Samaritan Society

- Kissimmee Village

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Passenger Type - One Way			
Older Adults	305	371	
Children At Risk	0	0	
Persons With Disabilities	0	0	
Low Income	0	0	
Other	0	0	
Total - Passenger Type	305	371	
Trip Purpose - One Way	205	274	
Medical	305	371	
Employment	0	0	
Education/Training/Daycare	0	0	
Nutritional		0	
Life-Sustaining/Other	0	0	
Total - Trip Purpose	305	371	
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	85	66	
Total - UDPHC	85	66	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback	A PROPERTY OF THE PARTY OF THE		
Complaints	N/A	N/A	
Commendations	N/A	N/A	

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Coordination Contractor Trips

County: Osceola

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

OSCEOLA COUNCIL ON

AGING

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Service Type - One Way			
Fixed Route/Fixed Schedule			
Daily Pass Trips	N/A	N/A	
Weekly Pass Trips	N/A	N/A	
Monthly Pass Trips	N/A	N/A	
Deviated Fixed Route Service	N/A	N/A	
Complementary ADA Service	N/A	N/A	
Paratransit	性。在學術學學學學學學		
Ambulatory	810	21,034	
Non-Ambulatory	0	673	
Stretcher	0	0	
Transportation Network Companies	N/A	N/A	
Taxi	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Volunteers	N/A	N/A	
Total - Service Type	810	21,707	
Contracted Transportation Operator			
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A	
Total - Contracted Transportation Operator Trips	0	0	
Revenue Source - One Way			
Agency for Health Care Administration (AHCA)	0	0	
Agency for Persons with Disabilities (APD)	0	0	
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A	
Dept of Economic Opportunity (DEO)	292	1,303	
Dept of Children and Families (DCF)	0	0	
Dept of Education (DOE)	0		
Dept of Elder Affairs (DOEA)	264	12,623	
Dept of Health (DOH)	0	Water College	
Dept of Juvenile Justice (DJJ)	0	C	
Dept of Transportation (DOT)	0	MARK SERVICES CONTROL	
Local Government	0	5,584	
Local Non-Government	254	2,196	
Other Federal & State Programs	0	1	
Total - Revenue Source	810	21,707	

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Coordination Contractor Trips (cont'd)

County: Osceola

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

OSCEOLA COUNCIL ON

AGING

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Passenger Type - One Way			
Older Adults	292	0	
Children At Risk	0	0	
Persons With Disabilities	0	108	
Low Income	0	19,436	
Other	518	2,163	
Total - Passenger Type	810	21,707	
Trip Purpose - One Way			
Medical	0	0	
Employment	0	0	
Education/Training/Daycare	292	2,193	
Nutritional	390	15,504	
Life-Sustaining/Other	128	4,010	
Total - Trip Purpose	810	21,707	
Unduplicated Passenger Head Count (UDPHC)	4年19月,19日本AMELA 19日本日本日本日本日本日本日本日本日本日本日本日本日本日本日本日本日本日本日本		
UDPHC	51	412	
Total - UDPHC	51	412	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback			
Complaints	N/A	N/A	
Commendations	N/A	N/A	

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Coordination Contractor Trips

County: Osceola CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/31/2021 Coordination Contractor: Renewed Hope Group

Home

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Service Type - One Way			
Fixed Route/Fixed Schedule			
Daily Pass Trips	N/A	N/A	
Weekly Pass Trips	N/A	N/A	
Monthly Pass Trips	N/A	N/A	
Deviated Fixed Route Service	N/A	N/A	
Complementary ADA Service	N/A	N/A	
Paratransit		表於自己的主義。	
Ambulatory	440	394	
Non-Ambulatory Non-Ambulatory	0	0	
Stretcher	0	0	
Transportation Network Companies	N/A	N/A	
Taxi	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Volunteers	N/A	N/A	
Total - Service Type	440	394	
Contracted Transportation Operator			
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A	
Total - Contracted Transportation Operator Trips	0		
Revenue Source - One Way			
Agency for Health Care Administration (AHCA)	0	O	
Agency for Persons with Disabilities (APD)	440	394	
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A	
Dept of Economic Opportunity (DEO)	0		
Dept of Children and Families (DCF)	0	(
Dept of Education (DOE)	0		
Dept of Elder Affairs (DOEA)	0	(
Dept of Health (DOH)	0	(
Dept of Juvenile Justice (DJJ)	0	(
Dept of Transportation (DOT)	0		
Local Government	0	(
Local Non-Government	0	(
Other Federal & State Programs	0	(
Total - Revenue Source	440	394	

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Coordination Contractor Trips (cont'd)

County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/31/2021

Coordination Contractor:

Renewed Hope Group

Home

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Passenger Type - One Way			
Older Adults	0	0	
Children At Risk	0	0	
Persons With Disabilities	440	394	
Low Income	0	0	
Other	0	0	
Total - Passenger Type	440	394	
Trip Purpose - One Way			
Medical	0	(
Employment	0	STATE OF THE RESIDENCE OF THE PARTY.	
Education/Training/Daycare	440	394	
Nutritional	0		
Life-Sustaining/Other	0	39	
Total - Trip Purpose	440	39	
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	10	10	
Total - UDPHC	10	10	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/	
Customer Feedback		NI.	
Complaints	N/A	N/	
Commendations	N/A	N/	

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Coordination Contractor Trips

8/23/2021

County: Osceola

CTC Status: Approved

Central Florida Regional CTC Organization:

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date:

Coordination Contractor:

The Opportunity

Center, Inc.

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Service Type - One Way			
Fixed Route/Fixed Schedule	THE REPORT OF THE PARTY OF THE		
Daily Pass Trips	N/A	N/A	
Weekly Pass Trips	N/A	N/A	
Monthly Pass Trips	N/A	N/A	
Deviated Fixed Route Service	N/A	N/A	
Complementary ADA Service	N/A	N/A	
Paratransit		25 425	
Ambulatory	16,026	25,425	
Non-Ambulatory	1,768	1,647	
Stretcher	0	(
Transportation Network Companies	N/A	N/A	
Taxi	N/A	N/A	
School Board (School Bus)	N/A	N//	
Volunteers	N/A	N/A	
Total - Service Type	17,794	27,07	
Contracted Transportation Operator			
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N//	
Total - Contracted Transportation Operator Trips	0		
Revenue Source - One Way			
Agency for Health Care Administration (AHCA)	0		
Agency for Persons with Disabilities (APD)	17,153	26,66	
Comm for the Transportation Disadvantaged (CTD)	N/A	N/	
Dept of Economic Opportunity (DEO)	0		
Dept of Children and Families (DCF)	0		
Dept of Education (DOE)	0		
Dept of Elder Affairs (DOEA)	0		
Dept of Health (DOH)	0		
Dept of Juvenile Justice (DJJ)	0		
Dept of Transportation (DOT)	1		
Local Government	1	State of the state	
Local Non-Government	638	40	
Other Federal & State Programs	1		
Total - Revenue Source	17,794	27,0	

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Coordination Contractor Trips (cont'd)

County: Osceola

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date:

8/23/2021

Coordination Contractor:

The Opportunity

Center, Inc.

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Passenger Type - One Way		0	
Older Adults	0	0	
Children At Risk	0	27,072	
Persons With Disabilities	17,794	0	
Low Income	0	0	
Other	1. 1945年 1945年 1945年 - 1945年	27,072	
Total - Passenger Type	17,794	21,012	
Trip Purpose - One Way		0	
Medical	0	0	
Employment		27,072	
Education/Training/Daycare	17,794	27,072	
Nutritional	0	The soft control of the soft of the soft of	
Life-Sustaining/Other		27,072	
Total - Trip Purpose	17,794	27,072	
Unduplicated Passenger Head Count (UDPHC)		94	
UDPHC	53	94	
Total - UDPHC	53	5 -	
Unmet & No Shows	21/2	N/A	
Unmet Trip Requests	N/A	N//	
No Shows	N/A	IN/I	
Customer Feedback	N/A	N/A	
Complaints	N/A	N/	
Commendations	IN/A	1477	

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CTC Vehicles & Drivers

County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Approved

	Select	Selected Reporting Period		Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles				P. Park Street		
Deviated Fixed Route Miles	122,634	N/A	122,634	169,997	N/A	169,997
Complementary ADA Service Miles	469,033	N/A	469,033	754,701	N/A	754,701
Paratransit Miles	209,455	101,253	310,708	270,898	171,466	442,364
Transportation Network Companies (TNC) Miles	525	N/A	525	23,541	N/A	23,541
Taxi Miles	328	N/A	328	77,426	N/A	77,426
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	801,975	101,253	903,228	1,296,563	171,466	1,468,029
Roadcalls & Accidents	PERMANENTAN					
Roadcalls	9	2	11	31	5	36
Chargeable Accidents	10	1	11	5	0	5
Vehicle Inventory						
Total Number of Vehicles	29	18	47	33	26	59
Number of Wheelchair Accessible Vehicles	29	12	41	33	18	51
Drivers						
Number of Full Time & Part Time Drivers	41	22	63	63	28	91
Number of Volunteer Drivers	0	0	0	0	0	

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County: Osceola

CTC Status: Approved

Upload Date: 8/23/2021

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Coordination Contractor:

Good Samaritan Society

- Kissimmee Village

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Vehicle Miles			
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	5,918	5,905	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	N/A	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	5,918	5,905	
Roadcalls & Accidents			
Roadcalls	0	(
Chargeable Accidents	0.		
Vehicle Inventory			
Total Number of Vehicles	2		
Number of Wheelchair Accessible Vehicles	2		
Drivers			
Number of Full Time & Part Time Drivers	5		
Number of Volunteer Drivers		性想法。因為中國主意	

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County: Osceola

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

OSCEOLA COUNCIL ON

AGING

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Vehicle Miles			
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	2,065	52,729	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	N/A	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	2,065	52,729	
Roadcalls & Accidents			
Roadcalls	0	2	
Chargeable Accidents	0	0	
Vehicle Inventory	AND AND SELECTION OF THE SELECTION OF TH		
Total Number of Vehicles	5	10	
Number of Wheelchair Accessible Vehicles	5	10	
Drivers			
Number of Full Time & Part Time Drivers	5	8	
Number of Volunteer Drivers	0	0	

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County: Osceola CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/31/2021 Coordination Contractor: Renewed Hope Group

Home

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Vehicle Miles	加州市场的工艺学、西北州市区学		
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	11,975	10,467	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	N/A	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	11,975	10,467	
Roadcalls & Accidents		A A A STATE OF THE	
Roadcalls	0	0	
Chargeable Accidents		0	
Vehicle Inventory			
Total Number of Vehicles	1	1	
Number of Wheelchair Accessible Vehicles	0	0	
Drivers			
Number of Full Time & Part Time Drivers	2	2	
Number of Volunteer Drivers	0	0	

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County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

The Opportunity Center, Inc.

	Selected Reporting Period	Previous Reporting Period Coordination Contractors
	Coordination Contractors	
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	81,295	102,365
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	81,295	102,365
Roadcalls & Accidents		
Roadcalls	2	3
Chargeable Accidents	1	0
Vehicle Inventory		
Total Number of Vehicles	10	13
Number of Wheelchair Accessible Vehicles	5	6
Drivers		
Number of Full Time & Part Time Drivers	10	16
Number of Volunteer Drivers	0	0

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CTC Revenue Sources

County: Osceola

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation Authority

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Approved

	Select	ed Reporting Perio	od bo	Previo	ous Reporting Perio	od
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$0	\$0	\$0	\$0	\$0	\$0
Agency for Persons with Disabilities (APD)	\$0	\$ 152,789	\$ 152,789	\$0	\$ 216,167	\$ 216,167
Dept of Economic Opportunity (DEO)	\$0	\$ 1,894	\$ 1,894	\$0	\$ 15,690	\$ 15,690
Dept of Children and Families (DCF)	\$0	\$0	\$0	\$0	\$0	\$ 0
Dept of Education (DOE)	\$0	\$0	\$0	\$0	\$0	\$0
Dept of Elder Affairs (DOEA)	\$0	\$ 4,259	\$ 4,259	\$0	\$ 184,711	\$ 184,711
Dept of Health (DOH)	\$0	\$0	\$0	\$0	\$0	\$0
Dept of Juvenile Justice (DJJ)	\$0	\$0	\$0	\$0	\$0	\$ 0
Commission for the Transportation Disadvantaged	(CTD)					
Non-Sponsored Trip Program	\$ 930,163	N/A	\$ 930,163	\$ 943,046	N/A	\$ 943,046
Non-Sponsored Capital Equipment	\$0	N/A	\$0	\$0	N/A	\$0
Rural Capital Equipment	\$0	N/A	\$0	\$0	N/A	\$0
TD Other	\$ 129	N/A	\$ 129	\$ 9,855	N/A	\$ 9,855
Department of Transportation (DOT)			TALLY IN THE STREET			
49 USC 5307	\$0	\$0	\$0	\$0	\$0	\$0
49 USC 5310	\$0	\$ 931	\$ 931	\$0	\$ 49,593	\$ 49,593
49 USC 5311	\$0	\$0	\$0	\$0	\$0	\$0
49 USC 5311 (f)	\$0	\$0	\$0	\$0	\$0	\$ 0
Block Grant	\$0	\$0	\$0	\$0	\$0	\$0
Service Development	\$0	\$0	\$0	\$0	\$0	\$0
Commuter Assistance Program	\$0	\$0	\$0	\$0	\$0	\$(
Other DOT	\$0	\$0	\$0	\$0	\$0	\$0
Local Government						
School Board (School Bus)	\$0	N/A	\$0	\$0	N/A	\$0
County Cash	\$ 3,391,182	\$ 40,445	\$ 3,431,627	\$ 3,415,576	\$ 54,883	\$ 3,470,459
County In-Kind	\$0	\$0	\$0	\$0	\$ 736	\$ 736
City Cash	\$0	\$0	\$0	\$0	\$ 4,050	\$ 4,050
City In-Kind	\$0	\$0	\$0	\$0	\$0	\$ (
Other Cash	\$0	\$0	\$0	\$0	\$0	\$(
Other In-Kind	\$0	\$0	\$0	\$0	\$0	\$ (
Local Non-Government						THE PERSON
Farebox	\$ 390,135	\$ 4,410	\$ 394,545	\$ 623,183	\$ 3,269	\$ 626,452
Donations/Contributions	\$0	\$ 11,244	\$ 11,244	\$ 0	\$ 17,032	\$ 17,032
In-Kind Services	\$0	\$0	\$0	\$0	\$ 17,032	\$ 17,032
Other Non-Government	\$0	\$ 12,996	\$ 12,996	\$0	\$ 23,270	\$ 23,270
Other Federal & State Programs		÷ 12,550	¥ 12,550		¥ 25,210	7 23,270
Other Federal Programs	\$ 2,002,651	\$ 25,930	\$ 2,028,581	\$ 1,784,520	\$ 6,900	\$ 1,791,420
Other State Programs	\$ 2,002,031	\$ 25,530	\$ 2,028,381	\$ 1,784,520	\$ 1,294	\$ 1,791,420
Total - Revenue Sources	\$ 6,714,260	\$ 254,898	\$ 6,969,158	\$ 6,776,180	\$ 577,595	\$ 7,353,775

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County: Osceola CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/23/2021 Coordination Contractor: Good Samaritan Society

- Kissimmee Village

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Revenue Sources			
Agency for Health Care Administration (AHCA)	\$0	\$0	
Agency for Persons with Disabilities (APD)	\$0	\$0	
Dept of Economic Opportunity (DEO)	\$0	\$0	
Dept of Children and Families (DCF)	\$ 0	\$0	
Dept of Education (DOE)	\$0	\$0	
Dept of Elder Affairs (DOEA)	\$0	\$ 0	
Dept of Health (DOH)	\$0	\$ 0	
Dept of Juvenile Justice (DJJ)	\$0	\$ 0	
Commission for the Transportation Disadvantaged (CTD)			
Non-Sponsored Trip Program	N/A	N/A	
Non-Sponsored Capital Equipment	N/A	N/A	
Rural Capital Equipment	N/A	N/A	
TD Other	N/A	N/A	
Department of Transportation (DOT)			
49 USC 5307	\$0	\$ (
49 USC 5310	\$0	\$ (
49 USC 5311	\$0	\$ (
49 USC 5311 (f)	\$0	\$ (
Block Grant	\$0	\$ (
Service Development	\$0	\$ (
Commuter Assistance Program	\$0	\$(
Other DOT	\$0	\$ (
Local Government			
School Board (School Bus)	N/A	N/A	
County Cash	\$0	\$1	
County In-Kind	\$0	\$ (
City Cash	\$0	\$1	
City In-Kind	\$0	\$1	
Other Cash	\$0	\$	
Other In-Kind	\$0	\$	
Local Non-Government			
Farebox	\$ 0	\$	
Donations/Contributions	\$0	\$	
In-Kind Services	\$0	\$	
Other Non-Government	\$ 12,996	\$ 15,27	
Other Federal & State Programs			
Other Federal Programs	\$0	\$	
Other State Programs	\$0	\$	
Total - Revenue Sources	\$ 12,996	\$ 15,27	

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County: Osceola

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

OSCEOLA COUNCIL ON

AGING

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$0	\$0
Agency for Persons with Disabilities (APD)	\$0	\$0
Dept of Economic Opportunity (DEO)	\$ 1,894	\$ 15,690
Dept of Children and Families (DCF)	\$0	\$0
Dept of Education (DOE)	\$0	\$0
Dept of Elder Affairs (DOEA)	\$ 4,259	\$ 184,711
Dept of Health (DOH)	\$0	\$0
Dept of Juvenile Justice (DJJ)	\$0	\$0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)	And equal to the property of	THE PANENCE
49 USC 5307	\$0	\$0
49 USC 5310	\$0	\$0
49 USC 5311	\$0	\$0
49 USC 5311 (f)	\$0	\$0
Block Grant	\$0	\$0
Service Development	\$0	\$0
Commuter Assistance Program	\$0	\$0
Other DOT	\$0	\$0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$0	\$ 4,890
County In-Kind	\$0	\$ 736
City Cash	\$0	\$ 4,050
City In-Kind	\$0	\$0
Other Cash	\$0	\$0
Other In-Kind	\$0	\$0
Local Non-Government		
Farebox	\$0	\$0
Donations/Contributions	\$ 7,332	\$ 17,032
In-Kind Services	\$0	\$0
Other Non-Government	\$0	\$ 8,000
Other Federal & State Programs		The second second second
Other Federal Programs	\$0	\$ 6,900
Other State Programs	\$0	\$ 1,294
Total - Revenue Sources	\$ 13,485	\$ 243,303

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County: Osceola CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/31/2021 Coordination Contractor: Renewed Hope Group

Home

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$0	\$0
Agency for Persons with Disabilities (APD)	\$ 30,347	\$ 27,544
Dept of Economic Opportunity (DEO)	\$0	\$0
Dept of Children and Families (DCF)	\$0	\$0
Dept of Education (DOE)	\$0	\$0
Dept of Elder Affairs (DOEA)	\$0	\$0
Dept of Health (DOH)	\$0	\$ 0
Dept of Juvenile Justice (DJJ)	\$0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$0	\$ (
49 USC 5310	\$0	\$ 0
49 USC 5311	\$0	\$ (
49 USC 5311 (f)	\$0	\$ (
Block Grant	\$0	\$ (
Service Development	\$0	\$ (
Commuter Assistance Program	\$0	\$ (
Other DOT	\$0	\$ (
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$0	\$1
County In-Kind	\$0	\$ (
City Cash	\$0	\$1
City In-Kind	\$0	\$ (
Other Cash	\$0	\$ (
Other In-Kind	\$0	\$
Local Non-Government		
Farebox	\$0	\$
Donations/Contributions	\$0	\$1
In-Kind Services	\$0	\$
Other Non-Government	\$0	\$
Other Federal & State Programs	的发生的发生的现在分词形式的现在分词	
Other Federal Programs	\$0	\$
Other State Programs	\$0	\$
Total - Revenue Sources	\$ 30,347	\$ 27,54

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County: Osceola

CTC Status: Approved

Central Florida Regional CTC Organization:

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date:

8/23/2021

Coordination Contractor:

The Opportunity

Center, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		c o
Agency for Health Care Administration (AHCA)	\$0	\$0
Agency for Persons with Disabilities (APD)	\$ 122,442	\$ 188,623
Dept of Economic Opportunity (DEO)	\$0	\$0
Dept of Children and Families (DCF)	\$0	\$0
Dept of Education (DOE)	\$0	\$0
Dept of Elder Affairs (DOEA)	\$0	\$0
Dept of Health (DOH)	\$0	\$0
Dept of Juvenile Justice (DJJ)	\$0	\$0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$0	\$(
49 USC 5310	\$ 931	\$ 49,593
49 USC 5311	\$0	\$ (
49 USC 5311 (f)	\$0	\$ (
Block Grant	\$0	\$ (
Service Development	\$0	\$ (
Commuter Assistance Program	\$0	\$(
Other DOT	\$0	\$ (
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 40,445	\$ 49,99
County In-Kind	\$0	\$ (
City Cash	\$0	\$
City In-Kind	\$0	\$
Other Cash	\$0	\$
Other In-Kind	\$0	\$
Local Non-Government		
Farebox	\$ 4,410	\$ 3,26
Donations/Contributions	\$ 3,912	\$
In-Kind Services	\$0	\$
Other Non-Government	\$0	\$
Other Federal & State Programs		
Other Federal Programs	\$ 25,930	\$
Other State Programs	\$0	\$
Total - Revenue Sources	\$ 198,070	\$ 291,47

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CTC Expense Sources

County: Osceola CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 **CTD Status:** Approved

	Selec	ted Reporting Perio	d	Previo	ous Reporting Period	d
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources					Flat out the Flat of	五分别自然主法
Labor	\$ 210,589	\$ 343,913	\$ 554,502	\$ 192,818	\$ 405,361	\$ 598,179
Fringe Benefits	\$ 107,070	\$ 48,444	\$ 155,514	\$ 102,802	\$ 60,319	\$ 163,121
Services	\$ 78,226	\$ 34,281	\$ 112,507	\$ 111,353	\$ 58,494	\$ 169,847
Materials & Supplies Consumed	\$ 297,487	\$ 44,645	\$ 342,132	\$ 315,275	\$ 92,958	\$ 408,233
Utilities	\$ 7,165	\$ 9,984	\$ 17,149	\$ 5,823	\$ 12,846	\$ 18,669
Casualty & Liability	\$0	\$ 41,463	\$ 41,463	\$0	\$ 63,108	\$ 63,108
Taxes	\$ 20,544	\$0	\$ 20,544	\$ 17,248	\$0	\$ 17,248
Miscellaneous	\$ 194	\$ 252	\$ 446	\$ 778	\$ 26	\$ 804
Interest	\$0	\$0	\$0	\$ 44,982	\$0	\$ 44,982
Leases & Rentals	\$ 47,124	\$ 19,099	\$ 66,223	\$0	\$ 49,700	\$ 49,700
Capital Purchases	\$0	\$0	\$0	\$0	\$0	\$0
Contributed Services	\$0	\$0	\$0	\$0	\$0	\$ 0
Allocated Indirect Expenses	\$0	\$ 25,444	\$ 25,444	\$0	\$ 13,217	\$ 13,217
Purchased Transportation Services						
Bus Pass	\$ 13,133	N/A	\$ 13,133	\$ 10,050	N/A	\$ 10,050
School Board (School Bus)	\$0	N/A	\$0	\$0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 900	N/A	\$ 900	\$ 36,750	N/A	\$ 36,750
Taxi	\$ 909	N/A	\$ 909	\$ 198,124	N/A	\$ 198,124
Contracted Operator	\$ 3,989,607	N/A	\$ 3,989,607	\$ 4,086,998	N/A	\$ 4,086,998
Total - Expense Sources	\$ 4,772,948	\$ 567,525	\$ 5,340,473	\$ 5,123,001	\$ 756,029	\$ 5,879,030

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County: Osceola CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/23/2021 Coordination Contractor: Good Samaritan Society

- Kissimmee Village

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Expense Sources	AND THE PARTY OF T		
Labor	\$ 29,025	\$ 34,482	
Fringe Benefits	\$0	\$0	
Services	\$ 6,430	\$ 20,934	
Materials & Supplies Consumed	\$ 2,697	\$ 2,876	
Utilities	\$0	\$0	
Casualty & Liability	\$ 5,106	\$ 3,360	
Taxes	\$0	\$0	
Miscellaneous	\$ 252	\$0	
Interest	\$0	\$0	
Leases & Rentals	\$0	\$0	
Capital Purchases	\$0	\$0	
Contributed Services	\$0	\$0	
Allocated Indirect Expenses	\$0	\$0	
Purchased Transportation Services			
Bus Pass	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Transportation Network Companies (TNC)	N/A	N/A	
Taxi	N/A	N/A	
Contracted Operator	N/A	N/A	
Total - Expense Sources	\$ 43,510	\$ 61,652	

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County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: OSCEOLA COUNCIL ON

AGING

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Expense Sources			
Labor	\$ 217,597	\$ 249,557	
Fringe Benefits	\$ 24,163	\$ 24,074	
Services	\$ 1,876	\$ 2,432	
Materials & Supplies Consumed	\$ 6,362	\$ 48,984	
Utilities	\$ 5,307	\$ 7,896	
Casualty & Liability	\$ 3,610	\$ 14,608	
Taxes	\$0	\$0	
Miscellaneous	\$0	\$ 26	
Interest	\$0	\$0	
Leases & Rentals	\$0	\$ 27,600	
Capital Purchases	\$0	\$0	
Contributed Services	\$0	\$0	
Allocated Indirect Expenses	\$0	\$0	
Purchased Transportation Services			
Bus Pass	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Transportation Network Companies (TNC)	N/A	N/A	
Taxi	N/A	N/A	
Contracted Operator	N/A	N/A	
Total - Expense Sources	\$ 258,915	\$ 375,177	

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County: Osceola

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/31/2021

Renewed Hope Group **Coordination Contractor:**

Home

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Expense Sources	THE SHAPE OF THE STATE OF THE S		
Labor	\$ 17,542	\$ 15,355	
Fringe Benefits	\$0	\$0	
Services	\$0	\$0	
Materials & Supplies Consumed	\$ 3,075	\$ 3,930	
Utilities	\$0	\$0	
Casualty & Liability	\$ 4,585	\$ 4,600	
Taxes	\$0	\$0	
Miscellaneous	\$0	\$0	
Interest	\$0	\$0	
Leases & Rentals	\$ 6,215	\$ 7,300	
Capital Purchases	\$0	\$0	
Contributed Services	\$0	\$0	
Allocated Indirect Expenses	\$0	\$0	
Purchased Transportation Services			
Bus Pass	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Transportation Network Companies (TNC)	N/A	N/A	
Taxi	N/A	N/A	
Contracted Operator	N/A	N/A	
Total - Expense Sources	\$ 31,417	\$ 31,185	

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County: Osceola CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/23/2021 Coordination Contractor: The Opportunity

Center, Inc.

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Expense Sources			
Labor	\$ 79,749	\$ 105,967	
Fringe Benefits	\$ 24,281	\$ 36,245	
Services /	\$ 25,975	\$ 35,128	
Materials & Supplies Consumed	\$ 32,511	\$ 37,168	
Utilities	\$ 4,677	\$ 4,950	
Casualty & Liability	\$ 28,162	\$ 40,540	
Taxes	\$0	\$0	
Miscellaneous	\$0	\$0	
Interest	\$0	\$0	
Leases & Rentals	\$ 12,884	\$ 14,800	
Capital Purchases	\$0	\$0	
Contributed Services	\$0	\$0	
Allocated Indirect Expenses	\$ 25,444	\$ 13,217	
Purchased Transportation Services			
Bus Pass	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Transportation Network Companies (TNC)	N/A	N/A	
Taxi	N/A	N/A	
Contracted Operator	N/A	N/A	
Total - Expense Sources	\$ 233,683	\$ 288,015	

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County:	Osceola			Demographics		Number	Florida Commission for the	on for the	
CTC: Contact:	Central Florida Regional Transportation Authority Norman L. Hickling 455 N Garland Avenue	Il Transportatio	n Authority	Total Cour	Total County Population	0	1	A	
	Orlando, FL 32801 407-254-6169			Unduplica	Unduplicated Head Count	3,304	Trocsortotion	Pio de la	
Email:	NHickling@golynx.com						Disadvantaged	taged	
Trips By	Trips By Type of Service	2019	2020	2021	Vehicle Data	2019		2020	2021
Fixed Route (FR)	e (FR)	98,325	75,205	35,197	Vehicle Miles	1,371,033	33 1,468,029	670′	903,228
Deviated FR	¥	45,453	29,3/1	17,328	Roadcalls		25	36	11
Complementary ADA	ntary ADA	48,919	71,160	53,618	Accidents		7	2	11
Paratransit		116,815	70,925	36,844	Vehicles		29	29	47
TNC		1,019	1,225	30	Drivers		93	91	63
Taxi		5,978	7,479	34					
School Boa	School Board (School Bus)	0	0	0					
Volunteers		0	0	0					
TOTAL TRIPS	IPS	316,509	255,365	143,051					
Passeng	Passenger Trips By Trip Purpose	pose			Financial and General Data	ata			
Medical		50,983	44,830	38,722	Expenses	\$6,196,707	050,878,030	080′	\$5,340,473
Employment	nt	26,917	32,583	17,856	Revenues	\$6,065,409		,775	\$6,969,158
Ed/Train/DayCare	ayCare	46,696	36,080	21,241	Commendations			25	19
Nutritional	•	25,868	15,566	401	Complaints	2		255	231
Life-Sustail	Life-Sustaining/Other	166,045	126,306	64,831	Passenger No-Shows	6,523		5,315	3,826
TOTAL TRIPS	IPS	316,509	255,365	143,051	Unmet Trip Requests		7	0	0
Passeng	Passenger Trips By Revenue	Source			Performance Measures				
CTD		37,543	35,952	29,584	Accidents per 100,000 Miles	0.51		0.34	1.22
AHCA		2,929	0	0	Miles between Roadcalls	26,366		40,779	82,112
APD		32,204	27,057	17,593	Avg. Trips per Passenger	44.57		46.34	43.30
DOEA		19,304	12,623	264	Cost per Trip	\$19.58		\$23.02	\$37.33
DOE		0	0	0	Cost per Paratransit Trip	\$28.43		\$32.86	\$49.41
Other		224,529	179,733	95,610	Cost per Total Mile	\$4.52		\$4.00	\$5.91
TOTAL TRIPS	IPS	316,509	255,365	143,051	Cost per Paratransit Mile	\$4.58		\$4.12	\$5.90
Trips by	Trips by Provider Type								
CTC		98,325	75,205	35,197					
Transporta	Fransportation Operator	144,712	130,616	88,505					
Coordinatic	Coordination Contractor	73,472	49,544	19,349					
TOTAL TRIPS	IPS	316,509	255,365	143,051					



CTC Organization

County: Seminole

Fiscal Year: 7/1/2020 - 6/30/2021

CTC Status: Approved

CTD Status: Approved

Date Initiated: 8/23/2021

CTC Organization Name: Central Florida Regional Transportation

Authority

Address: 445 N Garland Avenue

City: Orlando State: FL

Zip Code: 32801

Organization Type:

Public Transit Authority

Network Type:

Partial Brokerage

Operating Environment:

Urban **Transportation Operators:** Yes

Number of Transportation Operators:

3

Coordination Contractors:

Yes

Number of Coordination Contractors:

Provide Out of County Trips:

Local Coordinating Board (LCB) Chairperson:

Commissioner Mayra Uribe Norman L. Hickling

CTC Contact: CTC Contact Title:

Director of Operations, Transportation

CTC Contact Email:

NHickling@golynx.com

Phone:

(407) 254-6169

CTC Certification

I, Norman L. Hickling, as the authorized Community Transp	ortation Coordinat	tor (CTC)	Representative, hereby certify
under the penalties of perjury as stated in Chapter 837.06,	F.S., that the infor	mation co	ntained in this report is true.
accurate, and in accordance with the accompanying instruc	tions.	- 1	-

CTC Representative (signature):

LCB Certification

l, Commissioner Mayra Uribe, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41
2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a
сору.

LCB Chairperson (signature):



County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Fiscal Year: 7/1/2020 - 6/30/2021

Transportation Authority **Upload Date**: 8/23/2021

Coordination Contractor Name:

CENTRAL FLORIDA GROUP HOMES, LLC

Address:

1890 S.R. 436, SUITE 300

City:

WINTER PARK

State: FL

Zip Code: 32792

Organization Type:

Private Non Profit

Operating Environment:

Urban

Provide Out of County Trips:

Yes

Who Do You Serve:

PERSONS WITH DISABILITIES

Contact Person:

MARILOU G. ARLANDSON

Contact Title:

FINANCIAL & SYSTEMS ANALYST

Contact Email:

marlandson@d-s-i.com

Phone:

(407) 645-3211

Coordination Contractor Certification

By submission of this form, I, MARILOU G. ARLANDSON, as the authorized representative of CENTRAL FLORIDA GROUP HOMES, LLC, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):	
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County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority
Upload Date: 8/23/2021

Fiscal Year: 7/1/2020 - 6/30/2021

Coordination Contractor Name: Meals on Wheels, ETC., Inc

Address: 2801 S. Financial Ct.

City: Sanford State: FL

Zip Code: 32773

Organization Type: Private Non Profit

Operating Environment: Urban Provide Out of County Trips: No

Who Do You Serve: Seniors

Contact Person: Sherry Fincher

Contact Title: Executive Director
Contact Email: sfincher@mealsetc.org

Phone: (407) 333-8877

Coordination Contractor Certification

By submission of this form, I, Sherry Fincher, as the authorized representative of Meals on Wheels, ETC., Inc , hereby	
certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true	
accurate, and in accordance with the accompanying instructions	,



County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Fiscal Year: 7/1/2020 - 6/30/2021

Transportation Authority **Upload Date**: 8/23/2021

Coordination Contractor Name: Quest, Inc.

Address: 1509 east Colonial

City: Orlando State: FL

Zip Code: 32803

Organization Type: Private Non Profit

Operating Environment: Urban

Provide Out of County Trips: Yes

Who Do You Serve: People with Disabilities

Contact Person: Isabelle Harris

Contact Title: Sr. Director of Facilities, Fleet and Compliance

Contact Email: iharris@questinc.org

Phone: (813) 267-0460

Coordination Contractor Certification

By submission of this form, I, Isabelle Harris, as the authorized representative of Quest, Inc., hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):	
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County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority **Upload Date**: 8/23/2021

Fiscal Year: 7/1/2020 - 6/30/2021

Coordination Contractor Name: Aspire

Aspire Health Partners, Inc.

Address: 5151 Adanson St.

City: Orlando

State: FL

Zip Code: 32804

Organization Type: Private Non Profit

Operating Environment: (

Urban

Provide Out of County Trips:

Yes

Who Do You Serve: Disa

Disabled persons of Orange and Seminole

Counties

Contact Person: Robert LaPerla

Contact Title: Senior Manager of Transportation Services

Contact Email: Robert.LaPerla@aspirehp.org

Phone: (407) 923-2749

Coordination Contractor Certification

By submission of this form, I, Robert LaPerla, as the authorized representative of Aspire Health Partners, Inc., hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):



County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority Upload Date: 8/27/2021

Fiscal Year: 7/1/2020 - 6/30/2021

Coordination Contractor Name: Elquanah Group Homes Inc

Address:

10410 Westley Way

City: Orlando

State: FL

Zip Code: 32825

Organization Type:

Private For Profit

Operating Environment:

Urban

Provide Out of County Trips:

Who Do You Serve:

Agency for Persons with Disabilities

Contact Person: Keshia T. Greene

Contact Title: Manager

Contact Email: westleyhouse1@gmail.com

Phone: (407) 979-0836

Coordination Contractor Certification

By submission of this form, I, Keshia T. Greene, as the authorized representative of Elquanah Group Homes Inc , hereby
certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true
accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):	
---------------------------------	--



County: Seminole CTC Status: Approved CTC Organization: Central Florida Regional

Fiscal Year: 7/1/2020 - 6/30/2021 Transportation Authority Upload Date: 9/2/2021

Coordination Contractor Name: Crystal Lake Supportive Environment Inc.

Address: 2710 Staten Ave.

City: Orlando State: FL

Zip Code: 32804

Organization Type: Private Non Profit

Operating Environment: Urban Provide Out of County Trips: No

Who Do You Serve: Persons with Disabilities

Contact Person: Joe DeFalco

Contact Title: Transportation Manager Contact Email: jdefalco@myattain.org

Phone: (845) 729-8024

Coordination Contractor Certification

By submission of this form, I, Joe DeFalco, as the authorized representative of	Crystal Lake Supportive Environment Inc
hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S.	, that the information contained in this repor
is true, accurate, and in accordance with the accompanying instructions.	,

CTC Representative	(signature):	
The state of the s	, , , ,	

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CTC Trips

County: Seminole

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period			
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total	
Service Type - One Way							
Fixed Route/Fixed Schedule							
Daily Pass Trips	19,355	N/A	19,355	45,023	N/A	45,023	
Weekly Pass Trips	2,974	N/A	2,974	9,266	N/A	9,266	
Monthly Pass Trips	21,150	N/A	21,150	38,611	N/A	38,611	
Deviated Fixed Route Service	15,982	N/A	15,982	19,588	N/A	19,588	
Complementary ADA Service	66,382	N/A	66,382	76,457	N/A	76,457	
Paratransit	Le la participa de la companya della companya della companya de la companya della			With Little			
Ambulatory	12,213	34,312	46,525	14,273	36,145	50,418	
Non-Ambulatory	3,980	348	4,328	7,030	630	7,660	
Stretcher	0	0	0	0	0	(
Transportation Network Companies	62	N/A	62	3,619	N/A	3,619	
Taxi	1,009	N/A	1,009	14,733	N/A	14,733	
School Board (School Bus)	0	N/A	0	0	N/A		
Volunteers	0	N/A	0	0	N/A	(
Total - Service Type	143,107	34,660	177,767	228,600	36,775	265,375	
Contracted Transportation Operator			No. of the last of				
How many of the total trips were provided by	99,628	N/A	99,628	135,700	N/A	135,700	
Contracted Transportation Operators? (If the CTC			33,020	133,700	WA.	133,700	
provides transportation services, do not include the CTC							
Total - Contracted Transportation Operator Trips	99,628	0	99.628	135,700	0	125 700	
	99,026	U	99,028	135,700	0	135,700	
Revenue Source - One Way							
Agency for Health Care Administration (AHCA)	0	66	66	0	1,588	1,588	
Agency for Persons with Disabilities (APD)	0	3,640	3,640	0	8,267	8,267	
Comm for the Transportation Disadvantaged (CTD)	30,430	N/A	30,430	35,178	N/A	35,178	
Dept of Economic Opportunity (DEO)	0	0	0	0	0		
Dept of Children and Families (DCF)	0	0	0	0	0	(
Dept of Education (DOE)	0	0	0	0	0		
Dept of Elder Affairs (DOEA)	0	19,447	19,447	0	14,823	14,823	
Dept of Health (DOH)	0	0	0	0	0		
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	(
Dept of Transportation (DOT)	0	5,166	5,166	0	6,960	6,960	
Local Government	12,256	174	12,430	16,084	708	16,792	
Local Non-Government	43,934	4,161	48,095	93,763	2,341	96,10	
Other Federal & State Programs	56,487	2,006	58,493	83,575	2,088	85,663	
Total - Revenue Source	143,107	34,660	177,767	228,600	36,775	265,375	

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CTC Trips (cont'd)

County: Seminole CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period			
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total	
Passenger Type - One Way							
Older Adults	45,519	25,440	70,959	57,747	21,823	79,570	
Children At Risk	1,749	0	1,749	10,702	0	10,702	
Persons With Disabilities	31,648	9,220	40,868	47,503	13,956	61,459	
Low Income	0	0	0	0	996	996	
Other	64,191	0	64,191	112,648	0	112,648	
Total - Passenger Type	143,107	34,660	177,767	228,600	36,775	265,375	
Trip Purpose - One Way						Maddin I	
Medical	39,599	6,103	45,702	46,575	10,650	57,225	
Employment	21,541	0	21,541	35,654	0	35,654	
Education/Training/Daycare	4,904	3,641	8,545	10,251	6,460	16,711	
Nutritional	23	22,690	22,713	42	11,262	11,304	
Life-Sustaining/Other	77,040	2,226	79,266	136,078	8,403	144,481	
Total - Trip Purpose	143,107	34,660	177,767	228,600	36,775	265,375	
Unduplicated Passenger Head Count (UDPHC)				No. 20 Person	Carlotte Control		
UDPHC	4,013	367	4,380	5,719	1,149	6,868	
Total - UDPHC	4,013	367	4,380	5,719	1,149	6,868	
Unmet & No Shows							
Unmet Trip Requests	0	N/A	0	0	N/A	0	
No Shows	4,079	N/A	4,079	6,789	N/A	6,789	
Customer Feedback						S. A. S. S. LE	
Complaints	205	N/A	205	148	N/A	148	
Commendations	22	N/A	22	23	N/A	23	

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Coordination Contractor Trips

County: Seminole

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

CENTRAL FLORIDA

GROUP HOMES, LLC

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

Selected Reporting Previous Reporting Period Period Coordination Coordination Contractors Contractors Service Type - One Way Fixed Route/Fixed Schedule **Daily Pass Trips** N/A N/A Weekly Pass Trips N/A N/A Monthly Pass Trips N/A N/A **Deviated Fixed Route Service** N/A N/A Complementary ADA Service N/A N/A Paratransit 3,418 Ambulatory 4,329 Non-Ambulatory 0 0 Stretcher 0 0 **Transportation Network Companies** N/A N/A Taxi N/A N/A School Board (School Bus) N/A N/A Volunteers N/A N/A Total - Service Type 3,418 4,329 **Contracted Transportation Operator** How many of the total trips were provided by Contracted Transportation N/A N/A Operators? (If the CTC provides transportation services, do not include the CTC **Total - Contracted Transportation Operator Trips** 0 Revenue Source - One Way Agency for Health Care Administration (AHCA) 0 0 Agency for Persons with Disabilities (APD) 3,418 4,329 Comm for the Transportation Disadvantaged (CTD) N/A N/A Dept of Economic Opportunity (DEO) 0 0 Dept of Children and Families (DCF) 0 0 Dept of Education (DOE) 0 0 Dept of Elder Affairs (DOEA) 0 0 Dept of Health (DOH) 0 0 Dept of Juvenile Justice (DJJ) 0 0 Dept of Transportation (DOT) 0 0 Local Government 0 0 Local Non-Government 0 0 Other Federal & State Programs 0 0 **Total - Revenue Source** 3,418

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Coordination Contractor Trips (cont'd)

County: Seminole CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/23/2021 Coordination Contractor: CENTRAL F

CENTRAL FLORIDA GROUP HOMES, LLC

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Passenger Type - One Way			
Older Adults	0	0	
Children At Risk	0	0	
Persons With Disabilities	3,418	4,329	
Low Income	0	0	
Other	0	0	
Total - Passenger Type	3,418	4,329	
Trip Purpose - One Way			
Medical	0	0	
Employment	0	0	
Education/Training/Daycare	3,418	4,329	
Nutritional	0	0	
Life-Sustaining/Other	0	0	
Total - Trip Purpose	3,418	4,329	
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	11	11	
Total - UDPHC	11	11	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback			
Complaints	N/A	N/A	
Commendations	N/A	N/A	

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Coordination Contractor Trips

County: Seminole

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 **Upload Date:** 8/23/2021

Coordination Contractor:

Meals on Wheels, ETC.,

Inc

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Service Type - One Way	AT ACTAL POST SUPPLIES AND DESCRIPTION		
Fixed Route/Fixed Schedule		The second section is a second section of the second section of the second section is a second section of the section	
Daily Pass Trips	N/A	N/A	
Weekly Pass Trips	N/A	N/A	
Monthly Pass Trips	N/A	N/A	
Deviated Fixed Route Service	N/A	N/A	
Complementary ADA Service	N/A	N/A	
Paratransit	STATE OF THE STATE OF THE STATE OF	TAKE THE PROPERTY AND ASSAULT	
Ambulatory	25,440	19,330	
Non-Ambulatory	348	630	
Stretcher	0	030	
Transportation Network Companies	N/A	N/A	
Taxi	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Volunteers	N/A	N/A	
Total - Service Type	25,788	19,960	
Contracted Transportation Operator		-5/5 OC	
How many of the total trips were provided by Contracted Transportation	and the same of th		
Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A	
Total - Contracted Transportation Operator Trips			
	AND THE PERSON NAMED AND PERSON NAMED AND PARTY OF THE PERSON NAMED AND PARTY.	0	
	0		
Revenue Source - One Way	A CONTRACTOR CONTRACTOR		
Revenue Source - One Way Agency for Health Care Administration (AHCA)	0	enancial interior and a second and a second	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD)	0	enancial interior and a second second	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD)	0 0 N/A	0	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO)	0 0 N/A 0	0 N/A	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO) Dept of Children and Families (DCF)	0 0 N/A 0	0 N/A 0	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO) Dept of Children and Families (DCF) Dept of Education (DOE)	0 0 N/A 0 0	0 N/A 0 0	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO) Dept of Children and Families (DCF) Dept of Education (DOE) Dept of Elder Affairs (DOEA)	0 0 N/A 0	0 N/A 0 0	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO) Dept of Children and Families (DCF) Dept of Education (DOE) Dept of Elder Affairs (DOEA) Dept of Health (DOH)	0 0 N/A 0 0	0 N/A 0 0 0 14,823	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO) Dept of Children and Families (DCF) Dept of Education (DOE) Dept of Elder Affairs (DOEA) Dept of Health (DOH) Dept of Juvenile Justice (DJJ)	0 0 N/A 0 0 0 19,447	0 N/A 0 0 0 14,823	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO) Dept of Children and Families (DCF) Dept of Education (DOE) Dept of Elder Affairs (DOEA) Dept of Health (DOH) Dept of Juvenile Justice (DJJ) Dept of Transportation (DOT)	0 0 N/A 0 0 0 19,447 0 0	0 N/A 0 0 0 14,823 0	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO) Dept of Children and Families (DCF) Dept of Education (DOE) Dept of Elder Affairs (DOEA) Dept of Health (DOH) Dept of Juvenile Justice (DJJ) Dept of Transportation (DOT) Local Government	0 0 N/A 0 0 0 19,447	0 N/A 0 0 0 14,823 0 0	
Revenue Source - One Way Agency for Health Care Administration (AHCA) Agency for Persons with Disabilities (APD) Comm for the Transportation Disadvantaged (CTD) Dept of Economic Opportunity (DEO) Dept of Children and Families (DCF) Dept of Education (DOE) Dept of Elder Affairs (DOEA) Dept of Health (DOH) Dept of Juvenile Justice (DJJ) Dept of Transportation (DOT) Local Government Local Non-Government	0 0 N/A 0 0 0 19,447 0 0	0 N/A 0 0 0 14,823 0	
Revenue Source - One Way	0 0 N/A 0 0 0 19,447 0 0 0	0 0 14,823 0 0 0 708	



Coordination Contractor Trips (cont'd)

County: Seminole

CTC Status: Approved

Upload Date: 8/23/2021

CTC Organization: Central Florida Regional

Transportation

Fiscal Year: 07/01/2020 - 06/30/2021

Authority **Coordination Contractor:**

Meals on Wheels, ETC.,

Inc

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Passenger Type - One Way			
Older Adults	25,440	19,330	
Children At Risk	0	0	
Persons With Disabilities	348	630	
Low Income	0	0	
Other	0	0	
Total - Passenger Type	25,788	19,960	
Trip Purpose - One Way			
Medical	2,884	4,079	
Employment	0	0	
Education/Training/Daycare	0	0	
Nutritional	22,690	11,230	
Life-Sustaining/Other	214	4,651	
Total - Trip Purpose	25,788	19,960	
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	145	200	
Total - UDPHC	145	200	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback		等级中华生业工作 。	
Complaints	N/A	N/A	
Commendations	N/A	N/A	

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Coordination Contractor Trips

County: Seminole

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: Quest, Inc.

Authority

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Service Type - One Way			
Fixed Route/Fixed Schedule			
Daily Pass Trips	N/A	N/A	
Weekly Pass Trips	N/A	N/A	
Monthly Pass Trips	N/A	N/A	
Deviated Fixed Route Service	N/A	N/A	
Complementary ADA Service	N/A	N/A	
Paratransit			
Ambulatory	4	2,521	
Non-Ambulatory	0	2,521	
Stretcher	0	0	
Transportation Network Companies	N/A	N/A	
Taxi	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Volunteers	N/A	N/A	
Total - Service Type	4	2,521	
Contracted Transportation Operator		· 对应是非利用可能是不及。	
How many of the total trips were provided by Contracted Transportation	N/A	N/A	
Operators? (If the CTC provides transportation services, do not include the CTC			
Total - Contracted Transportation Operator Trips	0	0	
Revenue Source - One Way		夏 秋 第二日 第 10 10 10 10 10 10 10 10 10 10 10 10 10	
Agency for Health Care Administration (AHCA)	4	11	
Agency for Persons with Disabilities (APD)	0	2,510	
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A	
Dept of Economic Opportunity (DEO)	0	0	
Dept of Children and Families (DCF)	0	0	
Dept of Education (DOE)	0	0	
Dept of Elder Affairs (DOEA)	0	0	
Dept of Health (DOH)	0	i de la companya de l	
Dept of Juvenile Justice (DJJ)	0	O	
Dept of Transportation (DOT)	0	0	
Local Government	0	0	
Local Non-Government	0		
Other Federal & State Programs	0	0	
Total - Revenue Source	4	0	

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Coordination Contractor Trips (cont'd)

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: Quest, Inc.

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Passenger Type - One Way			
Older Adults	0	0	
Children At Risk	0	C	
Persons With Disabilities	4	2,521	
Low Income	0	2,521	
Other	0		
Total - Passenger Type	4	2,521	
Trip Purpose - One Way	是在 ,我们还是是有数据的。中国人类的是是不 有效的。		
Medical	1	96	
Employment	0	0	
Education/Training/Daycare	1	703	
Nutritional	0	32	
Life-Sustaining/Other	2	1,690	
Total - Trip Purpose	4	2,521	
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	9	10	
Total - UDPHC	9	10	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback		N/A	
Complaints	N/A	N/A	
Commendations	N/A	N/A	



Coordination Contractor Trips

County: Seminole CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/23/2021 Coordination Contractor: Aspire Health Partners,

Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		Jere Color to Care
Ambulatory	2,824	6,360
Non-Ambulatory	0	0,300
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	2,824	6,360
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way	Example of the Address of the Addres	
Agency for Health Care Administration (AHCA)	62	1,577
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	2,762	4,783
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
other reactar at otate riobianis		

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Coordination Contractor Trips (cont'd)

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

Aspire Health Partners,

Inc.

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Passenger Type - One Way			
Older Adults	0	2,493	
Children At Risk	0	(
Persons With Disabilities	2,824	2,871	
Low Income	0	996	
Other	0	C	
Total - Passenger Type	2,824	6,360	
Trip Purpose - One Way	TO DESCRIPTION OF THE PROPERTY.		
Medical	2,824	6,360	
Employment	0	0,550	
Education/Training/Daycare	0	0	
Nutritional	0	Control of the contro	
Life-Sustaining/Other	0	C	
Total - Trip Purpose	2,824	6,360	
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	182	907	
Total - UDPHC	182	907	
Unmet & No Shows	"你你我来 。""我们的我们还没有一个,我们也没有什么		
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback			
Complaints	N/A	N/A	
Commendations	N/A	N/A	

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Coordination Contractor Trips

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/27/2021

Coordination Contractor:

Elquanah Group Homes

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Service Type - One Way			
Fixed Route/Fixed Schedule	The result of the second of th		
Daily Pass Trips	N/A	N/A	
Weekly Pass Trips	N/A	N//	
Monthly Pass Trips	N/A	N//	
Deviated Fixed Route Service	N/A	N//	
Complementary ADA Service	N/A	N//	
Paratransit	TAKE STREET		
Ambulatory	54	TO THE CONTRACT OF THE PARTY OF	
Non-Ambulatory Non-Ambulatory	0		
Stretcher	0	THE RESERVE THE PERSON NAMED IN	
Transportation Network Companies	N/A	N/A	
Taxi	N/A	N//	
School Board (School Bus)	N/A	N/A	
Volunteers	N/A	N//	
Total - Service Type	54		
Contracted Transportation Operator			
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A	
Total - Contracted Transportation Operator Trips	0		
Revenue Source - One Way			
Agency for Health Care Administration (AHCA)	0		
Agency for Persons with Disabilities (APD)	54	Line and the second	
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A	
Dept of Economic Opportunity (DEO)	0		
Dept of Children and Families (DCF)	0		
Dept of Education (DOE)	0	TOTAL STATE OF STATE	
Dept of Elder Affairs (DOEA)	0		
Dept of Health (DOH)	0		
Dept of Juvenile Justice (DJJ)	0	TO STANK CONTINUES OF STREET AND SHEET	
Dept of Transportation (DOT)	0		
Local Government	0		
Local Non-Government	0		
Other Federal & State Programs	0		
Total - Revenue Source	U		

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Coordination Contractor Trips (cont'd)

County: Seminole

Fiscal Year: 07/01/2020 - 06/30/2021

Commendations

CTC Status: Approved

Upload Date: 8/27/2021

CTC Organization:

Central Florida Regional

Transportation

Authority

Coordination Contractor:

N/A

Elquanah Group Homes

N/A

Inc

	Selected Reporting Period	Previous Reporting Period	
	Coordination	Coordination	
Passenger Type - One Way	Contractors	Contractors	
Older Adults			
Children At Risk	0	0	
Persons With Disabilities	0	Control of the Contro	
Low Income	54	0	
Other	0	0	
Total - Passenger Type	54	0	
Trip Purpose - One Way			
Medical	0	0	
Employment	0	0	
Education/Training/Daycare	54	0	
Nutritional	0	0	
Life-Sustaining/Other	0	0	
Total - Trip Purpose	54	0	
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	2	0	
Total - UDPHC	2	0	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback			
Complaints	N/A	N/A	
Commendations			



Coordination Contractor Trips

County: Seminole

CTC Status: Approved

Coordination Contractor:

2,572

CTC Organization: Central Florida Regional

Transportation

Authority Fiscal Year: 07/01/2020 - 06/30/2021 **Upload Date:** 9/2/2021

Crystal Lake Supportive Environment Inc.

Selected Reporting **Previous Reporting** Period Period Coordination Coordination Contractors Contractors Service Type - One Way Fixed Route/Fixed Schedule **Daily Pass Trips** N/A N/A Weekly Pass Trips N/A N/A Monthly Pass Trips N/A N/A **Deviated Fixed Route Service** N/A N/A Complementary ADA Service N/A N/A Paratransit Ambulatory 2,572 0 Non-Ambulatory 0 0 Stretcher 0 0 Transportation Network Companies N/A N/A Taxi N/A N/A School Board (School Bus) N/A N/A Volunteers N/A N/A Total - Service Type 2,572 0 **Contracted Transportation Operator** How many of the total trips were provided by Contracted Transportation N/A N/A Operators? (If the CTC provides transportation services, do not include the CTC **Total - Contracted Transportation Operator Trips** 0 0 Revenue Source - One Way Agency for Health Care Administration (AHCA) 0 0 Agency for Persons with Disabilities (APD) 168 0 Comm for the Transportation Disadvantaged (CTD) N/A N/A Dept of Economic Opportunity (DEO) 0 0 Dept of Children and Families (DCF) 0 0 Dept of Education (DOE) 0 0 Dept of Elder Affairs (DOEA) 0 0 Dept of Health (DOH) 0 0 Dept of Juvenile Justice (DJJ) 0 0 Dept of Transportation (DOT) 2,404 0 Local Government 0 0 Local Non-Government 0 0 Other Federal & State Programs 0 0 **Total - Revenue Source**

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Coordination Contractor Trips (cont'd)

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/2/2021

Coordination Contractor:

Crystal Lake Supportive Environment Inc.

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Passenger Type - One Way			
Older Adults	0	0	
Children At Risk	0	0	
Persons With Disabilities	2,572	0	
Low Income	0	0	
Other	0	0	
Total - Passenger Type	2,572	0	
Trip Purpose - One Way			
Medical	394	0	
Employment	0	Section Assessment Control of the Co	
Education/Training/Daycare	168	0	
Nutritional	0	0	
Life-Sustaining/Other	2,010		
Total - Trip Purpose	2,572	0	
Unduplicated Passenger Head Count (UDPHC)	· · · · · · · · · · · · · · · · · · ·		
UDPHC	18	0	
Total - UDPHC	18	0	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback		N/A	
Complaints	N/A	N/A	
Commendations	N/A	N/A	
	N/A	IN/A	

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CTC Vehicles & Drivers

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Approved

	Selec	Selected Reporting Period		Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles					NAME OF TAXABLE	
Deviated Fixed Route Miles	93,789	N/A	93,789	114,535	N/A	114,535
Complementary ADA Service Miles	491,041	N/A	491,041	603,542	N/A	603,542
Paratransit Miles	171,913	140,467	312,380	233,592	223,692	457,284
Transportation Network Companies (TNC) Miles	812	N/A	812	62,006	N/A	62,006
Taxi Miles	3,232	N/A	3,232	112,675	N/A	112,675
School Board (School Bus) Miles	0	N/A	0	0	N/A	112,075
Volunteers Miles	January 0	N/A	0	0	N/A	
Total - Vehicle Miles	760,787	140,467	901,254	1,126,350	223,692	1,350,042
Roadcalls & Accidents						
Roadcalls	7	15	22	29	12	41
Chargeable Accidents	1	0	1	9	0	
Vehicle Inventory						
Total Number of Vehicles	36	27	63	41	26	67
Number of Wheelchair Accessible Vehicles	36	10	46	41	11	52
Drivers			Exflore in			52
Number of Full Time & Part Time Drivers	51	36	87	77	43	120
Number of Volunteer Drivers	0	0	0	0	0	120



Coordination Contractor Vehicles & Drivers

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

CENTRAL FLORIDA

GROUP HOMES, LLC

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Vehicle Miles			
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	12,893	14,913	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	N/A	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	12,893	14,913	
Roadcalls & Accidents			
Roadcalls	0	C	
Chargeable Accidents	0	C	
Vehicle Inventory			
Total Number of Vehicles	2	2	
Number of Wheelchair Accessible Vehicles	. 0	C	
Drivers			
Number of Full Time & Part Time Drivers	4	4	
Number of Volunteer Drivers	0	0	

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Coordination Contractor Vehicles & Drivers

County: Seminole CTC Status: Approved CTC Organization: Central Florida Regional

Transportation

Meals on Wheels, ETC.,

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/23/2021 Coordination Contractor: Meals on W

Inc

	Selected Reporting Period	Previous Reporting Period	
Vehicle Miles	Coordination Contractors	Coordination Contractors	
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	41,984	78,175	
Transportation Network Companies (TNC) Miles	N/A	N/A	

Taxi Miles	N/A	N/A
School Board (School Bus) Miles		
Volunteers Miles	N/A	N/A
	M/A	N/A
Total - Vehicle Miles	41,984	78,175
Roadcalls & Accidents		
Roadcalls	8	6
Chargeable Accidents	0	0
Vehicle Inventory	STEELEN WAS STOLEN AND STOLEN	
Total Number of Vehicles	9	10
Number of Wheelchair Accessible Vehicles	8	10
Drivers		10
Number of Full Time & Part Time Drivers	8	8
Number of Volunteer Drivers	0	0

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Coordination Contractor Vehicles & Drivers

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

Quest, Inc.

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Vehicle Miles			
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	58	10,712	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	N/A	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	58	10,712	
Roadcalls & Accidents			
Roadcalls	0	0	
Chargeable Accidents	0	0	
Vehicle Inventory			
Total Number of Vehicles	2	2	
Number of Wheelchair Accessible Vehicles	1	1	
Drivers	AND MADE AND ASSESSMENT OF THE PARTY OF THE		
Number of Full Time & Part Time Drivers	12	12	
Number of Volunteer Drivers	0	0	

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Coordination Contractor Vehicles & Drivers

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

Aspire Health Partners,

Inc.

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Vehicle Miles			
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	52,754	84,934	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	N/A	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	52,754	84,934	
Roadcalls & Accidents			
Roadcalls	0 1	5	
Chargeable Accidents	0		
Vehicle Inventory			
Total Number of Vehicles	9	8	
Number of Wheelchair Accessible Vehicles	0	0	
Drivers			
Number of Full Time & Part Time Drivers	5	7	
Number of Volunteer Drivers	0	, ,	

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Coordination Contractor Vehicles & Drivers

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Elquanah Group Homes

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/27/2021

Coordination Contractor:

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Vehicle Miles	共和国研究者。1987年代3月10日		
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	1,044	0	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	N/A	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	1,044	0	
Roadcalls & Accidents			
Roadcalls	0	0	
Chargeable Accidents	0	0	
Vehicle Inventory	CONTRACTOR OF THE PROPERTY OF THE		
Total Number of Vehicles	2	0	
Number of Wheelchair Accessible Vehicles	1	0	
Drivers	MESS AND TALKET VICTORIA		
Number of Full Time & Part Time Drivers	1	0	
Number of Volunteer Drivers	0	0	

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Coordination Contractor Vehicles & Drivers

County: Seminole

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/2/2021

Coordination Contractor:

Crystal Lake Supportive

Environment Inc.

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Vehicle Miles			
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	31,734	14/2	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	Phone Company of the	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	31,734	N/A	
Roadcalls & Accidents	No. of the Control of		
Roadcalls	7	C	
Chargeable Accidents	0		
Vehicle Inventory			
Total Number of Vehicles	3		
Number of Wheelchair Accessible Vehicles	0	0	
Drivers		0	
Number of Full Time & Part Time Drivers	6		
Number of Volunteer Drivers	0	0	

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CTC Revenue Sources

County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Approved

	Selec	ted Reporting Peri	od	Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources				Operators	Professor Western Land	
Agency for Health Care Administration (AHCA)	\$0	\$ 13,449	\$ 13,449	\$0	\$ 133,531	\$ 133,53
Agency for Persons with Disabilities (APD)	\$0	\$ 29,036	\$ 29,036	\$0	\$ 69,452	\$ 69,452
Dept of Economic Opportunity (DEO)	\$0	\$0	\$0	\$0	\$ 05,452	\$ 69,45
Dept of Children and Families (DCF)	\$0	\$0	\$0	\$0	\$0	\$ (
Dept of Education (DOE)	\$0	\$0	\$0	\$0	\$0	\$(
Dept of Elder Affairs (DOEA)	\$0	\$ 408,761	\$ 408,761	\$0	\$ 311.519	\$ 311,519
Dept of Health (DOH)	\$0	\$0	\$0	\$0	\$ 511,519	
Dept of Juvenile Justice (DJJ)	\$0	\$0	\$0	\$0	\$0	\$ (
Commission for the Transportation Disadvantaged	(CTD)	AND RECORDS				\$ (
Non-Sponsored Trip Program	\$ 949,188	N/A	\$ 949,188	\$ 919,678	N/A	¢ 010 676
Non-Sponsored Capital Equipment	\$0	N/A	\$0	\$0	N/A	\$ 919,678
Rural Capital Equipment	\$0	N/A	\$0	\$0	N/A	\$ (
TD Other	\$ 6,352	N/A	\$ 6,352	\$ 12,240	N/A	\$ (
Department of Transportation (DOT)		ary maraniz	¥ 0,332	J 12,240	N/A	\$ 12,240
49 USC 5307	\$0	\$0	\$0	\$0	\$0	
49 USC 5310	\$0	\$0	\$0	\$0	\$ 35,622	\$ 0
49 USC 5311	\$0	\$0	\$0	\$0	\$ 35,622	\$ 35,622
49 USC 5311 (f)	\$0	\$0	\$0	\$0	\$0	\$ 0
Block Grant	\$0	\$0	\$0	\$0	\$0	\$ 0
Service Development	\$0	\$0	\$0	\$0	\$0	\$ C
Commuter Assistance Program	\$0	\$0	\$0	\$0	\$0	\$ 0
Other DOT	\$0	\$0	\$0	\$0	\$0	\$0
Local Government	10 VAS 9 M P 1 5	70		Soften is worked to vis	\$0	\$ 0
School Board (School Bus)	\$0	N/A	\$0	\$0	N/A	
County Cash	\$ 3,795,063	\$ 959	\$ 3,796,022	\$ 3,547,576	N/A \$ 14,913	\$0
County In-Kind	\$0	\$0	\$0	\$ 3,347,370		\$ 3,562,489
City Cash	\$0	\$0	\$0	\$0	\$0	\$ 0
City In-Kind	\$0	\$0	\$0	\$0	\$0 \$0	\$0
Other Cash	\$0	\$0	\$0	\$0		\$0
Other In-Kind	\$0	\$0	\$0	\$0	\$ 0 \$ 0	\$0
Local Non-Government			30	30	\$0	\$ 0
Farebox	\$ 481,932	\$0	\$ 481,932	\$ 769.814	Ć O	AZGORIA
Donations/Contributions	\$0	\$ 87,157	\$ 87,157		\$0	\$ 769,814
n-Kind Services	\$0	\$0,137	\$ 87,137	\$0 \$0	\$ 49,224	\$ 49,224
Other Non-Government	\$0	\$0	\$0		\$0	\$0
Other Federal & State Programs	30		30	\$0	\$0	\$0
Other Federal Programs	\$ 2,473,863	\$ 40,732	\$ 2,514,595	\$ 2 204 406	6.40.00	
Other State Programs	\$ 2,473,803	\$ 40,732	\$ 2,514,595	\$ 2,204,406	\$ 43,901	\$ 2,248,307
Total - Revenue Sources	\$ 7,706,398	\$ 580,094	\$ 8,286,492	\$ 0 \$ 7,453,714	\$ 0 \$ 658,162	\$ 0

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County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/23/2021

Coordination Contractor:

CENTRAL FLORIDA **GROUP HOMES, LLC**

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Revenue Sources			
Agency for Health Care Administration (AHCA)	\$0	\$0	
Agency for Persons with Disabilities (APD)	\$ 24,508	\$ 31,039	
Dept of Economic Opportunity (DEO)	\$0	\$(
Dept of Children and Families (DCF)	\$0	\$ (
Dept of Education (DOE)	\$0	\$(
Dept of Elder Affairs (DOEA)	\$0	\$(
Dept of Health (DOH)	\$0	\$(
Dept of Juvenile Justice (DJJ)	\$0	\$(
Commission for the Transportation Disadvantaged (CTD)	THE STATE OF THE STATE OF THE STATE OF	EXCEPTION OF THE	
Non-Sponsored Trip Program	N/A	N/A	
Non-Sponsored Capital Equipment	N/A	N/A	
Rural Capital Equipment	N/A	N/A	
TD Other	N/A	N/A	
Department of Transportation (DOT)			
49 USC 5307	\$0	\$ (
49 USC 5310	\$0	\$(
49 USC 5311	\$0	\$(
49 USC 5311 (f)	\$0	\$(
Block Grant	\$0	\$(
Service Development	\$0		
Commuter Assistance Program	\$0	\$(
Other DOT	\$0	\$ (
Local Government	30	\$ 0	
School Board (School Bus)	N/A	11/4	
County Cash	\$0	N/A	
County In-Kind	\$0	\$0	
City Cash	\$0	\$0	
City In-Kind		\$ C	
Other Cash	\$0	\$0	
Other In-Kind	\$0 \$0	\$0	
Local Non-Government	\$0	\$ 0	
Farebox			
Donations/Contributions	\$0	\$0	
In-Kind Services	\$0	\$0	
Other Non-Government	\$0	\$0	
Other Federal & State Programs	\$0	\$0	
Other Federal Programs Other Federal Programs	And the State of t		
Other State Programs	\$0	\$0	
Total - Revenue Sources	\$0	\$0	
rotar=nevenue sources	\$ 24,508	\$ 31,039	

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County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: N

Meals on Wheels, ETC.,

Inc

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Revenue Sources		7.407. (45.51)	
Agency for Health Care Administration (AHCA)	\$0	\$ (
Agency for Persons with Disabilities (APD)	\$0	\$ (
Dept of Economic Opportunity (DEO)	\$0	\$(
Dept of Children and Families (DCF)	\$0	\$(
Dept of Education (DOE)	\$0	\$(
Dept of Elder Affairs (DOEA)	\$ 408,761	\$ 311,519	
Dept of Health (DOH)	\$0	\$ (
Dept of Juvenile Justice (DJJ)	\$0	\$(
Commission for the Transportation Disadvantaged (CTD)		THE STATE OF THE STATE OF	
Non-Sponsored Trip Program	N/A	N/A	
Non-Sponsored Capital Equipment	N/A	N/A	
Rural Capital Equipment	N/A	N/A	
TD Other	N/A	N/A	
Department of Transportation (DOT)	A STATE OF THE STA		
49 USC 5307	\$0	\$(
49 USC 5310	\$0	\$ (
49 USC 5311	\$0	\$ (
49 USC 5311 (f)	\$0	\$ (
Block Grant	\$0	\$0	
Service Development	\$0	\$0	
Commuter Assistance Program	\$0	\$0	
Other DOT	\$0	\$ (
Local Government			
School Board (School Bus)	N/A	N/A	
County Cash	\$ 959	\$ 14,913	
County In-Kind	\$0	\$ 14,913	
City Cash	\$0	\$0	
City In-Kind	\$0	\$ 0	
Other Cash	\$0	\$0	
Other In-Kind	\$0	\$0	
Local Non-Government			
Farebox	\$0	\$ 0	
Donations/Contributions	\$ 87,157	\$ 49,224	
In-Kind Services	\$0	\$ 49,224 \$ 0	
Other Non-Government	\$0	\$0	
Other Federal & State Programs		\$ 0	
Other Federal Programs	\$ 40,732	¢ 42 004	
Other State Programs	\$ 40,732	\$ 43,901	
Total - Revenue Sources	\$ 537,609	\$ 0 \$ 419,557	

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County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: Quest, Inc.

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Revenue Sources			
Agency for Health Care Administration (AHCA)	\$ 12,705	\$ 114,607	
Agency for Persons with Disabilities (APD)	\$0	\$ 26,008	
Dept of Economic Opportunity (DEO)	\$0	\$0	
Dept of Children and Families (DCF)	\$0	\$0	
Dept of Education (DOE)	\$0	\$0	
Dept of Elder Affairs (DOEA)	\$0	\$0	
Dept of Health (DOH)	\$0	\$0	
Dept of Juvenile Justice (DJJ)	\$0	\$ 0	
Commission for the Transportation Disadvantaged (CTD)			
Non-Sponsored Trip Program	N/A	N/A	
Non-Sponsored Capital Equipment	N/A	N/A	
Rural Capital Equipment	N/A	N/A	
TD Other	N/A	N/A	
Department of Transportation (DOT)		N/A	
49 USC 5307	\$0	\$0	
49 USC 5310	\$0	\$0	
49 USC 5311	\$0	\$0	
49 USC 5311 (f)	\$0	\$ 0 \$ 0	
Block Grant	\$0	AND REAL PROPERTY OF THE PARTY	
Service Development	\$0	\$0	
Commuter Assistance Program	\$0	\$0	
Other DOT	\$0	\$0	
Local Government	\$0	\$0	
School Board (School Bus)	N/A		
County Cash	N/A	N/A	
County In-Kind	\$0 \$0	\$0	
City Cash	\$0	\$0	
City In-Kind		\$0	
Other Cash	\$0	\$0	
Other In-Kind	\$0	\$0	
Local Non-Government	\$0	\$0	
Farebox			
Donations/Contributions	\$0	\$0	
In-Kind Services	\$0	\$0	
Other Non-Government	\$0	\$0	
Other Federal & State Programs	\$0	\$0	
Other Federal Programs			
Other State Programs	\$0	\$0	
Total - Revenue Sources	\$0	\$0	
rotar nevende 300rtes	\$ 12,705	\$ 140,615	



County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021 Upload Date: 8/23/2021

Coordination Contractor:

Aspire Health Partners,

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Revenue Sources	The second of th	CONTRACTOR OF THE PARTY OF THE	
Agency for Health Care Administration (AHCA)	\$ 744	\$ 18,924	
Agency for Persons with Disabilities (APD)	\$0	\$ (
Dept of Economic Opportunity (DEO)	\$0	\$0	
Dept of Children and Families (DCF)	\$0	\$ (
Dept of Education (DOE)	\$0	\$0	
Dept of Elder Affairs (DOEA)	\$0	\$0	
Dept of Health (DOH)	\$0	\$0	
Dept of Juvenile Justice (DJJ)	\$0	\$0	
Commission for the Transportation Disadvantaged (CTD)			
Non-Sponsored Trip Program	N/A	N/A	
Non-Sponsored Capital Equipment	N/A	N/A	
Rural Capital Equipment	N/A		
TD Other	N/A	N/A	
Department of Transportation (DOT)	N/A	N/A	
49 USC 5307	\$0	6.0	
49 USC 5310	\$0	\$ 0	
49 USC 5311	\$0	\$ 35,622	
49 USC 5311 (f)	\$0	\$0	
Block Grant	\$0	\$0	
Service Development	\$0	\$0	
Commuter Assistance Program	\$0	\$0	
Other DOT	\$0	\$0	
Local Government	\$0	\$0	
School Board (School Bus)	N/A		
County Cash	N/A	N/A	
County In-Kind	\$0	\$0	
City Cash	\$0	\$0	
City In-Kind	\$0	\$0	
Other Cash	\$0	\$0	
Other In-Kind	\$0	\$0	
Local Non-Government	\$0	\$0	
Farebox			
Donations/Contributions	\$0	\$0	
In-Kind Services	\$0	\$0	
Other Non-Government	\$0	\$0	
Other Federal & State Programs	\$0	\$0	
Other Federal Programs		对外的人员是没有	
Other State Programs	\$0	\$0	
Total - Revenue Sources	\$0	\$0	
Total Reservacional Sources	\$ 744	\$ 54,546	

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County: Seminole

CTC Status: Approved

Upload Date: 8/27/2021

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Coordination Contractor: Elquanah Group Homes

Inc

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Revenue Sources		ALCOHOLD TO THE REAL PROPERTY.	
Agency for Health Care Administration (AHCA)	\$0	\$0	
Agency for Persons with Disabilities (APD)	\$ 514	\$0	
Dept of Economic Opportunity (DEO)	\$0	\$0	
Dept of Children and Families (DCF)	\$0	\$0	
Dept of Education (DOE)	\$0	\$0	
Dept of Elder Affairs (DOEA)	\$0	\$0	
Dept of Health (DOH)	\$0	\$0	
Dept of Juvenile Justice (DJJ)	\$0	\$0	
Commission for the Transportation Disadvantaged (CTD)		VALUE AND A SECOND SECOND	
Non-Sponsored Trip Program	N/A	N/A	
Non-Sponsored Capital Equipment	N/A	N/A	
Rural Capital Equipment	N/A	N/A	
TD Other	N/A	N/A	
Department of Transportation (DOT)		Party Mallon Wallon	
49 USC 5307	\$0	\$0	
49 USC 5310	\$0	\$0	
49 USC 5311	\$0	\$0	
49 USC 5311 (f)	\$0	\$0	
Block Grant	\$0	\$0	
Service Development	\$0	\$0	
Commuter Assistance Program	\$0	\$0	
Other DOT	\$0	\$0	
Local Government	AND THE RESIDENCE OF THE PARTY	30	
School Board (School Bus)	N/A	N/A	
County Cash	\$0	\$0	
County In-Kind	\$0	\$0	
City Cash	\$0	\$0	
City In-Kind	\$0	\$0	
Other Cash	\$0	\$0	
Other In-Kind	\$0	\$0	
Local Non-Government		20	
Farebox	\$0	C O	
Donations/Contributions	\$0	\$0	
In-Kind Services	\$0	\$0	
Other Non-Government	\$0	\$0	
Other Federal & State Programs	30	\$0	
Other Federal Programs	\$0		
Other State Programs	\$0	\$0	
Total - Revenue Sources	\$ 514	\$ 0 \$ 0	

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County: Seminole

Fiscal Year: 07/01/2020 - 06/30/2021

CTC Status: Approved

Upload Date: 9/2/2021

CTC Organization:

Central Florida Regional

Transportation

Authority

Coordination Contractor:

Crystal Lake Supportive

Environment Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination
Revenue Sources	Contractors	Contractors
Agency for Health Care Administration (AHCA)	\$0	4.0
Agency for Persons with Disabilities (APD)	\$ 4,014	\$0
Dept of Economic Opportunity (DEO)	\$ 0	\$0
Dept of Children and Families (DCF)	\$0	\$0
Dept of Education (DOE)	\$0	\$0
Dept of Elder Affairs (DOEA)	\$0	\$0
Dept of Health (DOH)	\$0	\$0
Dept of Juvenile Justice (DJJ)	\$0	\$0
Commission for the Transportation Disadvantaged (CTD)	Maria Val. Scott and the Section of Section 1	\$0
Non-Sponsored Trip Program	N/A	A1/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)	N/A	N/A
49 USC 5307	\$0	.
49 USC 5310	\$0	\$0
49 USC 5311	\$0	\$0
49 USC 5311 (f)	\$0	\$0
Block Grant	\$0	\$0
Service Development	\$0	\$0
Commuter Assistance Program	\$0	\$0
Other DOT	\$0	\$0
Local Government	30	\$0
School Board (School Bus)	N/A	
County Cash	\$0	N/A
County In-Kind	\$0	\$0
City Cash	\$0	\$0
City In-Kind	\$0	\$0
Other Cash	\$0	\$0
Other In-Kind	\$0	\$0
Local Non-Government	\$0	\$0
Farebox	103	
Donations/Contributions	\$0 \$0	\$0
n-Kind Services	\$0	\$0
Other Non-Government	\$0	\$0
Other Federal & State Programs	\$0	\$0
Other Federal Programs	601	
Other State Programs	\$0	\$ 0 \$ 0
Total - Revenue Sources		

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CTC Expense Sources

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

County: Seminole

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Approved

		Selected Reporting Period			ous Reporting Peri	od
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 260,139	\$ 440,842	\$ 700,981	\$ 238,187	\$ 530,802	¢ 700 000
Fringe Benefits	\$ 132,264	\$ 108,887	\$ 241,151	\$ 126,990	\$ 87,303	\$ 768,989
Services	\$ 96,633	\$ 88,098	\$ 184,731	\$ 137,554	and the second s	\$ 214,293
Materials & Supplies Consumed	\$ 367,484	\$ 72,777	\$ 440,261	\$ 389,458	\$ 39,438	\$ 176,992
Utilities	\$ 8,851	\$ 20,275	\$ 29,126	\$ 7,193	\$ 223,685	\$ 613,143
Casualty & Liability	\$0	\$ 61,937	\$ 61,937	\$ 7,193	\$ 18,241	\$ 25,434
Taxes	\$ 25,378	\$ 94	\$ 25,472	1 -	\$ 56,981	\$ 56,981
Miscellaneous	\$ 239	\$ 3,865		\$ 21,306	\$ 84	\$ 21,390
Interest	\$ 58,212	\$ 3,663	\$ 4,104	\$ 962	\$ 6,562	\$ 7,524
Leases & Rentals	\$ 38,212		\$ 58,212	\$0	\$0	\$0
Capital Purchases	Control of the Contro	\$ 43,024	\$ 43,024	\$ 55,566	\$ 13,441	\$ 69,007
Contributed Services	\$0	\$ 1,254	\$ 1,254	\$0	\$ 68,969	\$ 68,969
Allocated Indirect Expenses	\$0	\$ 66,137	\$ 66,137	\$0	\$ 5,016	\$ 5,016
Purchased Transportation Services	\$0	\$ 15,412	\$ 15,412	\$0	\$ 11,420	\$ 11,420
Bus Pass						
School Board (School Bus)	\$ 16,223	N/A	\$ 16,223	\$ 12,415	N/A	\$ 12,415
Transportation Network Companies (TNC)	\$0	N/A	\$0	\$0	N/A	\$0
Taxi	\$ 1,860	N/A	\$ 1,860	\$ 108,570	N/A	\$ 108,570
	\$ 26,965	N/A	\$ 26,965	\$ 390,287	N/A	\$ 390,287
Contracted Operator	\$ 4,928,337	N/A	\$ 4,928,337	\$ 5,048,644	N/A	\$ 5,048,644
Total - Expense Sources	\$ 5,922,585	\$ 922,602	\$ 6,845,187	\$ 6,537,132	\$ 1,061,942	\$ 7,599,074



County: Seminole

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: CENTRAL FLORIDA GROUP HOMES, LLC

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Expense Sources			
Labor	\$ 4,729	\$ 6,913	
Fringe Benefits	\$ 804	\$ 1,175	
Services	\$ 5,921	\$ 5,030	
Materials & Supplies Consumed	\$ 3,655	\$ 3,050	
Utilities	\$ 645	\$ 952	
Casualty & Liability	\$ 5,322	\$ 4,611	
Taxes	\$ 10		
Miscellaneous	\$0	\$0	
Interest	\$0	\$0	
Leases & Rentals	\$ 6,300	\$0	
Capital Purchases	\$ 0,500	\$ 6,300	
Contributed Services	\$0	\$0	
Allocated Indirect Expenses		\$0	
Purchased Transportation Services	\$ 4,608	\$ 3,564	
Bus Pass	N/A	THE REAL PROPERTY OF THE PERSON NAMED IN	
School Board (School Bus)	N/A	N/A	
Transportation Network Companies (TNC)	N/A	N/A	
Taxi	N/A	N/A	
Contracted Operator	N/A	N/A	
Total - Expense Sources	N/A	N/A	
	\$ 31,994	\$ 31,595	

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County: Seminole

Fiscal Year: 07/01/2020 - 06/30/2021

CTC Status: Approved

Upload Date: 8/23/2021

CTC Organization: Central Florida Regional

Transportation

Authority

Coordination Contractor:

Meals on Wheels, ETC.,

Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources	THE REPORT OF THE PERSON OF TH	
Labor	\$ 223,319	\$ 186,407
Fringe Benefits	\$ 59,728	\$ 53,083
Services	\$ 46,368	\$ 2,776
Materials & Supplies Consumed	\$ 59,495	\$ 63,233
Utilities	\$ 19,026	\$ 12,496
Casualty & Liability	\$ 26,812	\$ 12,496
Taxes	\$0	
Miscellaneous	\$0	\$0
Interest	\$0	\$0
Leases & Rentals	\$ 36,724	\$0
Capital Purchases	\$ 30,724	\$ 3,242
Contributed Services	\$ 66,137	\$ 68,969
Allocated Indirect Expenses	\$ 00,137	\$0
Purchased Transportation Services	30	\$0
Bus Pass	N/A	
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	N/A \$ 537,609	N/A \$ 419,557



County: Seminole

CTC Status: Approved

CTC Organization:

Central Florida Regional

Transportation

Authority

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor:

Quest, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination
Expense Sources	Contractors	Contractors
Labor	¢ 0 652	
Fringe Benefits	\$ 9,652	\$ 121,673
Services	\$0	\$0
Materials & Supplies Consumed	\$ 433	\$0
Utilities	\$ 465	\$ 10,792
Casualty & Liability	\$ 178	\$ 509
Taxes	\$ 723	\$ 2,625
Miscellaneous	\$0	\$0
Interest	\$0	\$0
Leases & Rentals	\$0	\$0
Capital Purchases	\$0	\$0
Contributed Services	\$ 1,254	\$0
Allocated Indirect Expenses	\$0	\$ 5,016
Purchased Transportation Services	\$0	\$0
Bus Pass		
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	N/A	N/A
, sources	\$ 12,705	\$ 140,615



County: Seminole

Fiscal Year: 07/01/2020 - 06/30/2021

CTC Status: Approved

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CTC Organization:

Central Florida Regional

Transportation

Authority

Coordination Contractor:

Aspire Health Partners,

	Selected Reporting Period	Previous Reporting Period
	Coordination	Coordination
Expense Sources	Contractors	Contractors
Labor		
Fringe Benefits	\$ 183,527	\$ 176,061
Services	\$ 43,483	\$ 28,176
Materials & Supplies Consumed	\$ 35,376	\$ 25,964
Utilities	\$ 1,764	\$ 131,185
Casualty & Liability	\$ 426	\$ 444
Taxes	\$ 27,700	\$ 19,704
Miscellaneous	\$ 0	\$0
Interest	\$ 3,865	\$ 2,009
Leases & Rentals	\$0	\$0
Capital Purchases	\$ 0	\$0
Contributed Services	\$0	\$0
Allocated Indirect Expenses	\$ 0	\$0
Purchased Transportation S	\$ 10,804	\$ 7,856
Purchased Transportation Services Bus Pass		
	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC) Taxi	N/A	N/A
	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 306,945	\$ 391,399

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County: Seminole

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CTC Status: Approved

Upload Date: 8/27/2021

CTC Organization: Central Florida Regional

Transportation

Authority

Coordination Contractor: Elquanah Group Homes

Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 691	\$ 0
Fringe Benefits	\$0	\$ 0
Services	\$0	\$0
Materials & Supplies Consumed	\$319	
Utilities	\$0	\$ 0
Casualty & Liability	\$0	\$0
Taxes	\$0	\$ 0
Miscellaneous	\$0	\$ 0
Interest		\$0
Leases & Rentals	\$0	\$0
Capital Purchases	\$0	\$ 0
Contributed Services	\$0	\$0
Allocated Indirect Expenses	\$0	\$ 0
Purchased Transportation Services	\$0	\$0
Bus Pass		
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	N/A	N/A
	\$ 1,010	\$0



County: Seminole

Fiscal Year: 07/01/2020 - 06/30/2021

CTC Status: Approved

CTC Organization: Central Florida Regional

Transportation

Authority

Upload Date: 9/2/2021 **Coordination Contractor:**

Crystal Lake Supportive

Environment Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 18,924	\$0
Fringe Benefits	\$ 4,872	\$0
Services	\$0	\$0
Materials & Supplies Consumed	\$ 7,079	\$0
Utilities	\$0	\$0
Casualty & Liability	\$ 1,380	\$0
Taxes	\$ 84	\$0
Miscellaneous	\$0	\$0
Interest	\$0	\$0
Leases & Rentals	\$0	\$0
Capital Purchases	\$0	\$0
Contributed Services	\$0	\$0
Allocated Indirect Expenses	\$0	\$0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 32,339	\$0

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County:	Seminole			Demographics	hics	Number	Plo	Florida Commission for the	
CTC: Contact:	Central Florida Regional Transportation Authority Norman L. Hickling	Transportatio	n Authority	Total Cour	Total County Population	0		No.	
	Orlando, FL 32801			Unduplicat	Unduplicated Head Count	4,380			
: :	40/-254-6169						<u>-</u> 2	Transportation Disadvantaged	
Emall:	NHICKIING@golyIIX.coll							2000	7000
Trips By	Trips By Type of Service	2019	2020	2021	Vehicle Data		2019	2020	2021
Fixed Route (FR)	e (FR)	121,461	92,900	43,479	Vehicle Miles	1,4	1,458,606	1,350,042	901,254
Deviated FR	.	23,469	19,588	15,982	Roadcalls		26	41	22
Compleme	Complementary ADA	54,598	76,457	66,382	Accidents		∞	6	П ;
Paratransit		88,014	58,078	50,853	Vehicles		73	29	63
TNC		2,339	3,619	62	Drivers		202	120	87
Taxi		25,135	14,733	1,009					
School Boa	School Board (School Bus)	0	0	0					
Volunteers		0	0	0					
TOTAL TRIPS	IPS	315,016	265,375	177,767					
Passend	Passenger Trips By Trip Purpose	pose			Financial and General Data	Data			
Medical		71,789	57,225	45,702	Expenses	\$7,8	\$7,854,833	\$7,599,074	\$6,845,187
Employment	int	35,334	35,654	21,541	Revenues	\$6,34	\$6,348,391	\$8,111,876	\$8,286,492
Ed/Train/DayCare	JayCare	21,836	16,711	8,545	Commendations		38	23	22
Nutritional		8,819	11,304	22,713	Complaints		329	148	205
Life-Susta	life-Sustaining/Other	177,238	144,481	79,266	Passenger No-Shows		7,227	6,789	4,079
TOTAL TRIPS	SIPS	315,016	265,375	177,767	Unmet Trip Requests		6	0	0
Passend	Passenger Trips By Revenue Source	e Source			Performance Measures	S			
		34,117	35,178	30,430	Accidents per 100,000 Miles		0.55	0.67	0.11
AHCA		6,581	1,588	99	Miles between Roadcalls		26,047	32,928	40,966
APD		10,683	8,267	3,640	Avg. Trips per Passenger		29.85	38.64	40.59
DOFA		13,342	14,823	19,447	Cost per Trip	0,	\$24.93	\$28.64	\$38.51
I JOE		0	0	0	Cost per Paratransit Trip	0,	\$43.27	\$45.99	\$51.05
Other		250,293	205,519	124,184	Cost per Total Mile		\$5.39	\$5.63	\$7.60
TOTAL TRIPS	3 IPS	315,016	265,375	177,767	Cost per Paratransit Mile		\$5.70	\$6.03	\$7.58
Tring Pr	Drowider Type								
I LIDS DY	Irips by Provider Type		000	10.1					
CTC	TC	121,461	92,900	43,479					
Coordinati	Transportation Contractor	47,195	36,775	34,660					
TOTAL TRIPS	PIDS COLUMNICAL	315.016	265,375	177,767					
1				•					