



metroplan orlando
A REGIONAL TRANSPORTATION PARTNERSHIP

QUALITY ASSURANCE TASK FORCE AGENDA

October 25, 2022 @ 10:00 a.m.



**QUALITY ASSURANCE TASK FORCE
MEETING NOTICE**

DATE: Tuesday, October 25, 2022

TIME: 10:00 a.m.

LOCATION: MetroPlan Orlando
Harry Barley Conference Room
250 S. Orange Avenue, Suite 200
Orlando, FL 32801



Ms. Marilyn Baldwin, Chairperson, Presiding

I. CALL TO ORDER – Ms. Baldwin

II. CONFIRMATION OF QUORUM – Ms. Lisa Smith

III. AGENDA REVIEW & ANNOUNCEMENTS– Ms. Virginia Whittington

IV. ITEMS FOR REVIEW AND RECOMMENDATION

A. 2023 QATF Proposed Meeting Schedule
Presenter: Ms. Virginia Whittington

Tab 1

**B. Review and Recommend Approval of Annual Expenditure Report (AER)
and Annual Operating Report (AOR)**
Presenter: Ms. Virginia Whittington

Tab 2

C. Review Applications and Recommend Membership
Presenter: Ms. Virginia Whittington

Tab 3

V. DISCUSSION/PRESENTATIONS

A. TDSP Major Update Public Outreach

Tab 4

Presenter: Ms. Trish Whitton

Ms. Whitton will review the public outreach component of the upcoming major update to the TDSP. A copy of the survey questions that will be used is provided for your review, discussion, and feedback.

B. ACCESS LYNX Mobility Services Update

Presenter: Mr. Norm Hickling

VI. MEMBER COMMENTS

VII. PUBLIC COMMENTS

People wishing to speak must complete an electronic [“Speakers Introduction Card”](#). Each speaker is limited to two minutes.

VIII. UPCOMING MEETINGS/EVENTS OF INTEREST

Tab 5

A. Mobility Week: The Blind Experience

October 27, 2022 at 1:00 p.m. (or immediately following the LYNX Board meeting), LYNX Central Station, 455 N. Garland Avenue, Orlando, FL

B. TD Annual Public Meeting & TDLCB Board Meeting

November 10, 2022 at 10:00 a.m.

MetroPlan Orlando, 250 S. Orange Av., Suite 200, Orlando, FL

C. Quality Assurance Task Force Meeting

January 24, 2023 at 10:00 a.m.

MetroPlan Orlando, 250 S. Orange Av., Suite 200, Orlando, FL

IX. ADJOURNMENT

Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.org at least three business days prior to the event.

La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.org por lo menos tres días antes del evento.

TAB 1



metroplan orlando
A REGIONAL TRANSPORTATION PARTNERSHIP

Proposed
Quality Assurance Task Force
2023 Quarterly Meeting Schedule

(All meetings are scheduled to begin at 10:00 a.m.)

LOCATION: MetroPlan Orlando
Harry Barley Conference Room
250 S. Orange Avenue, Suite 200
Orlando, FL 32801

Date

January 24, 2023

April 25, 2023

July 25, 2023

October 24, 2023

(NOTE: This schedule and the announced location are subject to change with adequate notice to the members and the public.)

TAB 2



250 SOUTH ORANGE AVENUE
SUITE 200
ORLANDO, FLORIDA 32801

PH: 407.481.5672
FX: 407.481.5680
WWW.METROPLANORLANDO.ORG

September 9, 2022

Mr. Kyle Mills
Area 4 Project Manager
Florida Commission for the Transportation Disadvantaged
605 Suwannee Street, MS 49
Tallahassee, FL 32399-0450

Dear Mr. Mills,

Enclosed with this letter, please find our submission of the 2021-2022 Actual Expenditure Report (AER) for Orange, Osceola and Seminole (OOS) Counties.

The report reflects actual trips and expenses for the FY 2021-22 service year as reported by LYNX. The first page shows our system wide numbers (Orange, Osceola, and Seminole combined). Subsequent pages are county by county.

Feel free to contact me if you have any questions or concerns.

Sincerely,

Virginia L. Whittington
Director of Regional Partnerships & OOS TDLCB Staff Liaison

Enclosures



**COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM**
(One form for each county
Do not report funds from state agency sources)

COUNTY: ORANGE, OSCEOLA, AND SEMINOLE COUNTIES

DUE: September 15, 2022

Coordinated Transportation			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
20,733,690	356,837	8,158,449	140,410

Transportation Alternatives			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital

Other			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital



COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM
 (One form for each county
 Do not report funds from state agency sources)

COUNTY: Orange County
DUE: September 15, 2022

Coordinated Transportation

Coordinated Transportation			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
13,775,914	237,090	5,404,954	92,335

Transportation Alternatives

Transportation Alternatives			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital

Other

Other			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital



COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM
 (One form for each county
 Do not report funds from state agency sources)

COUNTY: Osceola County
DUE: September 15, 2022

Coordinated Transportation

Coordinated Transportation			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
3,090,072	53,182	1,223,471	21,387

Transportation Alternatives

Transportation Alternatives			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital

Other

Other			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital



COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM
 (One form for each county
 Do not report funds from state agency sources)

COUNTY: Seminole County
DUE: September 15, 2022

Coordinated Transportation

Coordinated Transportation			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
3,867,704	66,565	1,530,024	26,688

Transportation Alternatives

Transportation Alternatives			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital

Other

Other			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital



CTC Organization

County: Orange
Fiscal Year: 7/1/2021 - 6/30/2022

CTC Status: Approved
CTD Status: Approved

Date Initiated: 8/16/2022

CTC Organization Name: Central Florida Regional Transportation Authority
Address: 455 N Garland Avenue
City: Orlando
State: FL
Zip Code: 32801
Organization Type: Public Transit Authority
Network Type: Partial Brokerage
Operating Environment: Urban
Transportation Operators: Yes
Number of Transportation Operators: 2
Coordination Contractors: Yes
Number of Coordination Contractors: 10
Provide Out of County Trips: Yes
Local Coordinating Board (LCB) Chairperson: Mayor Patricia Bates
CTC Contact: Norman L. Hickling
CTC Contact Title: Director of Mobility Services
CTC Contact Email: NHickling@golynx.com
Phone: (407) 254-6169

CTC Certification

I, Norman L. Hickling, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): Norman L. Hickling

LCB Certification

I, Mayor Patricia Bates, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



CTC Organization

County: Osceola

Fiscal Year: 7/1/2021 - 6/30/2022

CTC Status: Approved

CTD Status: Approved

Date Initiated: 8/18/2022

CTC Organization Name: Central Florida Regional Transportation Authority
Address: 455 N Garland Avenue
City: Orlando
State: FL
Zip Code: 32801
Organization Type: Public Transit Authority
Network Type: Partial Brokerage
Operating Environment: Urban
Transportation Operators: Yes
Number of Transportation Operators: 2
Coordination Contractors: Yes
Number of Coordination Contractors: 3
Provide Out of County Trips: Yes
Local Coordinating Board (LCB) Chairperson: Mayor Patricia Bates
CTC Contact: Norman L. Hickling
CTC Contact Title: Director of Mobility Services
CTC Contact Email: NHickling@golynx.com
Phone: (407) 254-6169

CTC Certification

I, Norman L. Hickling, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):

LCB Certification

I, Mayor Patricia Bates, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature):



CTC Organization

County: Seminole
Fiscal Year: 7/1/2021 - 6/30/2022

CTC Status: Approved
CTD Status: Approved

Date Initiated: 8/18/2022

CTC Organization Name: Central Florida Regional Transportation Authority
Address: 455 N Garland Avenue
City: Orlando
State: FL
Zip Code: 32801
Organization Type: Public Transit Authority
Network Type: Partial Brokerage
Operating Environment: Urban
Transportation Operators: Yes
Number of Transportation Operators: 2
Coordination Contractors: Yes
Number of Coordination Contractors: 4
Provide Out of County Trips: Yes
Local Coordinating Board (LCB) Chairperson: Mayor Patricia Bates
CTC Contact: Norman L. Hickling
CTC Contact Title: Director of Mobility Services
CTC Contact Email: NHickling@golynx.com
Phone: (407) 254-6169

CTC Certification

I, Norman L. Hickling, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):

LCB Certification

I, Mayor Patricia Bates, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature):

TAB 3





October 17, 2022

TO: Quality Assurance Task Force Members

FROM: Virginia L. Whittington, Director of Regional Partnerships

SUBJECT: TDLCB Membership Applications Submitted

Attached, for your review and recommendation, are applications submitted for seats on the Transportation Disadvantaged Local Coordinating Board. Although two seats are currently occupied, we are obligated to announce each seat at the end of the current member's term and review applications submitted by eligible, interested candidates.

The following seats were announced: Representing the Disabled (current member term expiring), Citizen Advocate (System User) (current member term expiring), Representing the Medical Community (vacant), For Profit Operator.

While not required to submit applications, current members whose terms are expiring must indicate their desire to remain on the board. Ms. Marilyn Baldwin, representing the Disabled and Mr. Robert "Bob" Melia, Citizen Advocate (System User), both wish to be reappointed. Additionally, Ms. Marycell Rodriguez would like to remain as the representative of For-Profit Operator as long as no conflict of interest arises.

Name of Applicant	County	Seat Seeking	Eligible?	Notes
Marilyn Baldwin	Orange	Representing the Disabled	Y	TDLCB Mbr
Jonathan Aman	Orange	Representing the Disabled	Y	-
Benjamin Bossley	Orange	Representing the Disabled	Y	CAC Mbr
Leef Chery	Seminole	Representing the Disabled	Y	-
Melina Pineyro	Orange	Representing the Disabled	Y	-
Robert "Bob" Melia	Orange	Citizen Advocate (System User)	Y	TDLCB Mbr
Bryant Coleman	Osceola	Citizen Advocate (System User)	Y	CAC Mbr
Frances Collazo-Rivas	N/A	Medical Community	Y	-
Betsy DeLano	N/A	Medical Community	Y	Fmr LCB Mbr
Paula Koehler	N/A	Medical Community	Y	-

One applicant's submission was deemed ineligible due to their employment status in the transportation industry.

If you have questions, please do not hesitate to call me at (321) 732-5672 x314 or on my mobile phone (407) 497-1536.

Attachments

Your Contact Information**Name**

Jonathan Aman

Emailjamanaries@gmail.com**Phone**

(361) 904-9726

Home Address

3825 Bayhead Ct.
Orlando, Florida 32825
United States

Employer

Deerwood Elementary, Orange County Public Schools

Work Address

1356 S. Econlockhatchee Trail
Orlando, Florida 32825
United States

County

Orange County

Date

12/22/2021

Your Transportation Interests

Tell us about your transportation interests and habits.

How often do you use the LYNX bus system?

Occasionally

How often do you use SunRail?

Occasionally

How often do you drive a car?

Regularly

Do you have a passion for advocacy in any of the following areas (choose all that apply):

- pedestrian safety
- bicyclist safety
- rail transit
- persons with disabilities
- students
- seniors (over age 65)

Select seats you are qualified for and interested in filling (choose all that apply):

- Representing the elderly (over age 60)
- Representing the disabled
- Citizen advocate

Demographics

The following information will be used to satisfy Equal Opportunity Act reporting and research requirements. These questions are voluntary.

Gender

Male

Race

White

Do you have a physical disability?

No

Your age range:

45-54

Is your household income at or below U.S. Department of Health and Human Services poverty guidelines?

No

Are you a student?

No

Your Ability to Serve

The TDLCB meetings are generally held four times a year on the second Thursday of the month at 10:00 a.m. Can you regularly attend meetings?

Yes

Can you serve a four-year term?

Yes

Are you willing to abide by Florida's Government-in-the-Sunshine laws and ethical guidelines?

Yes

Have you previously served on a MetroPlan Orlando board or committee?

No

Do you have any potential conflicts of interest that might occur if you are appointed?

No

Do you work in the transportation industry?

No

Are you an elected official?

No

Statement of Interest

I would like to continue advocating for a multi-modal transportation network in Orange County.
Having lived in and/or visited many major cities in the U.S. and abroad. I have seen how city planning (zoning, transportation infrastructure, etc.) impacts the lives of residents for good and bad.
I'm a confident public speaker and an adept writer; I can communicate well in person, online, or published.
Transportation Advisory Committee, Corpus Christi, Texas 2019-2020. Smart Growth Central Florida, Elizabeth City, NC
Community Development (city planning) volunteer 2017-2018.

By submitting this form, I attest that the information in this application is true to the best of my knowledge.

Your Contact Information**Name**

Benjamin Bossley

Emailbenjamin.bossley@gmail.com**Phone**

(614) 562-0293

Home Address

2201 Lucerne Terrace
Orlando, Florida 32806
United States

Employer

Lighthouse Central Florida

Work Address

215 E. New Hampshire Street
Orlando, Florida 32804
United States

County

Orange County

Date

04/01/2015

Your Transportation Interests

Tell us about your transportation interests and habits.

How often do you use the LYNX bus system?

Occasionally

How often do you use SunRail?

Occasionally

How often do you drive a car?

Regularly

Do you have a passion for advocacy in any of the following areas (choose all that apply):

- pedestrian safety
- rail transit
- bus transit
- persons with disabilities

Select seats you are qualified for and interested in filling (choose all that apply):

- Representing the disabled

Demographics

The following information will be used to satisfy Equal Opportunity Act reporting and research requirements. These questions are voluntary.

Gender

Male

Race

Asian

Do you have a physical disability?

No

Your age range:

35-44

Is your household income at or below U.S. Department of Health and Human Services poverty guidelines?

No

Are you a student?

No

Your Ability to Serve

The TDLCB meetings are generally held four times a year on the second Thursday of the month at 10:00 a.m. Can you regularly attend meetings?

Yes

Can you serve a four-year term?

Yes

Are you willing to abide by Florida's Government-in-the-Sunshine laws and ethical guidelines?

Yes

Have you previously served on a MetroPlan Orlando board or committee?

Yes

If yes, which committee and when did you serve?

CAC - Current

Do you have any potential conflicts of interest that might occur if you are appointed?

No

Do you work in the transportation industry?

No

Are you an elected official?

No

Statement of Interest

I will share perspectives of individuals with disabilities, as I work daily with individuals who use Access Lynx. I would update staff I work with who use Access Lynx, as well as clients I work with which are users of Access Lynx. I am interested in both a personal and professional perspective, as I would like to see increased efficiency of Access Lynx service. I have 2 masters degrees and currently teach individuals who are blind and visually impaired how to travel safely and efficiently. I teach how to use Access Lynx, schedule trips, use the fixed route bus, and SunRail.

By submitting this form, I attest that the information in this application is true to the best of my knowledge.

Your Contact Information**Name**

Leef Chery

Emailinfo@servtransport.com**Phone**

(321) 866-6751

Home Address

1093 E Harrison Street
OVIEDO, Florida 32765
United States

Employer**Work Address**

United States

County

Seminole County

Date

07/01/2017

Your Transportation Interests

Tell us about your transportation interests and habits.

How often do you use the LYNX bus system?

Not at all

How often do you use SunRail?

Not at all

How often do you drive a car?

Regularly

Do you have a passion for advocacy in any of the following areas (choose all that apply):

- safe driving
- seniors (over age 65)
- other
- persons with disabilities
- business involvement in civic activities

Select seats you are qualified for and interested in filling (choose all that apply):

- Representing the elderly (over age 60)
- Representing the disabled
- Citizen advocate

Demographics

The following information will be used to satisfy Equal Opportunity Act reporting and research requirements. These questions are voluntary.

Gender

Male

Race

Black

Do you have a physical disability?

No

Your age range:

45-54

Is your household income at or below U.S. Department of Health and Human Services poverty guidelines?

No

Are you a student?

No

Your Ability to Serve

The TDLCB meetings are generally held four times a year on the second Thursday of the month at 10:00 a.m. Can you regularly attend meetings?

Yes

Can you serve a four-year term?

Yes

Are you willing to abide by Florida's Government-in-the-Sunshine laws and ethical guidelines?

Yes

Have you previously served on a MetroPlan Orlando board or committee?

No

Do you have any potential conflicts of interest that might occur if you are appointed?

No

Do you work in the transportation industry?

Yes

Are you an elected official?

No

Statement of Interest

For more than a decade, I worked for the Metropolitan Transportation Authority-New York City Transit, one of the

country's largest state transportation agencies, employing over 60,000 people and operating 24 hours a day, seven days a week. In addition, I worked as an Uber driver in Orlando and Seminole county. I understand how people in our community are affected by a lack or abundance of transportation, and I believe I would be a valuable asset to TDLCB.

By submitting this form, I attest that the information in this application is true to the best of my knowledge.

Your Contact Information**Name**

Melina Pineyro

Emailmpineyro@feedhopenow.org**Phone**

(386) 265-3247

Home Address

9120 Queen Elizabeth Ct
Orlando, Florida 32818
United States

Employer

Second Harvest Food Bank of Central Florida

Work Address

411 Mercy Drive
Orlando, Florida 32805
United States

County

Orange County

Date

08/29/2016

Your Transportation Interests

Tell us about your transportation interests and habits.

How often do you use the LYNX bus system?

Not at all

How often do you use SunRail?

Not at all

How often do you drive a car?

Regularly

Do you have a passion for advocacy in any of the following areas (choose all that apply):

- bicyclist safety
- seniors (over age 65)
- persons with disabilities
- other

Select seats you are qualified for and interested in filling (choose all that apply):

- Representing the elderly (over age 60)
- Representing the disabled

Demographics

The following information will be used to satisfy Equal Opportunity Act reporting and research requirements. These questions are voluntary.

Gender

Female

Race

Hispanic/Latino

Do you have a physical disability?

No

Your age range:

25-34

Is your household income at or below U.S. Department of Health and Human Services poverty guidelines?

No

Are you a student?

No

Your Ability to Serve

The TDLCB meetings are generally held four times a year on the second Thursday of the month at 10:00 a.m. Can you regularly attend meetings?

Yes

Can you serve a four-year term?

Yes

Are you willing to abide by Florida's Government-in-the-Sunshine laws and ethical guidelines?

Yes

Have you previously served on a MetroPlan Orlando board or committee?

No

Do you have any potential conflicts of interest that might occur if you are appointed?

No

Do you work in the transportation industry?

Yes

Are you an elected official?

No

Statement of Interest

I am the Home Delivery Operations Manager for Bring Hope Home at Second Harvest Food Bank of Central FL. We

focus on delivering healthy food boxes to seniors, veterans, and individuals with disabilities who have a hard time accessing food due to transportation and/or health barriers. I have had the opportunity to speak to members about the struggles of taking public transport and accessing food sources. These conversations along with my operations expertise could help with solutions to issues members are experiencing. BHH also has strong partnerships which can help with updates about learnings

By submitting this form, I attest that the information in this application is true to the best of my knowledge.

Your Contact Information**Name**

bryant coleman

Emailbryantqc@yahoo.com**Phone**

(773) 512-4658

Home Address

2115 Lepic Lane
Apt 303
Kissimmee, Florida 34744
United States

Employer

Wdw

Work Address

Magic Kingdom
Orlando, Florida 32820
United States

County

Osceola County

Date

05/23/2015

Your Transportation Interests

Tell us about your transportation interests and habits.

How often do you use the LYNX bus system?

Regularly

How often do you use SunRail?

Occasionally

How often do you drive a car?

Occasionally

Do you have a passion for advocacy in any of the following areas (choose all that apply):

- pedestrian safety
- business involvement in civic activities
- bus transit
- other

Select seats you are qualified for and interested in filling (choose all that apply):

- ACCESS LYNX system user
- Citizen advocate

Demographics

The following information will be used to satisfy Equal Opportunity Act reporting and research requirements. These questions are voluntary.

Gender

Male

Race

Black

Do you have a physical disability?

No

Your age range:

35-44

Is your household income at or below U.S. Department of Health and Human Services poverty guidelines?

Yes

Are you a student?

No

Your Ability to Serve

The TDLCB meetings are generally held four times a year on the second Thursday of the month at 10:00 a.m. Can you regularly attend meetings?

Yes

Can you serve a four-year term?

Yes

Are you willing to abide by Florida's Government-in-the-Sunshine laws and ethical guidelines?

Yes

Have you previously served on a MetroPlan Orlando board or committee?

Yes

If yes, which committee and when did you serve?

CAC

Do you have any potential conflicts of interest that might occur if you are appointed?

No

Do you work in the transportation industry?

No

Are you an elected official?

No

Statement of Interest

I think I will be good for this committee because I'm passionate about poverty and trying increase the quality of life for those at the bottom.

By submitting this form, I attest that the information in this application is true to the best of my knowledge.

Your Contact Information**Name**

Frances Collazo-Rivas

Emailfcivas@cfkc.net**Phone**

(321) 442-6710

Home Address

5073 Twin Lakes Blvd
Saint Cloud, Florida 34772-7863
United States

Employer

Central Florida Kidney Centers

Work Address

203 Ernestine Street
Orlando, Florida 32801
United States

County

Osceola County

Date

01/01/2003

Your Transportation Interests

Tell us about your transportation interests and habits.

How often do you use the LYNX bus system?

Not at all

How often do you use SunRail?

Not at all

How often do you drive a car?

Regularly

Do you have a passion for advocacy in any of the following areas (choose all that apply):

- pedestrian safety
- bus transit
- safe driving
- students
- business involvement in civic activities
- bicyclist safety
- rail transit
- persons with disabilities
- seniors (over age 65)

Select seats you are qualified for and interested in filling (choose all that apply):

- Representing the disabled

- ACCESS LYNX system user

Demographics

The following information will be used to satisfy Equal Opportunity Act reporting and research requirements. These questions are voluntary.

Gender

Female

Race

Hispanic/Latino

Do you have a physical disability?

No

Your age range:

55-64

Is your household income at or below U.S. Department of Health and Human Services poverty guidelines?

Are you a student?

No

Your Ability to Serve

The TDLCB meetings are generally held four times a year on the second Thursday of the month at 10:00 a.m. Can you regularly attend meetings?

Yes

Can you serve a four-year term?

Yes

Are you willing to abide by Florida's Government-in-the-Sunshine laws and ethical guidelines?

Yes

Have you previously served on a MetroPlan Orlando board or committee?

No

Do you have any potential conflicts of interest that might occur if you are appointed?

No

Do you work in the transportation industry?

No

Are you an elected official?

No

Statement of Interest

As a lead social worker at Central Florida Kidney Centers - a non profit dialysis company, we work with the underinsured and underserved populations in Central Florida. We interact with Access Lynx multiple times a day. I'd like to be part of the solution on behalf of our patients and advocate for improvements.

With daily patient and family interactions, I can relay up to date information on progress being made across Lynx transportation services for our patients, our dialysis centers and the communities we serve.

By submitting this form, I attest that the information in this application is true to the best of my knowledge.

Your Contact Information**Name**

Betsy DeLano

Emailedelano@americanrenal.com**Phone**

(407) 648-9722

Home Address

4251 Hemlock Lane
Titusville, Florida 32780
United States

Employer

American Renal Associates

Work Address

1711 35th Street
Ste. 109-110
Orlando, Florida 32839
United States

County

Orange County

Date

09/14/2022

Your Transportation Interests

Tell us about your transportation interests and habits.

How often do you use the LYNX bus system?

Not at all

How often do you use SunRail?

Not at all

How often do you drive a car?

Regularly

Do you have a passion for advocacy in any of the following areas (choose all that apply):

- persons with disabilities
- other

Select seats you are qualified for and interested in filling (choose all that apply):

- Representing the disabled

Demographics

The following information will be used to satisfy Equal Opportunity Act reporting and research requirements. These questions are voluntary.

Gender

Female

Race

White

Do you have a physical disability?

No

Your age range:

65-74

Is your household income at or below U.S. Department of Health and Human Services poverty guidelines?

No

Are you a student?

No

Your Ability to Serve

The TDLCB meetings are generally held four times a year on the second Thursday of the month at 10:00 a.m. Can you regularly attend meetings?

Yes

Can you serve a four-year term?

Yes

Are you willing to abide by Florida's Government-in-the-Sunshine laws and ethical guidelines?

Yes

Have you previously served on a MetroPlan Orlando board or committee?

Yes

If yes, which committee and when did you serve?

TDLCB From approximately 2000 to April 2013.

Do you have any potential conflicts of interest that might occur if you are appointed?

No

Do you work in the transportation industry?

No

Are you an elected official?

No

Statement of Interest

I would like to be an advocate who represents the dialysis community. I would provide insight and experiences gained from my 25 years of working in the dialysis community in the Orlando. I am a founding member of the local chapter of the Council of Nephrology Social Workers and I meet regularly with other dialysis social workers to discuss the needs of our patients. I have been a member of the TDLCB in the past and I would be honored to serve again. Thank you for your consideration.

By submitting this form, I attest that the information in this application is true to the best of my knowledge.

Your Contact Information**Name**

Paula Koehler

Emailpaula.koehler@flhealth.gov**Phone**

(407) 665-3379

Home Address

400 West Airport Blvd
Sanford, Florida 32773
United States

Employer

Florida Department of Health in Seminole County

Work Address

400 West Airport Blvd
Sanford, Florida 32773
United States

County

Seminole County

Date

09/15/2022

Your Transportation Interests

Tell us about your transportation interests and habits.

How often do you use the LYNX bus system?

Not at all

How often do you use SunRail?

Not at all

How often do you drive a car?

Regularly

Do you have a passion for advocacy in any of the following areas (choose all that apply):

- pedestrian safety
- persons with disabilities
- seniors (over age 65)
- safe driving
- students
- business involvement in civic activities

Select seats you are qualified for and interested in filling (choose all that apply):

- Representing the disabled
- Citizen advocate

Demographics

The following information will be used to satisfy Equal Opportunity Act reporting and research requirements. These questions are voluntary.

Gender

Female

Race

White

Do you have a physical disability?

No

Your age range:

45-54

Is your household income at or below U.S. Department of Health and Human Services poverty guidelines?

No

Are you a student?

No

Your Ability to Serve

The TDLCB meetings are generally held four times a year on the second Thursday of the month at 10:00 a.m. Can you regularly attend meetings?

Yes

Can you serve a four-year term?

Yes

Are you willing to abide by Florida's Government-in-the-Sunshine laws and ethical guidelines?

Yes

Have you previously served on a MetroPlan Orlando board or committee?

No

Do you have any potential conflicts of interest that might occur if you are appointed?

No

Do you work in the transportation industry?

No

Are you an elected official?

No

Statement of Interest

I am currently the Community Programs Administrator with the Florida Department of Health in Seminole County. In my role, my team is responsible for community outreach events. At these events, we meet many Seminole County residents and one barrier that is consistently mentioned is transportation. I also spent many years as an educator with my emphasis being on students with disabilities. My role with TDLCB could be one of giving real life stories from Seminole County residents who are experiencing transportation issues. My updates could be given in various ways....emails or presentations.

By submitting this form, I attest that the information in this application is true to the best of my knowledge.

TAB 4



Transportation Disadvantaged Service Plan (TDSP) Survey Questions

1. How often do you use Access LYNX services?

- ☐ Every day
- ☐ 3-5 times a week
- ☐ 1-2 times a week
- ☐ less than once a week

2. What type of place(s) do you typically travel to using Access LYNX or TD services? Check all that apply.

- ☐ Work
- ☐ Medical
- ☐ Training/school
- ☐ Recreational (parks/gym/other)
- ☐ Groceries/errands
- ☐ Other _____

3. How do you typically make your trip reservations?

- ☐ Call to ACCESS Lynx Reservationist
- ☐ Online (WebACCESS)

4. How do you typically pay for your trip?

- ☐ Cash
- ☐ Pre-paid
- ☐ Other _____

5. Do you use Access LYNX text messaging?

- ☐ Yes, Go to Question 6
- ☐ No, Go to Question 7

6. What types of text updates would be most helpful?

- ☐ Estimated time of arrival
- ☐ Ride status (on-time, delayed, canceled)
- ☐ Vehicle driver info
- ☐ Other _____

7. **On a scale of 1 to 10 (with 10 being the best), how satisfied are you with each of the following reservation elements?**

- Ease of making reservation
- Wait time for call to be answered
- Reservationist/customer service

Comments _____

8. **On a scale of 1 to 10 (with 10 being the best), how satisfied are you with each of the following trip elements?**

- Appropriate vehicle/vehicle type
- Condition of the vehicle
- Professionalism of the Driver (Courteous, Helpfulness)
- Pick up time
- Arrival time at your destination
- Travel time on-board the vehicle

Comments _____

9. **Would you consider riding LYNX fixed-route service if easily accessible?**

- ☐ Yes
- ☐ No
- ☐ Not Sure

10. **Would you consider using fixed-route if assistance was provided (travel trainer)?**

- ☐ Yes
- ☐ No
- ☐ Not Sure

11. **Indicate your overall satisfaction with Access LYNX service?** 1 through 10 (with 10 being the most satisfied)

12. **General Comments. what is ACCESS LYNX doing well, or Suggestions for Improving the Access LYNX service**

13. **List any other barriers to accessing transportation services?**

TAB 5

MOBILITY WEEK 2022

The Blind Experience: MOVING WITHOUT LIMITS



Community leaders and supporters are invited to participate in this important opportunity to promote drivers' awareness of the **White Cane law and pedestrian safety**. Show your support as you experience the built environment from the perspective of a visually impaired person.

DETAILS

1:00 p.m. — Pre-Event Information Booths

1:30 p.m. — Opening Remarks

2:00 p.m. — Experiential opportunity to navigate the built environment while blindfolded and guided. (Garland Avenue and Amelia Street)

Mobility Specialists and volunteers will provide safety instructions and lead the experience. This event is hosted as part of Mobility Week to promote safe multimodal transportation.

This is an RSVP only event. RSVP today. For more information on the event, please contact poorna.bhattacharya@dot.state.fl.us

Participants are encouraged to take transit (LYMMO, LYNX, and SunRail) to the event. Parking options nearby include the Amelia Street Garage (355 Alexander Place) or Courthouse Garage (46 E Amelia Street).

PARTNERS



Join Us!

Thursday, Oct. 27, 2022

1:30 p.m. (or immediately following LYNX 1:00 p.m. Board Meeting)

LYNX Central Station

455 N Garland Avenue
Orlando, FL 32801

Space is limited.

**Click Here to Register
for this Event.**

#MOBILITYWEEKFL

#THEBLINDEXPERIENCE

MOBILITYWEEKFL.COM

**m20
w22**
WHAT MOVES YOU?
MOBILITY WEEK