



metroplan orlando

A REGIONAL TRANSPORTATION PARTNERSHIP

QUALITY ASSURANCE TASK FORCE AGENDA

July 23, 2024 @ 10:00 a.m.

QUALITY ASSURANCE TASK FORCE

DATE & TIME:

Tuesday, July 23, 2024 | 10:00 a.m.

LOCATION:

ACCESS LYNX

**Paratransit Operations Center
4950 LB McLeod Road
Orlando, FL 32811**



Off Site Location

[CLICK HERE TO JOIN VIRTUALLY](#)

MEMBERS OF THE PUBLIC ARE WELCOME!

Participate at the location above or online from your computer, smartphone or tablet. Zoom meeting ID and dial-in info available here on web calendar.

NOTE: A tour of the Access Lynx Paratransit Operations Center will immediately follow the QATF meeting. All attendees are encouraged to wear comfortable clothing and shoes.

I.	CALL TO ORDER	Chairperson Neika Berry
II.	PLEDGE OF ALLEGIANCE	
III.	CHAIR'S ANNOUNCEMENTS	Chairperson Neika Berry
IV.	AGENDA REVIEW & ANNOUNCEMENTS	Ms. Virginia Whittington
V.	CONFIRMATION OF QUORUM	Ms. Rachel Frederick
VI.	PUBLIC COMMENTS ON ACTION ITEMS	

Comments on *Action Items* can be made in two ways:

1. In person at the meeting location listed at the top of this agenda.
2. Virtually via Zoom. Use the 'raise hand' feature during public comment to indicate you want to speak.

How to comment:

1. Complete an electronic speaker card at MetroPlanOrlando.gov/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be given to MetroPlan Orlando staff. The chairperson will call on each speaker.
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

If your comment does not pertain to action items on the agenda, you may comment at the general public comment period at the end of the meeting.

VII. ACTION ITEMS - NONE

VIII. PRESENTATIONS & STATUS REPORTS		
A.	LYNX/Community Transportation Coordinator (CTC) Update	Mr. Norm Hickling
B.	ACCESS LYNX Paratransit Overview & Facility Tour	Mr. Norm Hickling, LYNX Mr. Joey Hogan, Transdev

IX. GENERAL INFORMATION		Tab 1
A.	New Commission for Transportation Disadvantaged Members	
B.	Safe Mobility for Life How to Find A Ride	
C.	Draft Vision Zero Central Florida Safety Action Plan is now available for Public Comment through August 1 st at https://metroplanorlando.gov/wp-content/uploads/Draft_VZCF_ActionPlan_July_2024.pdf	

X. UPCOMING MEETINGS OF INTEREST	
A.	Transportation Disadvantaged Local Coordinating Board Meeting – Thursday, August 8, 2024; 10:00 a.m.
B.	MetroPlan Orlando Board Meeting – Wednesday, September 11, 2024; 9:00 a.m.
C.	FPTA/CTD Annual Conference & Expo, September 22-24, 2024, West Palm Beach, FL

XI. MEMBER COMMENTS

XII. PUBLIC COMMENTS (GENERAL)

Public comments of a general nature can be made in two ways:

1. In person at the meeting location listed on page 1 of this agenda.
2. Virtually via Zoom. Use the ‘raise hand’ feature during public comment to indicate you want to speak.

How to comment:

1. Complete an electronic speaker card at MetroPlanOrlando.gov/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be given to MetroPlan Orlando staff. The chairperson will call on each speaker.
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

XIII. ADJOURNMENT

Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act,

or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.gov at least three business days prior to the event.

La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.gov por lo menos tres días antes del evento.

TAB 1




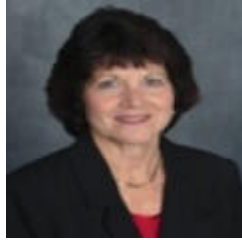


Florida Commission for the Transportation Disadvantaged

CTD

Commissioners & Advisors



Commissioners

	Chairman - Dr. Phillip Stevens EXP U.S. Services, Inc.		Commissioner Renee Knight Community Services at ElderSource
	Commissioner Dr. Robin D. Tellez Baptist Health South Florida		Vice Chairperson - Christinne Rudd Gray Florida Self-Advocates Network'D
Image Coming Soon	Commissioner Lillian Barrios SOAR Technology and Consultants	Image Coming Soon	Commissioner Krysta Carter Bureau Chief, Florida Department of Elder Affairs
Image Coming Soon	Commissioner Robert Doyle Director, Florida Division of Blind Services	Image Coming Soon	Commissioner Taylor Hatch Director, Agency for Persons with Disabilities
Image Coming Soon	Commissioner Melissa Smith Chief of Modal Development, Florida Department of Transportation		

Contact

Telephone Number: 1 (800) 983-2435 OR (850) 410-5700
 Hearing & Speech Impaired: Call 711 (Florida Only) Florida Relay System
 Email: CTDOmbudsman@dot.state.fl.us



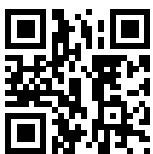
For more resources, visit:
SafeMobilityFL.com



How to Use Find a Ride Florida



Find a Ride Florida is an online listing of transportation service providers across Florida's 67 counties.



Developed and maintained by



FindaRideFlorida.org

Step 1: Visit FindARideFlorida.org

Enter your starting location and destination. Select any additional criteria and click “Find a ride”.

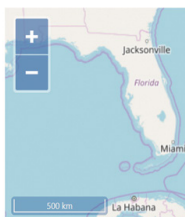
Traveling from: ?

Starting location

Use my current location ?

Traveling to: (optional) ?

Destination



Step 2: Browse your results

Providers include your county’s Community Transportation Coordinator, public transit agency, and private transportation providers. Below is an example of a results page to help find a provider that best fits your needs.

Ride options that meet your needs

The providers listed below may be a good fit for your trip from **Gainesville**.

39 results shown in alphabetical order.

New Search

Print Summary

Narrow your search

Community
Transportation
Coordinator for Alachua
County

(352) 375-2784 ext. 2



Step 3: Choose your provider

Call the phone number listed or click the “More Info” button to view additional details about their services.

Gainesville Regional
Transit System (RTS)

Customer Service: (352) 334-2600

Plan your trip with [Google Transit](#).

More Info

Need further assistance? Contact the Find a Ride Helpline at (352) 273-9624.