

QUALITY ASSURANCE TASK FORCE

DATE & TIME:

Tuesday, July 23, 2024 | 10:00 a.m.

LOCATION:

ACCESS LYNX

**Paratransit Operations Center
4950 LB McLeod Road
Orlando, FL 32811**



Off Site Location

[CLICK HERE TO JOIN VIRTUALLY](#)

MEMBERS OF THE PUBLIC ARE WELCOME!

Participate at the location above or online from your computer, smartphone or tablet. Zoom meeting ID and dial-in info available here on web calendar.

NOTE: A tour of the Access Lynx Paratransit Operations Center will immediately follow the QATF meeting. All attendees are encouraged to wear comfortable clothing and shoes.

I.	CALL TO ORDER	Chairperson Neika Berry
II.	PLEDGE OF ALLEGIANCE	
III.	CHAIR'S ANNOUNCEMENTS	Chairperson Neika Berry
IV.	AGENDA REVIEW & ANNOUNCEMENTS	Ms. Virginia Whittington
V.	CONFIRMATION OF QUORUM	Ms. Rachel Frederick
VI.	PUBLIC COMMENTS ON ACTION ITEMS	

Comments on *Action Items* can be made in two ways:

1. In person at the meeting location listed at the top of this agenda.
2. Virtually via Zoom. Use the 'raise hand' feature during public comment to indicate you want to speak.

How to comment:

1. Complete an electronic speaker card at MetroPlanOrlando.gov/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be given to MetroPlan Orlando staff. The chairperson will call on each speaker.
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

If your comment does not pertain to action items on the agenda, you may comment at the general public comment period at the end of the meeting.

VII. ACTION ITEMS - NONE

VIII. PRESENTATIONS & STATUS REPORTS		
A.	LYNX/Community Transportation Coordinator (CTC) Update	Mr. Norm Hickling
B.	ACCESS LYNX Paratransit Overview & Facility Tour	Mr. Norm Hickling, LYNX Mr. Joey Hogan, Transdev

IX. GENERAL INFORMATION		Tab 1
A.	New Commission for Transportation Disadvantaged Members	
B.	Safe Mobility for Life How to Find A Ride	
C.	Draft Vision Zero Central Florida Safety Action Plan is now available for Public Comment through August 1 st at https://metroplanorlando.gov/wp-content/uploads/Draft_VZCF_ActionPlan_July_2024.pdf	

X. UPCOMING MEETINGS OF INTEREST	
A.	Transportation Disadvantaged Local Coordinating Board Meeting – Thursday, August 8, 2024; 10:00 a.m.
B.	MetroPlan Orlando Board Meeting – Wednesday, September 11, 2024; 9:00 a.m.
C.	FPTA/CTD Annual Conference & Expo, September 22-24, 2024, West Palm Beach, FL

XI. MEMBER COMMENTS

XII. PUBLIC COMMENTS (GENERAL)

Public comments of a general nature can be made in two ways:

1. In person at the meeting location listed on page 1 of this agenda.
2. Virtually via Zoom. Use the ‘raise hand’ feature during public comment to indicate you want to speak.

How to comment:

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2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

XIII. ADJOURNMENT

Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act,

or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.gov at least three business days prior to the event.

La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.gov por lo menos tres días antes del evento.