



metroplan orlando

A REGIONAL TRANSPORTATION PARTNERSHIP

**TRANSPORTATION DISADVANTAGED LOCAL
COORDINATING BOARD
AGENDA**

August 8, 2024 @ 10:00 a.m.

TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD

DATE & TIME:

Thursday, August 8, 2024 | 10:00 a.m.

LOCATION:

MetroPlan Orlando
250 S. Orange Ave., Ste. 200, Orlando, FL 32801
Parking Garage: 25 W. South St.

CLICK HERE TO JOIN VIRTUALLY:

[Transportation Disadvantaged Local
Coordinating Board](#)

MEMBERS OF THE PUBLIC ARE WELCOME!

Participate at the location above or online from your computer, smartphone or tablet. Zoom meeting ID and dial-in info available here on [web calendar](#).



WiFi available | Network: MpoGuest | Password: mpoaccess

I. CALL TO ORDER	Chairperson Mayra Uribe
II. PLEDGE OF ALLEGIANCE	
III. CHAIR'S ANNOUNCEMENTS	Chairperson Mayra Uribe
IV. AGENDA REVIEW & ANNOUNCEMENTS	Ms. Virginia Whittington
V. CONFIRMATION OF QUORUM	Ms. Rachel Frederick
VI. PUBLIC COMMENTS ON ACTION ITEMS	

Comments on *Action Items* can be made in two ways:

1. In person at the meeting location listed at the top of this agenda.
2. Virtually via Zoom. Use the 'raise hand' feature during public comment to indicate you want to speak.

How to comment:

1. Complete an electronic speaker card at MetroPlanOrlando.org/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be turned in to MetroPlan Orlando staff. The chairperson will call on each speaker.
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

If your comment does not pertain to action items on the agenda, you may comment at the general public comment period at the end of the meeting.

VII. ACTION ITEMS	
A. Approval of May 16, 2024, TDLCB Meeting Minutes (Tab 1)	Ms. Virginia L. Whittington

VIII. PRESENTATIONS & STATUS REPORTS

- | | | |
|----|--|----------------------------------|
| A. | LYNX/Community Transportation Coordinator (CTC) Update – (Tab 2) | Mr. Norm Hickling
ACCESS LYNX |
| B. | Safe Mobility for Life Program Introduction (Virtual) – (Tab 3) | Ms. Gail Holley, FDOT |

IX. GENERAL INFORMATION

- | | |
|----|---|
| A. | Draft MetroPlan Orlando Board Resolution Supporting Blind Americans Equality Day and White Cane Awareness Day (Tab 4) |
| B. | Planning Grant Update (Tab 5) |
| C. | Report of Operator Payments (Tab 6) |
| D. | New Commission for Transportation Disadvantaged Members (Tab 7) |
| E. | 2050 MTP Status Update (Tab 8) |
| F. | Draft Vision Zero Central Florida Safety Action Plan https://metroplanorlando.gov/wp-content/uploads/Draft_VZCF_ActionPlan_July_2024.pdf (Please review and comment by August 1 st) |

X. UPCOMING MEETINGS/EVENTS OF INTEREST

- | | |
|----|---|
| A. | MetroPlan Orlando Board Meeting – Wednesday, September 11, 2024; 9:00 a.m. |
| B. | FPTA/CTD Annual Conference & Expo - September 22-24, 2024, West Palm Beach, FL |
| C. | Save the Date: 2024 Mobility Week – October 27-November 2, 2024 (Tab 9) |
| D. | Quality Assurance Task Force Meeting – Tuesday, October 29, 2024; 10:00 a.m. |
| E. | Annual Transportation Disadvantaged Public Workshop – Thursday, November 14, 2024; 10:00 a.m. OFF SITE LOCATION: <i>Heart of West Lakes Wellness Center. 710 S Tampa Ave, Orlando, FL 32805</i> |
| F. | Transportation Disadvantaged Local Coordinating Board – Thursday, November 14, 2024; 10:30 a.m.* OFF SITE LOCATION: <i>Heart of West Lakes Wellness Center. 710 S Tampa Ave, Orlando, FL 32805</i> (This meeting will immediately follow the TD Public Workshop at 10:30 or upon receipt of the final public comment, whichever occurs first.) |

XI. MEMBER COMMENTS

XII. PUBLIC COMMENTS (GENERAL)

Public comments of a general nature can be made in two ways:

1. In person at the meeting location listed on page 1 of this agenda.
2. Virtually via Zoom. Use the ‘raise hand’ feature during public comment to indicate you want to speak.

How to comment:

1. Complete an electronic speaker card at MetroPlanOrlando.org/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be turned in to MetroPlan Orlando staff. The chairperson will call on each speaker.
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

XIII. ADJOURNMENT

Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.org at least three business days prior to the event.

La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.org por lo menos tres días antes del evento.

TAB 1



**ORANGE/ OSCEOLA/ SEMINOLE COUNTIES JOINT TRANSPORTATION
DISADVANTAGED LOCAL COORDINATING BOARD MEETING**

DATE: Thursday, May 16, 2024

TIME: 10:00 a.m.

LOCATION: MetroPlan Orlando Board Room
250 S. Orange Avenue, Suite 200
Orlando, Florida 32801

Commissioner Mayra Uribe, Presiding

Members in attendance were:

Ms. Marilyn Baldwin, representing the Disabled
Mayor Pat Bates, Seminole County
Ms. Neika Berry, Citizen Advocate (Non-system User)
Ms. Charlotte Campbell, At-Large Alternate
Ms. Sharon Jennings for Ms. Jeannette Estes, Agency for Persons with Disabilities
Ms. Kori Blowers for Ms. Wendy Ford, Osceola Council on Aging
Ms. Jamie Ledgerwood, FDOT
Mr. Bob Melia, Citizen Advocate (System User)
Mr. Luis Nieves-Ruiz, SunRail CAC
Ms. Angela Hunter for Janeé Olds, Career Source CF
Mr. Wilfredo Raices, State Coordinating Council of Early Childhood
Mr. Calvin Smith, AHCA
Ms. Cheryl Stone, representing the Elderly
Commissioner Mayra Uribe, Orange County, Chairperson
Ms. Alnita Whitt, Veterans
Mr. Adam Zubritsky, OCPS

Members not in attendance:

Commissioner Olga Castano, Osceola County
Ms. Betsy Delano, representing the Medical Community
Mr. Wayne Olson, Division of Vocational Rehabilitation
Vacant, Economically Disadvantaged
Vacant, EMS
Vacant, For-Profit Operator

Staff in Attendance

Ms. Virginia Whittington, MetroPlan Orlando
Ms. Taylor Laurent, MetroPlan Orlando
Ms. Cynthia Lambert, MetroPlan Orlando
Ms. Leilani Vaiaoga, MetroPlan Orlando
Ms. Mary Ann Horne, MetroPlan Orlando
Ms. Lisa Smith, MetroPlan Orlando
Ms. Rachel Frederick, MetroPlan Orlando

Others in Attendance

Mr. Norman Hickling, ACCESS LYNX
Ms. Selita Stubbs, ACCESS LYNX
Mr. Benjamin Gonzalez, ACCESS LYNX
Mr. Cody Johnson, ACCESS LYNX

A complete list of other attendees may be obtained upon request.

I. CALL TO ORDER

Vice Chair Pat Bates called the meeting to order at 10.03 a.m. in the absence of Chair Mayra Uribe, and welcomed members.

II. PLEDGE OF ALLEGIENCE

Ms. Sharon Jennings led the Pledge of Allegiance

III. CHAIR ANNOUNCEMENTS

Vice Chair Bates reminded members of the importance of attending in person and how members of the public can participate in person or virtually.

IV. AGENDA REVIEW & ANNOUNCEMENTS

Ms. Virginia Whittington thanked Vice-Chair Bates for stepping in till Chair Uribe arrived and welcomed members, including those who joined the meeting online. Ms. Whittington shared that Governor DeSantis had approved and signed committee substitute for Senate Bill 1380, which amended the Commission for Transportation Disadvantaged Board Membership to include four State Agencies, two County Managers/Administrators and five representatives with industry backgrounds. Director Robert Doyle will be representing the Division of Blind Services, and they are awaiting confirmation of voting members to represent FDOT, Agency for Persons with Disabilities, and the Department of Elder Affairs. The current representatives, appointed by the Governor, will continue to serve unless and until action is taken by the Governor.

Ms. Whittington shared that an orientation was held for new member Ms. Jeannette Estes, the primary appointee representing the Agency for Persons with Disabilities on our TDLCB and Ms.

Sharon Jennings continues to serve as the alternate. She welcomed other alternates - Ms. Kori Blowers for Ms. Wendy Ford, Ms. Angela Hunter for Ms. Janeé Olds and in the audience Mr. Cartier Murrill who is the alternate for Mr. Calvin Smith.

Ms. Whittington shared that MetroPlan Orlando recently launched their 2024 Regional Transportation Survey and members were encouraged to take the survey and share amongst their contacts. She stated that the data that is gathered is used to inform the planning within the region and especially the 2050 Metropolitan Transportation Plan. She stated that the survey is open through the Memorial Day weekend and there will be a presentation at this meeting later in the year where the results are shared.

Members had several handouts at their seats and Ms. Whittington detailed each:

- A flyer with a link to the 2024 Regional Transportation Survey
- Details of the Vision Zero Safety Speaker Series & how to register with the first session being held on May 23rd.
- The TD Rider Survey completed earlier in the year.
- A Flyer requesting contacts or groups who you know would be interested in hearing from MetroPlan Orlando. Ms. Mary Ann Horne to give more details later in the meeting.

Chair Mayra Uribe had joined the meeting at this time.

V. CONFIRMATION OF QUORUM

Ms. Rachel Frederick confirmed a quorum was present.

VI. QUALITY ASSURANCE TASK FORCE REPORT

The QATF meeting was held on April 23, 2024, and Ms. Neika Berry shared the meeting highlights. This included the two action items on the agenda - reviewed and recommended approval of the Draft 2024 TDSP Minor Update and reviewed and recommended approval of the Annual Rate Calculations. She noted QATF members had received a CTC updated from Mr. Norm Hickling and confirmed that the next QATF meeting will be held on July 23, 2024

VII. Public Comments on Action Items

None

VIII. ACTION ITEMS

A. Approval of February 15, 2024, TDLCB Meeting Minutes

Approval of the February 15, 2024, meeting minutes was requested.

MOTION: Ms. Marilyn Baldwin moved to approve the February 15, 2024, meeting minutes. Mr. Luis Nieves-Ruiz seconded the motion, which passed unanimously.

B. Review and Recommendation of Draft TDSP Minor Update

Mr. Cody Johnson – Transportation Planner, Lynx, reviewed the proposed minor updates to the 2024 Transit Development Services Plan (TDSP) and requested approval. The draft TDSP, along with an overview of the proposed changes were provided.

Due to the size of the document, a link was provided to view the Draft TDSP Minor Update online: [LYNX TDSP - Minor Update 2024 \(metroplanorlando.gov\)](https://metroplanorlando.gov)

A discussion ensued with regards to the data source used to make the changes to the TDSP and a suggestion was made to receive this information earlier so members have a longer time to review. It was also noted that the ‘How to Ride Guide’ will be updated online on June 1 to reflect any changes.

A member recommended that there be a Lynx Advisory Committee for users of Access Lynx, Fixed route and SunRail. Ms. Whittington noted that due to SunRail transitioning from FDOT to the Central Florida Commuter Rail Commission, it might be an opportunity for Lynx to reinstate the previous customer advisory committee at LYNX and Chair Uribe was in agreement.

A committee member noted that ‘trips by purpose’ were not always recorded accurately for his journeys and asked the importance of that data for Lynx. Also, the member commented that the passenger diagnosis/status was asked for each ride and in many cases someone’s diagnosis will never change. Added to the conversation was that under ADA law, it was noted those passengers should not be asked why they are riding.

MOTION: Ms. Alnita Witt moved approval of the minor updates to the 2024 Transit Development Services Plan (TDSP). Ms. Marilyn Baldwin seconded the motion, which passed unanimously.

C. Review and Recommendation of Annual Rate Calculation Worksheet.

Mr. Norm Hickling reviewed the proposed Rate Calculation worksheet and requested approval to accept the rate calculations.

Mr. Hickling noted that the CTD forecasted rate increased very slightly for FY 2024/25. The Chair commented on how low the increase was, and another member asked the question if services can really be improved with such a small increase? Mr. Hickling responded that operational improvements will make the change and costs such as vehicles are capital costs which come out of a different budget. Further requested from a committee member was a request for a summation of the explanation behind the figure. Ms. Whittington explained that the agenda included the full rate calculation worksheet, however due to the size of the font when printed, she recommended the document be viewed online.

ACCESS LYNX TD RATES			
Type of Trip	FY 2023-24 Rates	FY 2024-25 Rates	Percentage Change
Ambulatory	\$40.45	\$41.40	+0.02 ▲
Wheelchair	\$69.34	\$70.96	+0.02 ▲

Approval of the review and recommendation of the Annual Rate Calculation Worksheet.

MOTION: Mr. Luis Nieves-Ruiz moved approval of the Annual Rate Calculations. Ms. Alnita Whitt seconded the motion, which passed unanimously.

IX. PRESENTATIONS & STATUS REPORTS

A. 2050 Metropolitan Transportation Plan Update

Ms. Taylor Laurent presented a status report, beginning with some background and details on existing conditions. Ms. Laurent stated that they are coordinating with FDOT and Florida Turnpike Enterprise (FTE) on the planning model efforts and starting to focus on planning emphasis areas in support of the 2050 MTP. She also highlighted the needs assessments plans, some of which are ongoing and other plans wrapping up this month.

Ms. Laurent shared a link to the recording of the MTP Technical Workshop held on April 11, 2024, and mentioned the topics discussed. [2050 MTP Technical Workshop #2 \(youtube.com\)](https://www.youtube.com/watch?v=2050MTPTechnicalWorkshop#2). She stated that the Goals & Objectives were discussed at that meeting and the draft version of the document had been given to each member for review. Ms. Laurent also shared that Drivers of Change had been discussed, and it can be found on the above link at time stamp: 54:10. This topic included factors unique to the Central Florida region and external factors such as technology, energy, climate & risks, transportation costs and State and federal policy & funding.

Moving to Goals & Objectives, Ms. Laurent shared the work done to date and outlined the goal statements as supplied on the handout. There were five of these: Safety, Reliability, Connectivity, Community, and Prosperity and Ms. Laurent highlighted how they all interconnect.

Ms. Laurent concluded sharing the development process, moving from Goals & Objectives, to draft indicators to measure success and by July to implement those into the 2050 MTP.

A member asked what outreach to external agencies had taken place to contribute to the 2050 MTP and stressed the importance of using the right data and information. The Chair noted that Orange County has a resiliency staffer who should be involved in this process.

Chair Uribe announced her recent appointment to the 2055 Florida Transportation Steering Committee by the Secretary of Transportation. She shared that the 16-member committee will put together a 30-year plan for the whole of Florida to include all modes of transportation. Chair Uribe encouraged members to contribute to the meetings and relay their experiences and requests, so she can make sure they are included in future plans.

B. Organizational PPP and 2050 PPP

Ms. Mary Ann Horne presented on the 2024 Organizational Public Participation Plan and the 2050 Metropolitan Transportation Plan - Public Participation Plan, which had both been approved by the Board at their recent meeting. The public comment period for both plans had exceeded the 45-day federally required comment period and Ms. Horne noted how they had been promoted to the public. Ms. Horne noted the reviews of previous plans and performance measures, and looked to the U.S. Department of Transportation guidance on best practices. She shared much was learned during the pandemic, on the best ways to balance in-person and virtual engagement and best ways to expand reach to include underserved communities and working with community-based organizations.

Ms. Horne shared the goals of The Organizational Public Participation Plan (PPP) and the objectives of the 2050 Metropolitan Transportation Plan - Public Participation Plan (MTP PPP)

Ms. Horne referenced a form at each member's place, which invited members to recommend a group or organization they think MetroPlan Orlando should engage with regarding transportation.

Chair Uribe gave examples of the types of groups who would likely be interested in learning more about the plan.

C. Community Transportation Coordinator Evaluation

Ms. Virginia Whittington thanked members for their attendance and congratulated Chair Uribe on her recent appointment to the statewide group.

Ms. Whittington first presented the Access Lynx TD Riders Survey results. Ms. Whittington reminded members, because of their request, the response period was extended to encourage more people to complete the survey, which resulted in a final total of 167 responses being received.

Ms. Whittington continued to present the TD Rider Survey results and each member had a full copy of the results.

Ms. Whittington then noted that due to a change in providers, a full Community Transportation Coordinator (CTC) evaluation was not required, however we are required to establish a baseline within the first 180 days of the new provider operating and thanked members for their responses to the survey they were sent.

Ms. Whittington continued to present the CTC evaluation survey results. She confirmed the results will be sent to the Commission for Transportation Disadvantaged by the June 30, 2024 deadline.

D. LYNX/Community Transportation Coordinator (CTC) Update

Mr. Norm Hickling presented an update, sharing that trip demand had increased by 8% compared to the same period last year. He stated that on-time performance was sustained at over 90% and approximately 40% of all calls are requesting their ETA on their ride.

Mr. Hickling shared the “My Agency Portal”, a tool that TransDev brought with them that gives locations such as Dialysis Centers access to information regarding trips coming to their facility. It gives them the ability to track trips and reduces ETA calls to Customer Services. Mr. Hickling stated that the tool was proving very successful and is continuing to be rolled out to other locations.

In addition, Mr. Hickling highlighted the ‘My Transit Manager’ app where riders can track their own trip on their smart phone. He stated that currently you can only track trips and not book trips via this app, but in time it will extend its capabilities.

Mr. Hickling reported on improvements to the paratransit vehicle fleet. He noted that the current lifespan of a vehicle is at 5 years or at 200,000 miles, and they have 57 new vehicles on order which should start to be delivered in August/September 2024. He also noted the hard work of the maintenance team to keep the current fleet road worthy.

Finally, he shared areas of current focus, including Call Center policies & operations, customer focused technology and preparing for special events in the region. He concluded by sharing that Orlando was voted the number one accessible destination in the country by Travel & Leisure magazine.

In response to a question, Mr. Hickling stated that the main contributing factor to maintaining a 90%+ on-time performance was the availability of vehicles.

Vice Chair Bates chaired the remainder of the meeting.

X. GENERAL INFORMATION

Vice Chair Bates called attention to the following general information items found in the agenda packet.

A. Planning Grant Report – January-March 2024

Quarterly progress reports of transportation disadvantaged planning accomplishments and planning contract deliverables as outlined in the planning grant agreement was provided for information.

B. Report of Operator Payments

The Operators Payments Report, a requirement of the Local Coordinating Board and Planning Agency Operating Guidelines to ensure that operator payments are addressed as a standard agenda item, was provided for information purposes.

XI. UPCOMING MEETINGS OF INTEREST

- A. MetroPlan Orlando Safety Speaker Series – May 23, 2024; 10 am *held virtually*
- B. LYNX Board (at Lynx Central Station) – May 23, 2024
- C. SunRail/CFRCRC Board (at LYNX Central Station) – May 23, 2024

XII. MEMBER COMMENTS

None

XIII. PUBLIC COMMENTS (GENERAL)

None

XIV. ADJOURNMENT

There being no further business the meeting adjourned at 11:59 a.m.

Respectfully transcribed and submitted by Ms. Rachel Frederick.

Approved this 8th day of August 2024.

Commissioner Mayra Uribe, Chairperson

Rachel Frederick
Board Services Coordinator

As required by Section 286.0105, Florida Statutes, MetroPlan Orlando hereby notifies all interested parties that if a person decides to appeal any decision made by MetroPlan Orlando with respect to any matter considered at such meeting or hearing, he or she may need to ensure that a verbatim record is made to include the testimony and evidence upon which the appeal is to be based.

TAB 2





LYNX Mobility Services Quarterly CTC Report



Table of Contents

- Overview
- ACCESS LYNX Trip Demand
- ACCESS LYNX Performance
- Customer Service Activity
- Service cost and funding
- Opportunities
- Summary
- Questions and Close
- Tour of ACCESS LYNX Paratransit Operations Center
 - LB Mcleod Facility



Overview



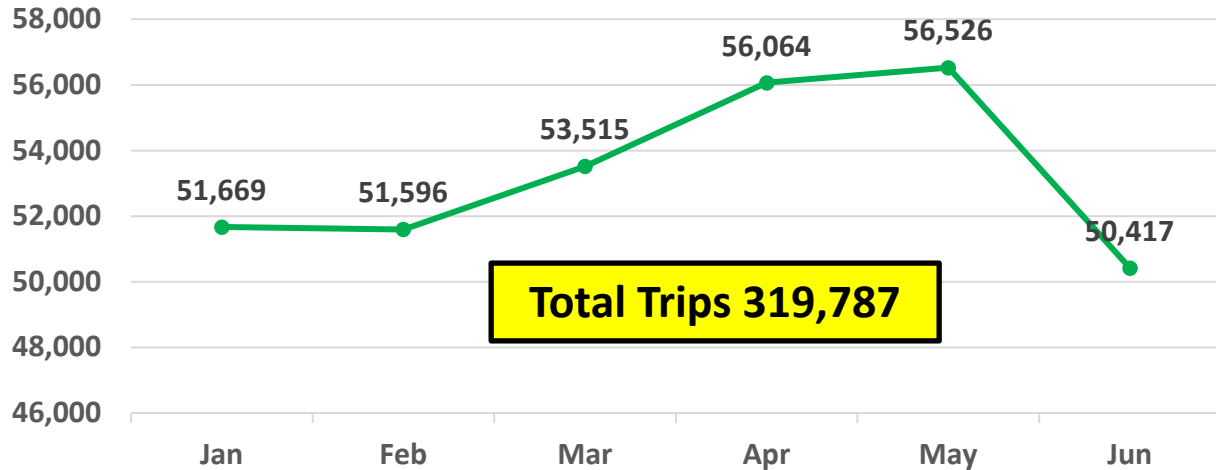
- **ACCESS LYNX Increasing Trip Demand**
 - 9.3% increase in 2024 vs. same period in 2023
- **On-Time Performance (OTP) Improving**
 - Positive trend
- **Call Center addressing “Speed of Answer”**
 - ETA account for approximately 40%+ of all calls
- **Cost of service continues present challenges**
- **Paratransit Fleet Status**
 - Maintenance
 - FY24 New/Replacement Procurement process

ACCESS LYNX Trip Demand

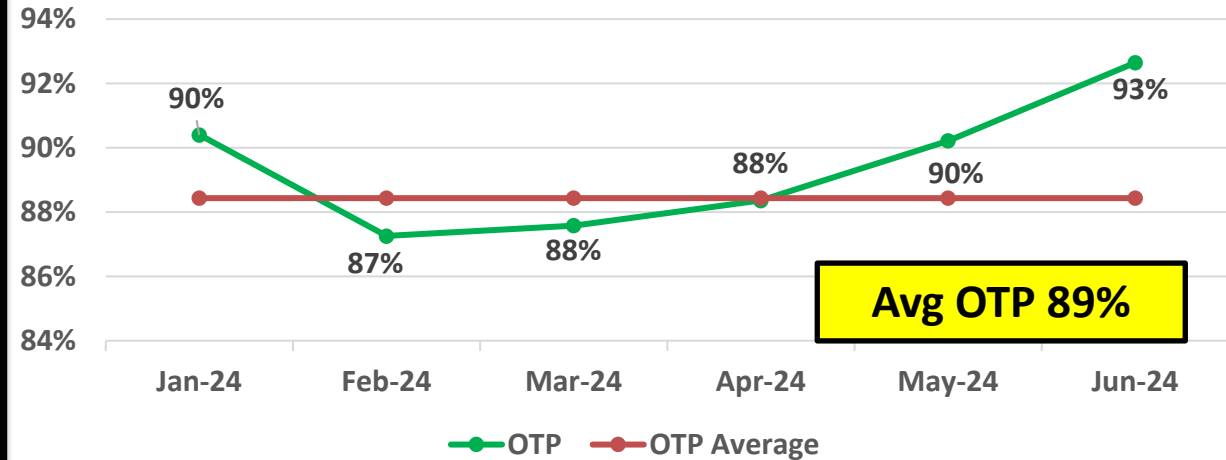
	CY - 2023	CY - 2024
January	46,995	51,669
February	46,016	51,596
March	52,725	53,512
April	48,929	56,064
May	50,204	56,526
June	47,787	50,417
YTD	292,656	319,784

Performance CY 2024

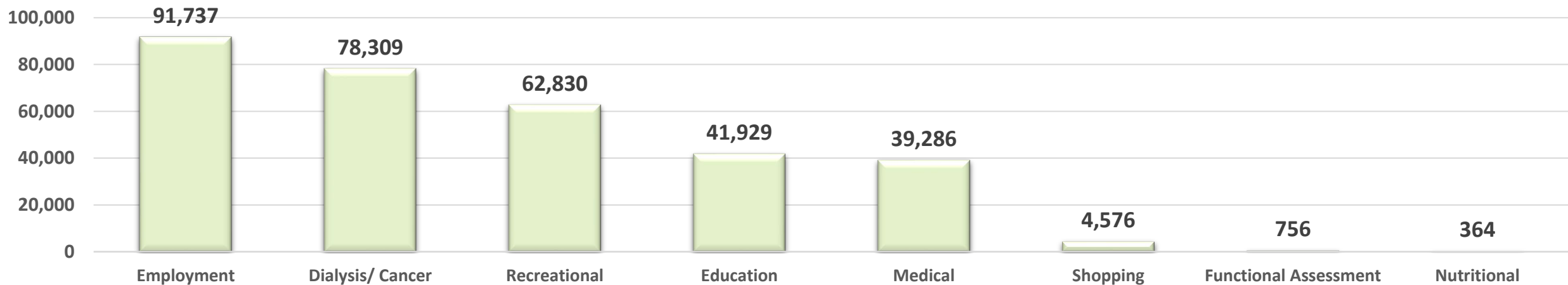
Performed Trips



On Time Performance



Trip Count by Purpose



Customer Service Activity

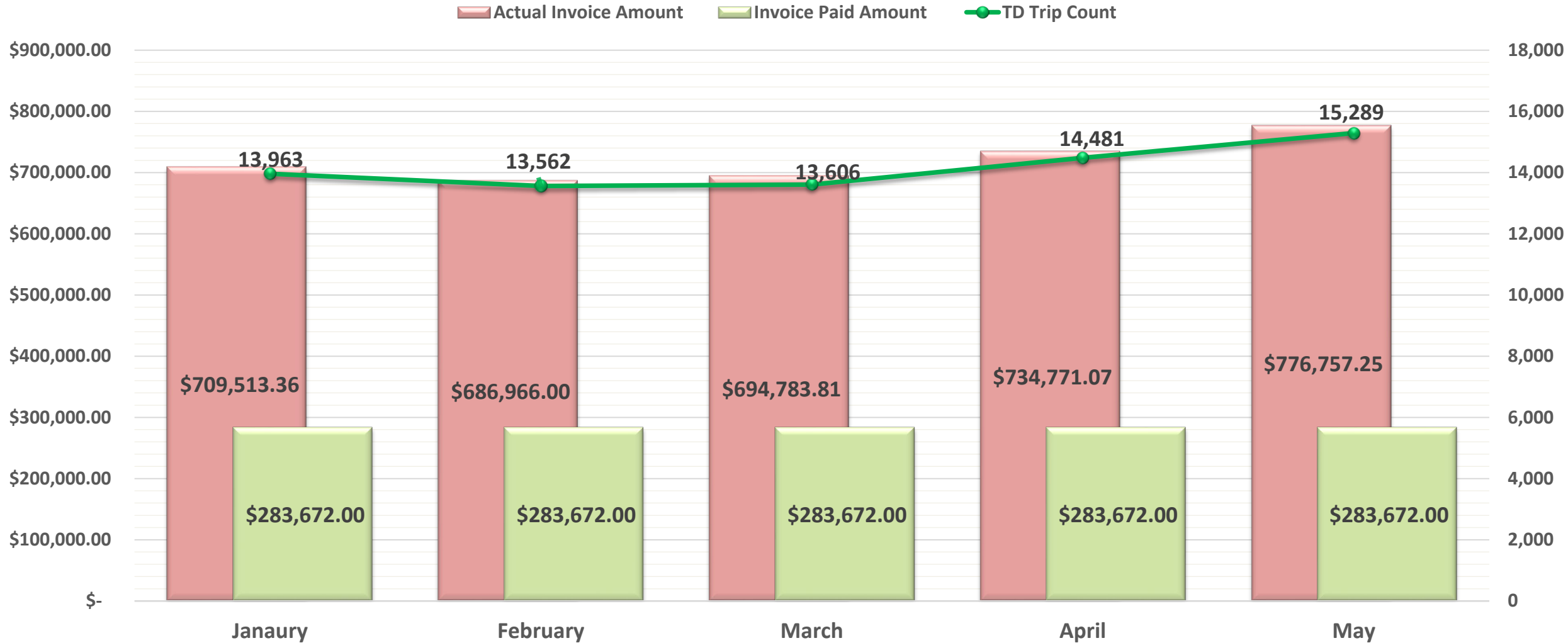
	24-Jan	24-Feb	24-Mar	24-Apr	24-May	24-Jun
Average Speed of Answer	4:35	4:50	5:40	4:01	4:40	3:18
Average Calls Answered Per Agent	54	54	57	53	54	55

	24-Jan	24-Feb	24-Mar	24-Apr	24-May	24-Jun
Total Calls	51,447	49,803	53,092	52,205	52,850	48,566
Calls Answered	43,182	41,175	43,682	44,975	44,704	42,434
Calls Answered Percentage	83.93%	82.68%	82.41%	86.15%	84.59%	87.37%

- **Funding for Transportation for the Disadvantage (TD Program)**
 - Two sources
 - State of Florida Commission for Transportation Disadvantage
 - Trip and Equipment Grant
 - Local Funding Partners Orange, Osceola, and Seminole Counties
- **Example:**
 - In May 2024 LYNX could only invoice 36% of total TD cost incurred...
 - \$283,672 out of \$776,757

Transportation Disadvantaged Billing

Comparison of Actual vs. Paid Invoice Amounts



Opportunities



- **Paratransit Vehicles**
 - New vehicles
 - Analysis of Fleet type
- **Call Center Changes**
 - Reservation period for TD trips
 - Need TDSP approval concurrence from State
- **Funding**

Summary

- **Demand for trips is robust**
 - Over 50,000+ trips performed/month
- **On-Time Performance (OTP) improved**
- **FY24 vehicle procurement** – replacement of vehicles begins in September 2024
- **Aggressively maintaining existing fleet** – extending life with new engines and transmissions
- **Focus on Call Center policies and operations**
- **TD Program Changes** – Commission and Regulations (Training)



Questions and Close



TAB 3

August 8, 2024



Working Together to Improve the Safety, Access, and Mobility of Florida's Aging Population

Gail M Holley

Safe Mobility for Life Program & Research Manager

Florida Department of Transportation

Looking Back



SPECIAL REPORT 218

TRANSPORTATION IN AN AGING SOCIETY

Improving Mobility and Safety for Older Persons

Volume 2

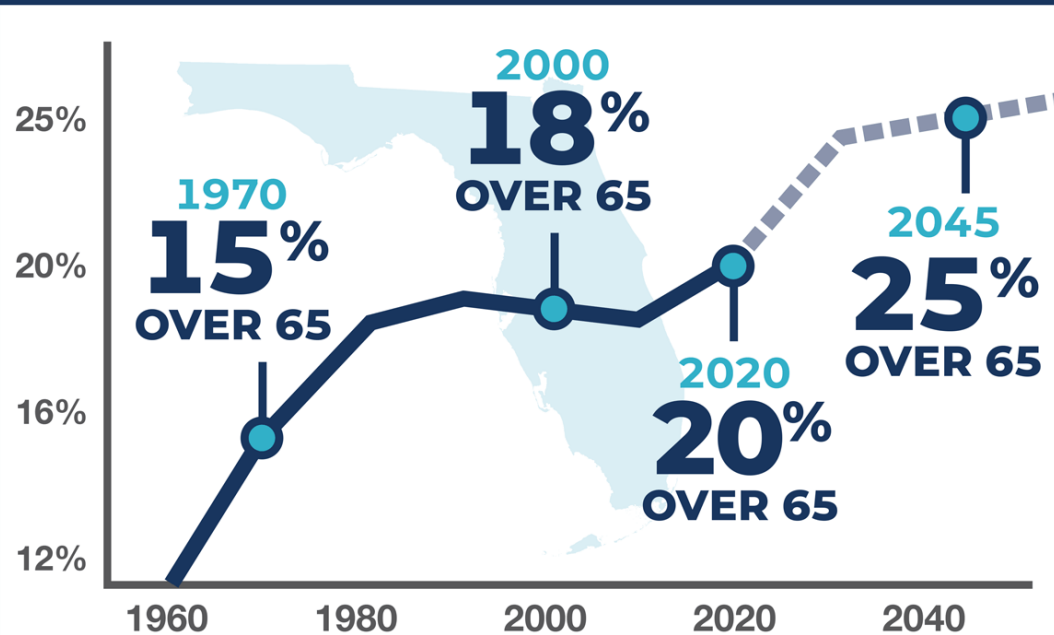


Transportation Research Board
National Research Council

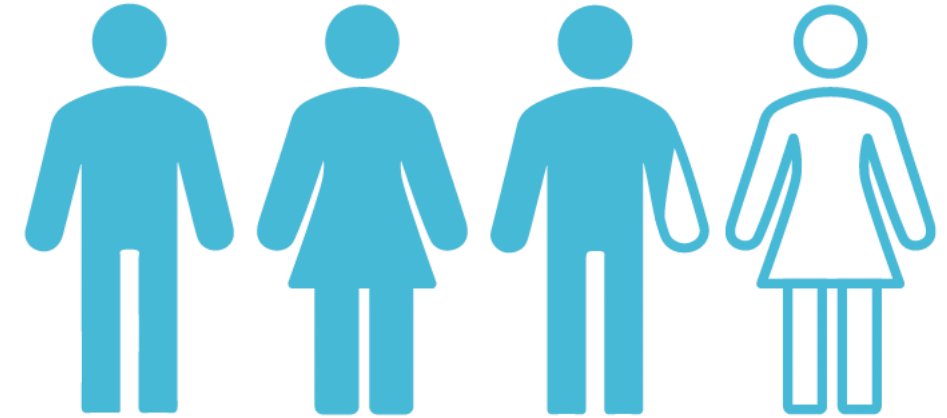


Looking Ahead

Florida Population: 65 & Older



Sources: U.S. Census Bureau / Bureau of Economic Business Research at University of Florida



Nearly 3 out of 4 Floridians over 50 feel they would lose their sense of freedom if they stopped driving.

The Facts About Older Drivers



Older adults are safe drivers...

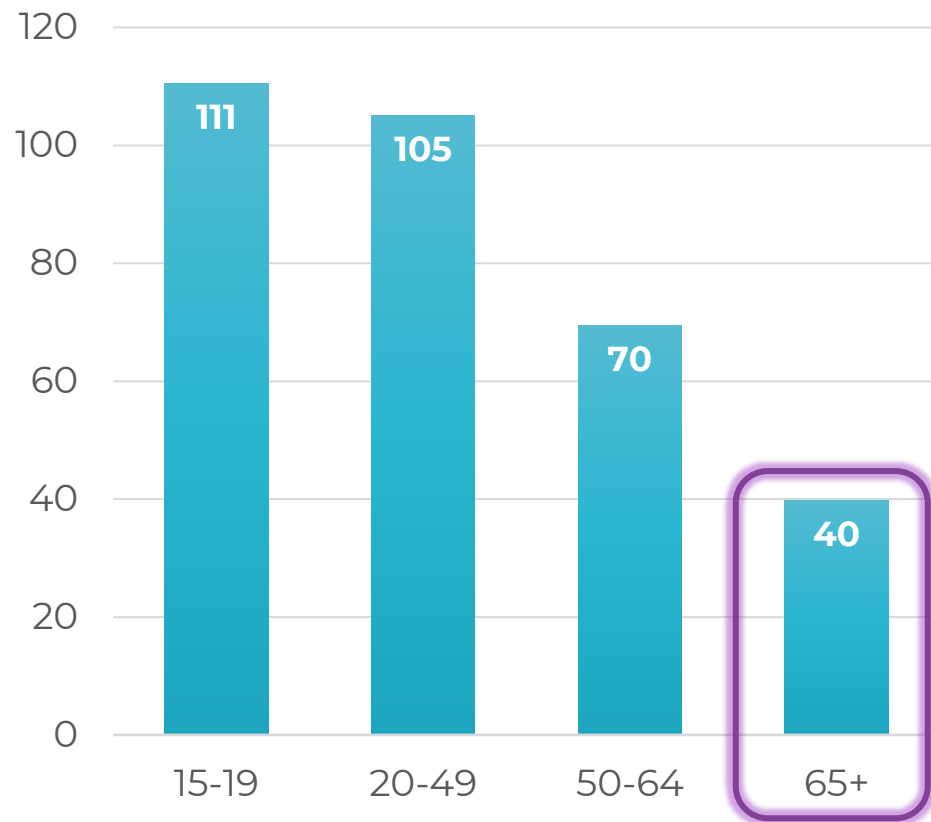
- > **Self-select** driving times when risk is lower
- > **Less likely** to engage in risky behavior
- > **More likely** to be injured or killed in a crash



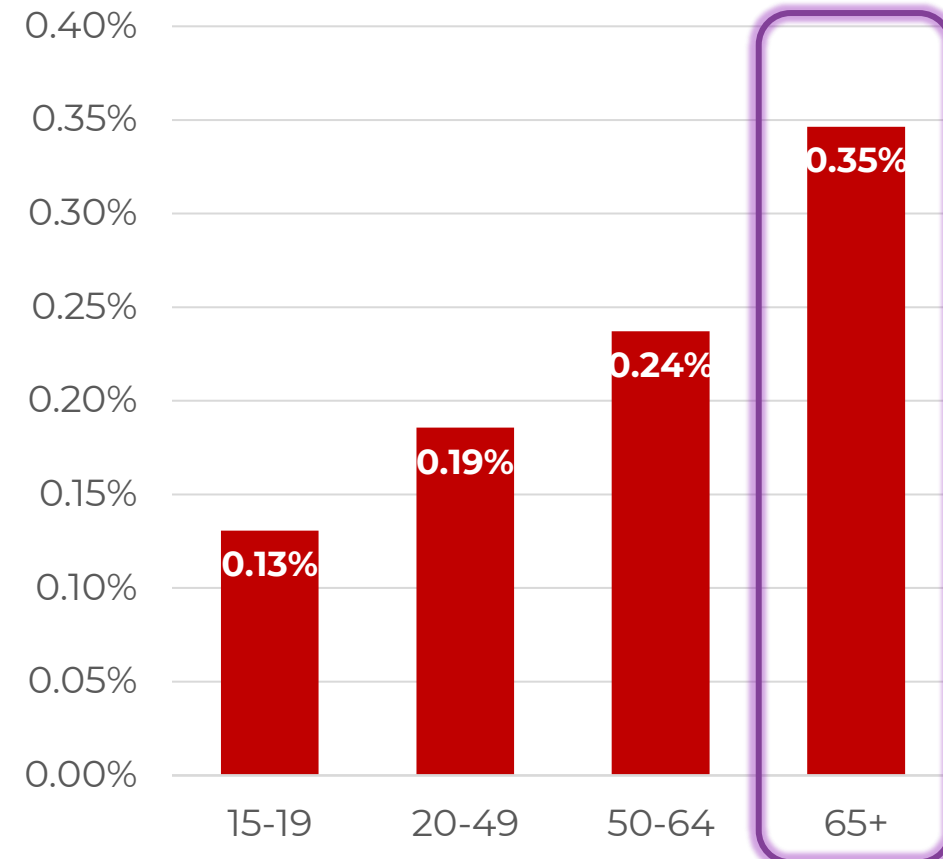
Aging Road Users: Fewer Crashes, More Deaths



Crash Involvement Rate per 1,000 People



Percent Fatal Encounters



Working Together Towards One Goal

To eliminate fatalities and serious injuries for Florida's aging road users while maintaining safe mobility and connection to the community.



Six Focus Areas



Program Management
& Evaluation



Community Outreach
& Education



Licensing
& Enforcement



Livable
Communities



Mobility
Independence



Prevention
& Assessment



Everyone Has a Role



How We Work to Meet to Our Goal



2024 Florida's Aging Road User (65+) Priority Counties (5-year average 2018-2022)

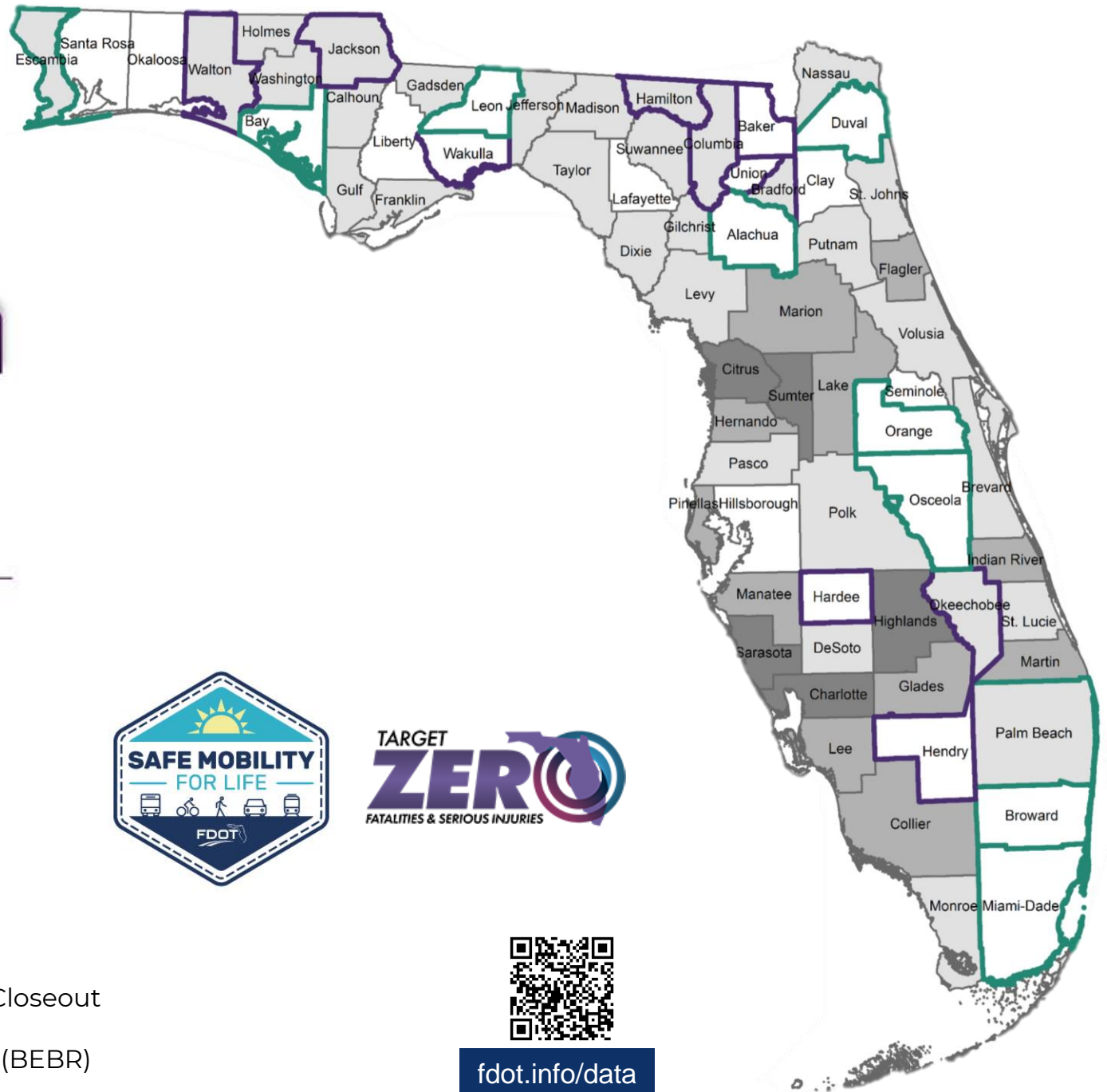
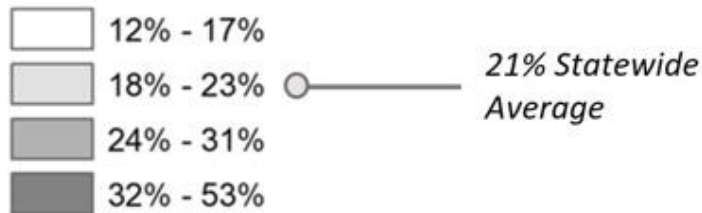
URBAN

Alachua
Bay
Broward
Duval
Escambia
Leon
Miami-Dade
Orange
Osceola
Palm Beach

RURAL

Baker
Bradford
Columbia
Hamilton
Hardee
Hendry
Jackson
Okeechobee
Wakulla
Walton

% POPULATION OVER 65



fdot.info/data

Source:
Florida Highway Safety and Motor Vehicles (FLHSMV) 2018-2022 Closeout Data Reflects records with Known ages only;
University of Florida, Bureau of Economic and Business Research (BEBR)



Promoting Mobility Independence Through Outreach & Education

The Keys to Achieve Safe Mobility for Life



UNDERSTAND
the impact aging
has on driving



BE PROACTIVE
about safe
driving skills



PLAN
for a safe transition
from driving

Maintaining Mobility

Helping Floridians achieve
mobility independence

so they can stay safe, mobile and connected to their communities using all modes.

- > **Transportation options** beyond a personal vehicle
- > **Safe access** to the places people need and want to go



Florida's Guide to Safe Mobility for Life

- > **Learn** the keys to achieve safe mobility for life
- > **Find** state and county resources
- > **Create** your own Transportation Plan!



fdot.info/guide

Available in English & Spanish as a
hard copy, e-book, or pdf



Educating on How to Use Other Transportation Options



WALKING

Tips on How to Use Transportation Options in Florida



SafeMobilityFL.com



BICYCLING

Tips on How to Use Transportation Options in Florida



SafeMobilityFL.com



PUBLIC TRANSIT

How to Use Transportation Options in Florida



SafeMobilityFL.com



TRANSPORTATION NETWORK COMPANIES

Tips on How to Use Transportation Options in Florida



SafeMobilityFL.com



GOLF CARTS

Tips on How to Use Transportation Options in Florida



SafeMobilityFL.com

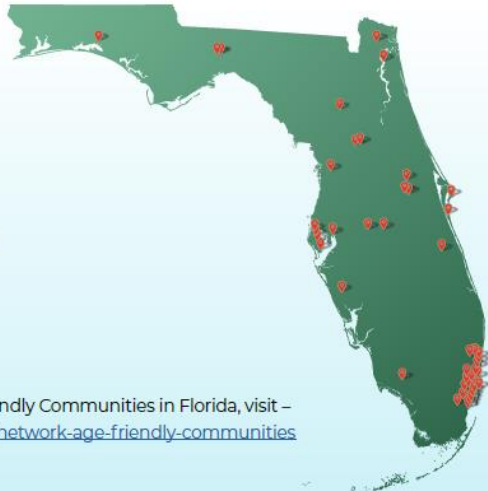
Promoting Livable Communities

Introduction



Florida's Age-Friendly Communities

(as of August 2022)



For an updated list of Age-Friendly Communities in Florida, visit – aarp.org/livable-communities/network-age-friendly-communities



Dementia Friendly Transportation



Learn more about how we are helping those serving people with memory loss in our in Florida brochures created in partnership with REACH and the DCCI.

To request a hard copy of these tip cards, please email:

connect.reach@med.fsu.edu



TRANSPORTATION FOR PEOPLE WITH MEMORY LOSS

Tips for Families and Caregivers in Florida



SafeMobilityFL.com



SERVING PEOPLE WITH DEMENTIA

Tips for Transit Drivers Serving People with Dementia in Florida



SafeMobilityFL.com



We can't reach



on our own

How you can help!

Become a Community Partner

- > A **grassroots** effort aimed to expand access to resources that benefit aging road users.
- > The mission of the Community Partner Agreement is to:
 - **Build** mutually beneficial relationships
 - **Connect** partners with tools to educate their communities
 - **Engage** and educate older adults



Utilize & Promote FindaRideFlorida.org



Find a Ride Florida

Low Vision Users

Standard Black/White White/Black Yellow/Blue

Fill out the information below to find your transportation options in Florida

If you are a family member or caregiver, please complete the form on the rider's behalf.

Traveling from: ⓘ

Starting location

Use my current location ⓘ

Traveling to: (optional) ⓘ

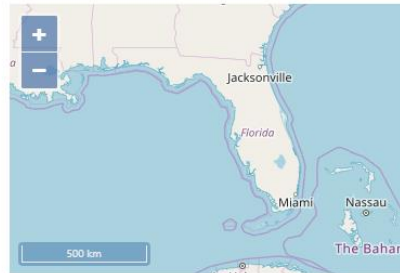
Destination

What is the purpose of the trip?

Education Work Medical Other ⓘ

Do any of the following apply?

Age 60 or older ⓘ
 Need escort to and from vehicle
 Need accommodation for wheelchair



Learn How to Build Your Transit Ready Kit

LYNX

(407) 841-5969 (LYNX)

More Info

Community Transportation Coordinator for Orange County

(407) 423-8747 option 6

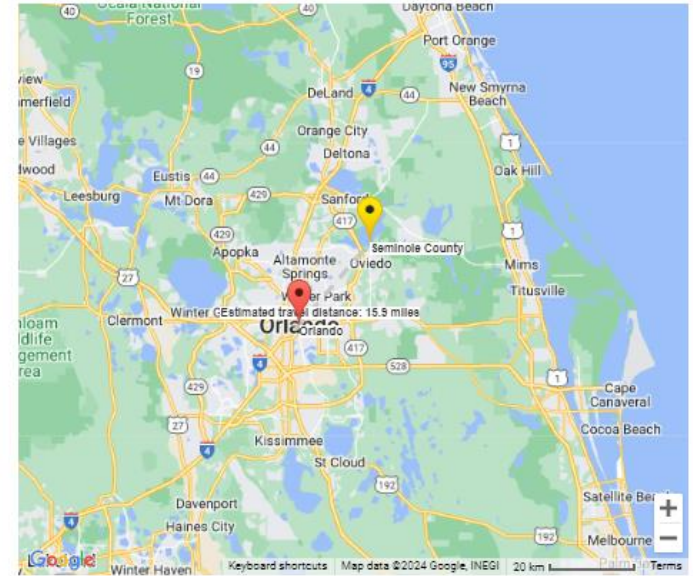
Florida's Community Transportation Coordinator's (CTCs) are responsible for coordinating transportation services to those who have been qualified as transportation disadvantaged.

More Info

Travel Training - Lynx

(407) 423-8747 (TRIP) Option 6

Travel Trainers will work with you individually or in a small group to teach you the skills you may need to travel confidently on your own.



fdot.tips/SMFLYouTube



Engage with us on Social Media




Monthly Educational Calendar @SafeMobilityFL



@MyFDOT_CFL team is enjoying an afternoon with our community partners, the Villages Homeowner Advocates during their annual #HealthandWell Expo! Bicycling, walking and using public transit are all great active modes of transportation to keep you fit and mobile. #MobilityWeekFL

40% engagement rate

- > **January:** Driver Safety
- > **February:** Walking
- > **March:** Bicycling
- > **April:** Beyond the Driver's Seat
- > **May:** You Hold the Keys
- > **June:** Vehicle Tech and Safety
- > **July:** Assessment
- > **August:** Impact of Aging 
- > **September:** Community Connections
- > **October:** Mobility Independence
- > **November:** Families and Caregivers
- > **December:** Working Together

Challenge Yourself to Explore Other Options



October 5 through
November 2, 2024



Thank You and Let's Work Together!



Never doubt that a small group of thoughtful, committed citizens can change the world: indeed, it's the only thing that ever has.

~Margaret Mead



fdot.tips/stayconnected



Gail M. Holley

Safe Mobility for Life Program Manager

📞 (850) 410-5414
✉️ gail.holley@dot.state.fl.us

📍 Florida Department of Transportation
State Traffic Engineering and Operations Office
605 Suwannee Street, M.S. 36
Tallahassee, FL 32399-0450



TAB 4





Declaring October 15, 2024 “Blind Americans Equality Day and White Cane Awareness Day” in the Orlando Metropolitan Area

Whereas, by joint resolution approved on October 6, 1964 (Public Law 88-628, as amended), Congress designated October 15 of each year as “White Cane Safety Day” to recognize the contributions of Americans who are blind or have impaired vision; and

Whereas, it is important that all residents in the Orlando Metropolitan Area that are blind or visually impaired have the opportunity to live active, independent lives; and

Whereas, more than 30,000 residents in Central Florida are blind or visually impaired; and

Whereas, for Floridians who are blind or visually impaired, the white cane is an important tool for self-reliance and full participation and inclusion in our society; and

Whereas, the use of white canes, dog guides, and public and private transportation programs has ensured Floridians who are blind or visually impaired can travel efficiently and safely, breaking down barriers to success and independence; and

Whereas, in 2011 “White Cane Safety Day” was renamed “Blind Americans Equality Day” by President Barack Obama; and

Whereas, this proclamation calls upon public officials, business and community leaders, educators, librarians, and Americans across the country to observe this day with appropriate ceremonies, activities, and programs to celebrate and recognize the accomplishments and contributions of blind and visually impaired Americans; and

Whereas, we recommit to forging ahead with the work of perfecting our Union and ensuring we remain a Nation where all our people, including those living with disabilities, have every opportunity to achieve their dreams.

NOW, THEREFORE, BE IT RESOLVED by the MetroPlan Orlando Board that October 15, 2024 is designated as

“Blind Americans Equality Day and White Cane Awareness Day”

CERTIFICATE

The undersigned, duly qualified serving in the role as chairperson of the MetroPlan Orlando Board, certifies that the foregoing is a true and correct copy of a Resolution adopted at a legally convened meeting of the MetroPlan Orlando Board.

Honorable Cheryl Grieb, Chairperson

**Passed and duly adopted by the MetroPlan Orlando Board at its meeting on:
11th day of September 2024.**

ATTEST:

Lisa Smith
Sr. Board Services Coordinator & Recording Secretary

TAB 5



SERVICE AREA/COUNTIES:

Orange, Osceola, and Seminole

INVOICE NUMBER: G2I09 Q4

INVOICE DATE: June 30, 2024

QUARTER SERVICE DATES: April 1 - June 30, 2024

AGENCY

MetroPlan Orlando

I PROGRAM MANAGEMENT	PROGRESS
A. When necessary and in cooperation with the LCB, solicit and recommend a CTC . The selection will be accomplished, to the maximum extent feasible, through public competitive bidding or proposals in accordance with applicable laws and rules. Such recommendation shall be presented to the Commission by Planning Agency staff or their designee as needed. (Tasks 2A)	No activity this reporting period.
B. Develop and maintain a process for the appointment and reappointment of voting and non-voting members to the local coordinating board. (41-2.012, FAC)	Ongoing activity
C. Prepare agendas for local coordinating board meetings consistent with the <i>Local Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	The agenda for the April QATF and May TDLCB meetings are provided as deliverables.
D. Prepare official minutes of local coordinating board meetings regardless of a quorum) and submit a copy along with the quarterly report to the Commission. For committee meetings, prepare minutes in the form of a brief summary of basic points, discussions, decisions, and recommendations to the full board. Keep records of all meetings for at least five years. (Task 3)	Copy of draft minutes from the May 2024 meeting, attendance record, and meeting notice/announcement provided as deliverable.
E. Provide at least one public workshop annually by each local coordinating board, and assist the Commission, as requested, in co-sponsoring public workshops. This public workshop must be in addition to the local coordinating board meetings. It may, however, be held in conjunction with the scheduled local coordinating board meeting (immediately following or prior to the local coordinating board meeting). (Task 4)	The next annual public workshop is scheduled for November, 2024.
F. Provide staff support for committees of the local coordinating board. (Task 3)	Ongoing activity. MetroPlan Orlando provides a staff liaison and board services coordinator to support the TDLCB and its committees.
G. Develop and update annually by-laws for local coordinating board approval. Approved by-laws shall be submitted to the Commission. (Task 5)	No activity this reporting period.
H. Develop, annually update, and implement local coordinating board grievance procedures in accordance with the Commission guidelines. Procedures shall include a step within the local complaint and/or grievance procedure that advises a dissatisfied person about the Commission's Ombudsman Program. A copy of the approved procedures shall be submitted to the Commission. (Task 6)	No activity this reporting period.
I. Provide the Commission with a current membership roster and mailing list of local coordinating board members. The membership roster shall be submitted with the first quarterly report and when there is a change in membership. (Task 3)	Updated membership roster provided as deliverable.
J. Provide public notice of local coordinating board meetings and local public workshops in accordance with the <i>Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	Copies of legal advertisements published in accordance with the Coordinating Board and Planning Agency Operating Guidelines, are provided as deliverables.
K. Review and comment on the Annual Operating Report for submittal to the local coordinating board, and forward comments/concerns to the Commission for the Transportation Disadvantaged. (Task 7)	No activity this reporting period.
L. Report the actual expenditures (AER) of direct federal and local government transportation funds to the Commission for the Transportation Disadvantaged no later than September 15th. (Task 8)	No activity this reporting period.

II. SERVICE DEVELOPMENT	PROGRESS
A. Jointly, with the community transportation coordinator and the local coordinating board, develop the Transportation Disadvantaged Service Plan (TDSP) following CTD guidelines. (Task 1)	The minor update to the TDSP was presented to and adopted by the LCB at its May 16, 2024 board meeting. A copy of the adopted TDSP is provided as deliverable.
B. Encourage integration of "transportation disadvantaged" issues into local and regional comprehensive plans . Ensure activities of the local coordinating board and community transportation coordinator are consistent with local and state comprehensive planning activities including the Florida Transportation Plan. (427.015, FS)	This activity is ongoing.
C. Encourage the local community transportation coordinator to work cooperatively with regional workforce boards established in Chapter 445, F.S., and provide assistance in the development of innovative transportation services for participants in the welfare transition program. (427.0157, FS)	This activity is ongoing.

III. TECHNICAL ASSISTANCE, TRAINING, AND EVALUATION	PROGRESS
A. Provide the LCB with quarterly reports of local TD program administrative support accomplishments as outlined in the grant agreement and any other activities related to the TD program. (Task 9)	The LCB received a copy of the latest quarterly report at their May 16, 2024 meeting.
B. Attend at least one Commission-sponsored training , including but not limited to, the CTD's regional meetings, the CTD's annual training workshop, or other sponsored training. (Task 10)	Attended virtual CTD sponsored training on April 29, 2024.
C. Attend at least one CTD meeting each year within budget/staff/schedule availability.	No activity this reporting period.
D. Notify CTD staff of local TD concerns that may require special investigations.	No activity this reporting period.
E. Provide training for newly-appointed LCB members. (Task 3)	New member orientation conducted May 1, 2024.
F. Provide assistance to the CTC, purchasing agencies, and others, as needed, which may include participation in, and initiating when necessary, local or regional meetings to discuss TD needs, service evaluation and opportunities for service improvement.	N/a
G. To the extent feasible, collect and review proposed funding applications involving "TD" funds consistent with Chapter 427, F.S., and Rule 41-2, F.A.C., and provide recommendations to the LCB. (427.0157, FS)	No activity this reporting period.
H. Ensure the local coordinating board conducts, as a minimum, an annual evaluation of the community transportation coordinator. The local coordinating board shall evaluate the coordinator using the Commission's <i>Evaluation Workbook for Community Transportation Coordinators and Providers in Florida</i> (at a minimum using the modules concerning Competition In Use of Operators, Cost-Effectiveness and Efficiency, and Availability of Service) and local standards as defined in the Transportation Disadvantaged Service Plan. (Task 2B)	The CTC Evaluation was conducted by the LCB, including a riders satisfaction survey. Since a new provider was selected and began providing service June 1, 2023, the evaluation covers June1-December 31, 2023 and establishes a baseline for the new provider. The results were presented to and accepted by the LCB at its May 16, 2024 meeting. CTC Evaluation is provided as a deliverable.
I. Assist the CTD in joint reviews of the CTC.	No activity this reporting period.
J. Ensure the LCB annually reviews coordination contracts to advise the CTC whether the continuation of said contract provides the most cost effective and efficient transportation available, consistent with Rule 41-2, F.A.C.	Ongoing activity.

K. Implement recommendations identified in the CTD's QAPE reviews.	No activity this reporting period.
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Other Items of Development and Update in accordance with Laws, Rules, and Commission policy:

[Redacted area]

By submission of this Quarterly Report, the information provided is accurate and accountable and corresponds with the activities for this quarter.

Representative
Date:

Revised: 06/30/2021

TAB 6



August 8, 2024

Honorable Maya Uribe, Chairperson
Transportation Disadvantaged Local Coordinating Board
c/o MetroPlan Orlando
250 South Orange Avenue, Suite 200
Orlando, Florida 32801

Dear Commissioner Uribe,

Contracted operators are entitled to prompt payment for services funded by the Commission for the Transportation Disadvantaged Trust Fund as outlined in the Trip/Equipment Grant executed between the Commission and LYNX as follows:

21.20 Payment to Subcontractors: Payment by the Grantee to all subcontractors with approved third-party subcontracts shall be in compliance with Section 287.0585, Florida Statutes. Each third-party contract from the Grantee to a subcontractor for goods or services to be performed in whole or in part with Transportation Disadvantaged Trust Fund moneys must contain the following statement:

When a contractor receives from a state agency any payment for contractual services, commodities, supplies, or construction contracts subject to the provisions of Chapter 339, the contractor shall pay such moneys received to each subcontractor and supplier in proportion to the percentage of work completed by each subcontractor and supplier at the time of receipt of the payment. If the contractor receives less than full payment, then the contractor shall be required to disburse only the funds received on a pro rata basis with the contractor, subcontractors, and suppliers, each receiving a prorated portion based on the amount due on the payment. If the contractor without reasonable cause fails to make payment required by this section to subcontractors and suppliers within 7 working days after the receipt by the contractor of full or partial payment, the contractor shall pay to the subcontractors and suppliers a penalty in the amount of one-half of one percent of the amount due, per day, from the expiration of the period allowed herein for payment. Such penalty shall be in addition to actual

407-841-2279

www.golynx.com

455 North Garland Avenue
Orlando, FL 32801-1518

payments owed and shall not exceed 15 percent of the outstanding balance due. In addition to other fines or penalties, a person found not in compliance with any provision of this subsection may be ordered by the court to make restitution for attorney's fees and all related costs to the aggrieved party or the Department of Legal Affairs when it provides legal assistance pursuant to this section. The Department of Legal Affairs may provide legal assistance to subcontractors or vendors in proceedings brought against contractors under the provisions of this section.

Our contractor, Transdev Services, Inc., is notified annually in writing that if they feel that LYNX is not fulfilling the obligations as outlined in the above paragraph, they may seek assistance through the Commission for the Transportation Disadvantaged Ombudsman Program Helpline at 1-800-983-2435 (TTY 1-800-648-6084) or the State of Florida Attorney General's Office at 1-800-892-0375.

With this letter, I am certifying to the Local Coordinating Board that LYNX has met the above timely progress payment requirements to our contractor for the period of April 1, 2024, to June 30, 2024.

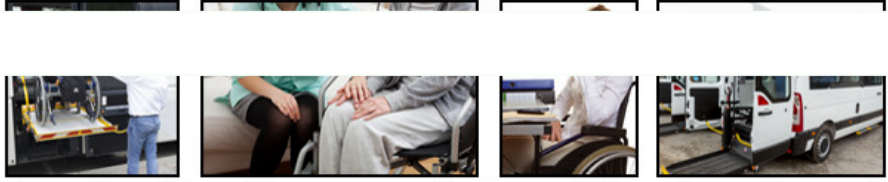
Sincerely,



Norman Hickling
Director of Mobility Services

cc: Selita Stubbs, Senior Manager – LYNX Mobility Services
The Joint Transportation Disadvantaged Local Coordinating Board of
Orange, Osceola, and Seminole Counties (via MetroPlan Orlando)

TAB 7




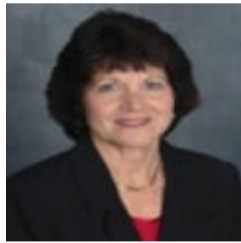


Florida Commission for the Transportation Disadvantaged

CTD

Commissioners & Advisors



Commissioners

	Chairman - Dr. Phillip Stevens EXP U.S. Services, Inc.		Commissioner Renee Knight Community Services at ElderSource
	Commissioner Dr. Robin D. Tellez Baptist Health South Florida		Vice Chairperson - Christinne Rudd Gray Florida Self-Advocates Network'D
Image Coming Soon	Commissioner Lillian Barrios SOAR Technology and Consultants	Image Coming Soon	Commissioner Krysta Carter Bureau Chief, Florida Department of Elder Affairs
Image Coming Soon	Commissioner Robert Doyle Director, Florida Division of Blind Services	Image Coming Soon	Commissioner Taylor Hatch Director, Agency for Persons with Disabilities
Image Coming Soon	Commissioner Melissa Smith Chief of Modal Development, Florida Department of Transportation		

Contact

Telephone Number: 1 (800) 983-2435 OR (850) 410-5700
 Hearing & Speech Impaired: Call 711 (Florida Only) Florida Relay System
 Email: CTDOmbudsman@dot.state.fl.us



TAB 8



2050 MTP Status Report | July 2024



WHAT IS THE 2050 MTP?

The Metropolitan Transportation Plan (MTP) establishes the vision of Central Florida's entire transportation system for Orange, Osceola, and Seminole Counties. This plan for the year 2050 identifies current and future transportation needs. Projects must be included in the plan to receive federal and state funding. The plan is updated every five years to reflect the changing dynamics of the region.

ONGOING WORK AND PROGRESS TO DATE

BACKGROUND & EXISTING CONDITIONS

- Public Participation Plan completed: https://metroplanorlando.gov/wp-content/uploads/MetroPlanOrlando_2050MTPPublicParticipationPlanPPP_AdoptedMay2024.pdf
- Continued travel patterns and origin-destination analyses

GOALS & OBJECTIVES

- Completed goals and objectives, and refinement of draft indicators underway:
 - https://metroplanorlando.gov/wp-content/uploads/2050-MTP_Chapter-1_Goals-and-Objectives_Draft_2024-06.pdf
- Draft Drivers of Change (future trends for 2050) available online: https://metroplanorlando.gov/wp-content/uploads/2050-MTP-Chapter-8_Drivers-of-Change_Draft_06-2024.pdf

TECHNICAL ANALYSIS

- Coordination with FDOT on the Central Florida Regional Planning Model underway
- Congestion Management Process (CMP) update underway, including: evaluating performance measures and strategies to add/delete and preparing for internal staff CMP workshop
- Interdisciplinary interviews & outreach to health partner agencies and housing partner agencies for their insight and expertise
- Reviewing housing element best practices through a literature review
- Developing an Environmental Existing Conditions Technical Memorandum
- Continued resilience strategy literature review and data collection
- Continued coordination with local partners on the Financial Resources component and drafting funding source summary tables

NEEDS ASSESSMENTS

- Transit needs assessment is complete and the technical report will be published online soon
- Roadway needs assessment underway, with state highway system reviews to begin soon
- Safety needs assessment (Regional Vision Zero Action Plan) is underway: www.VisionZeroCFL.gov
- Freight needs assessment is underway, including data collection, a review of key plans/resources, and interviews with freight stakeholders





2050 MTP SCHEDULE

Task	2024				2025			
	Jan – Mar	Apr – Jun	Jul – Sep	Oct – Dec	Jan – Mar	Apr – Jun	Jul – Sep	Oct – Dec
Background & Existing Conditions								
Goals & Objectives								
Technical Analysis, Needs Assessment, Investment Scenario Planning								
Cost Feasible Plan Development								
Plan Adoption & Implementation								

UPCOMING 2050 MTP MEETINGS AND OUTREACH EVENTS

Date/Time	Meeting/Event	Location
August 8, 2024 at 2:00pm	2050 MTP Technical Workshop	Virtual / Zoom https://metroplanorlando.gov/calendar/
October 10, 2024 at 2:00pm	2050 MTP Technical Workshop	Virtual / Zoom https://metroplanorlando.gov/calendar/
December 12, 2024 at 2:00pm	2050 MTP Technical Workshop	Virtual / Zoom https://metroplanorlando.gov/calendar/

For more information on the 2050 MTP, contact:

Taylor Laurent
 2050 MTP Project Manager
MTP@MetroPlanOrlando.gov
 (407) 481-5672

Para obtener más información, contacte:

Mary Ann Horne
 2050 MTP Communications Strategist
MTP@MetroPlanOrlando.gov
 (407) 481-5672

MetroPlanOrlando.gov/2050



TAB 9

JOIN US!



MOBILITY WEEK WHAT MOVES YOU?

**Florida is celebrating its ninth annual statewide
Mobility Week from October 25 through November 2, 2024.**

Mobility Week is a cooperative effort by the Florida Department of Transportation and its partner agencies to promote **awareness of safe, multimodal transportation choices**. During Mobility Week, counties, cities, and transportation agencies host events and offer special promotions to encourage Floridians to try new transportation options. It is an ideal time for agencies to highlight transportation achievements, roll out new initiatives, or implement new policies.