

# Medicaid Transportation Changes



July 2014

# TD Coordinated System

Through ACCESS LYNX, the Central FL transportation disadvantaged transportation system operated on a “one call” system:



Under AHCA's new Managed Medical Assistance Program (MMA), Medicaid users will receive medical transportation service through their new MMA plan providers.

# MMA Overview

- The FL Medicaid program is implementing a new medical care system
- Most Medicaid clients must enroll in the Managed Medical Assistance (MMA) program
- MMA begins on August 1<sup>st</sup>, 2014 for Orange, Osceola, and Seminole counties

# Which Medicaid groups are EXCLUDED

- Individuals eligible for emergency services only due to immigration status;
- Women eligible for family planning waivers;
- Women eligible due to having breast or cervical cancer; and
- Children receiving services in a prescribed pediatric extended care facility (PPEC)

# MMA Overview

- Medicaid clients in our area can select from six MMA standard plans and seven specialty plans
- All plans have a transportation component. Your new MMA plan will provide transportation to the your medically covered services
- ACCESS LYNX will still provide transportation for individuals who qualify under ADA and transportation disadvantage funds

# How will this transportation change impact you?



- MMA recipients will no longer be part of the coordinated transportation system
- MMA recipients will have to call one number for their Medicaid transportation services and another for their personal transportation services

# Breakdown of Transportation Disadvantaged trips taken by funding source



Orange

Medicaid –  
190,180

ADA – 187,013

TD – 92,145

Osceola

Medicaid –  
60,294

ADA – 33,181

TD – 21,773

Seminole

Medicaid –  
47,427

ADA – 46,765

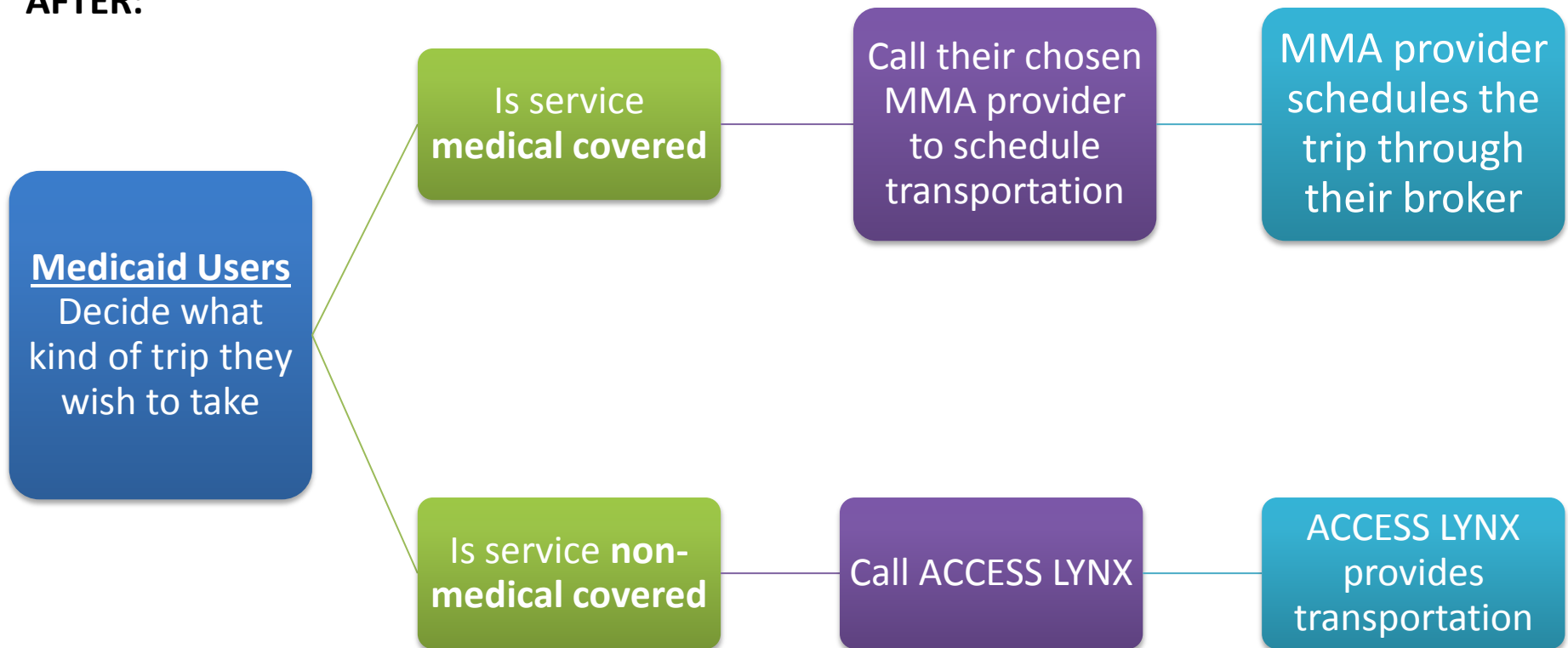
TD – 20,166

## BEFORE:



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## AFTER:





# Process for enrolling in MMA

- Recipients must enroll in a plan by July 17, or a plan will be selected for them by ACHA

*AHCA is strongly encouraging recipients to talk with a Choice Counselor before selecting a plan*
- Recipients have 90 days after enrollment to change plans
  - To change plans contact AHCA at (877) 254-1055
- After 90 days, enrollees must stay in their plan for the remainder of the 12 month period before changing plans
- Enrollees can change providers within their plan any time

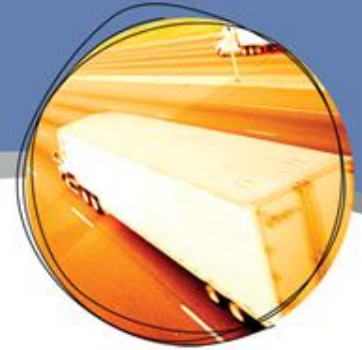
# For more information

Updates about the Statewide Medicaid Managed Care program are posted at:

<http://ahca.myflorida.com/SMMC>

- Upcoming events and FAQs can be found on the “News and Events” tab
- Sign up to receive program updates by clicking the red “Sign Up for Program Updates” box

# MMA Questions?



**Before August 1<sup>st</sup> –**

E-mail: [area7medicaidhelp@ahca.myflorida.com](mailto:area7medicaidhelp@ahca.myflorida.com)

Toll Free Number: 1-877-254-1055

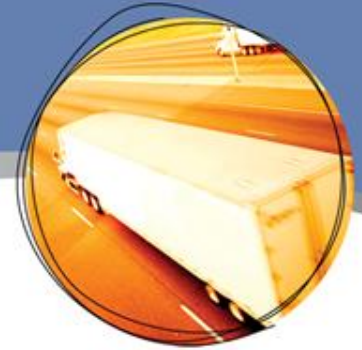
Online Complaint Form:

[https://apps.ahca.myflorida.com/smmc\\_cirts/](https://apps.ahca.myflorida.com/smmc_cirts/)

**After August 1<sup>st</sup> –**

Contact the selected MMA provider

# MMA Questions?



**After August 1<sup>st</sup> – Contact your selected MMA provider**

MMA Plan Provider	Phone	TDD	Website
Amerigroup	(877) 440-3738	(800) 855-2880	<a href="http://www.myamerigroup.com/fl">www.myamerigroup.com/fl</a>
Molina	(866) 472-4585	(800) 955-8771	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>
Prestige	(855) 355-9800	(855) 236-9281	<a href="http://www.prestigehealthchoice.com">www.prestigehealthchoice.com</a>
Staywell	(866) 334-7927	(877) 247-6272	<a href="http://www.florida.wellcare.com">www.florida.wellcare.com</a>
Sunshine	(866) 796-0530	(800) 955-8770	<a href="http://www.sunshinehealth.com">www.sunshinehealth.com</a>
United Health	(888) 716-8788	711	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>



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